



ARLINGTON ANNUAL REPORT

2021

ANNUAL REPORT 2021 TOWN OF ARLINGTON

Throughout the pandemic many projects around Arlington moved forward. We have included a sampling on the cover and inside this report. Pictured on the back cover from top left, clockwise: Arlington Reservoir Phase II beach renovations and the new playground taking shape, an overview of the new path from Hurd Field to the Res, a wooden ship at the new Res playground, reclaimed wood forms a new exploration play area at Wellington Park, the sun peeks into the new Arlington Community Center (formerly Central School/Senior Center), and the front plaza of Town Hall is renovated. Front cover: An aerial view of Whittemore Park in Arlington Center highlights the new pathway and landscaping.

TOWN OF ARLINGTON



TOWN OF ARLINGTON
MASSACHUSETTS
2021 ANNUAL REPORT

SELECT BOARD

STEPHEN W. DECOURCEY, CHAIR
DIANE M. MAHON, VICE CHAIR
JOHN V. HURD
LENARD DIGGINS
ERIC D. HELMUTH

TOWN MANAGER
ADAM W. CHAPDELAIN

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Credits and Acknowledgements

The following parties have contributed to the production of this report: Editing and layout: Joan Roman with editing support provided by Kristen DeFrancisco. Cover photos Joan Roman. Thanks to all department heads and chairpersons of all boards, committees, and commissions for their reports. Printing by King Printing Company. Published April 2022.

EXECUTIVE SERVICES

SELECT BOARD

The Select Board is pleased to submit its annual report for 2021 to Arlington residents.

The Board is composed of five elected residents who set policy and oversee the management of municipal functions of the Town. In April 2021, Eric Helmuth was elected to a three-year term, replacing Joseph A. Curro Jr., who did not seek a fourth term in office. The Board elected Stephen W. DeCoursey as Chair and Diane M. Mahon as Vice Chair. John V. Hurd, who was re-elected to a second term, and Lenard Diggins rounded out the Board.

Year in Review

2021 was another unprecedented year of major effects from the ongoing global pandemic. The Commonwealth lifted the state of emergency on June 15, 2021. Although Town administrative offices reopened their physical spaces at that time, utilization of online services remained high. The Town continued to do business remotely for most public meetings as multiple surges of COVID-19 variants made public gatherings risky throughout the year and into 2022.

The Board continues to be proud of and grateful for dedicated Town employees who performed their duties with excellence and commitment against the backdrop of a pandemic. They led unprecedented public health initiatives to combat COVID-19, kept the public and staff safe, assisted those most in need, created economic recovery efforts to support Arlington businesses, and maintained vital public services in the face of personal risk and challenging safety protocols. You can read more about these efforts throughout this report, but the Board would like to especially acknowledge the hard work and leadership of the Town Manager, Health & Human Services Department, Police and Fire Departments, Department of Public Works, and Department of Planning and Community Development.

American Rescue Plan Act (ARPA)

Municipalities across the nation are the beneficiaries of a significant influx of federal funds via the American Rescue Plan Act (ARPA). Arlington expects to receive \$35.25 million. The funding is to offset the negative health and economic impacts caused by the



HHS Director Christine Bongiorno overseeing one of many COVID-19 vaccination clinics for seniors at Arlington High School's Red Gym.

COVID-19 pandemic and includes investments in public health, economic recovery, and infrastructure improvements. In August, through the leadership of the Town Manager, the Arlington ARPA Framework was developed to identify programs and projects to allocate funds in accordance with funding guidelines while taking public input into consideration. In this iterative process, the Board endorses each program and project before funding is allocated. As the Town continues through the ARPA process, and the four-year period in which to spend this funding, it is important to understand that the allocations may shift as the ARPA Framework continues to evolve.



Economic Development Coordinator Ali Carter stands by the upgraded Medford Street parklet one of the many initiatives of the Economic Development & Recovery Task Force.



Arlington Select Board : John V. Hurd, Eric Helmuth, Diane M. Mahon (Vice Chair), Stephen W. DeCoursey (Chair), and Lenard Diggins.

EXECUTIVE SERVICES



Facilities and Fiscal Planning

New High School

The new Arlington High School remains on schedule and on budget despite the ongoing pandemic. Site work for the new school began in April 2020. Phase 1 construction began in November 2020 and was conducted through the year. Phase 1 will be completed in February 2022 and will open the Performing Arts and STEAM (Science, Technology, Engineering, Arts & Mathematics) wings to students. Phase 2 of construction, estimated to conclude in September 2023, begins immediately thereafter and consists of demolishing part of the existing facility to build the new Humanities, District Administration & Preschool wing. The new school is anticipated to be complete in September 2024, followed by approximately nine months of site work.



Central School Renovation / Arlington Community Center

Renovations at the Central School building at 27 Maple Street continued through 2021. When it reopens in the Spring of 2022, it will be renamed the Arlington Community Center. The building will continue to house the Council on Aging staff, programs, and activities; Health & Human Services Offices; and the Arlington Center for the Arts. The building will also become fully accessible and compliant with the Americans with Disabilities Act.

MWRA Debt Shift

With the Long Range Planning Committee, the Board developed a plan to reduce the MWRA debt shift

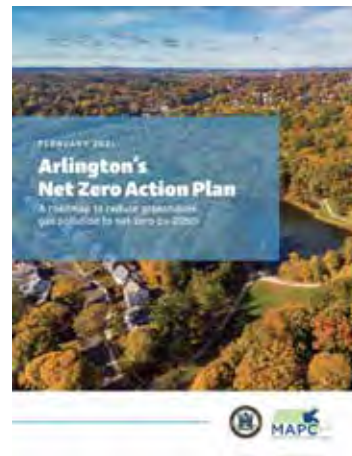


as a means of offsetting tax bill impacts of the AHS debt exclusion and the operating override of 2019.

The Board pledges to live by the budget commitments outlined in the Town Manager's Budget and Financial Plan shown in the next section of this report.

Net Zero Plan Endorsement

In 2018 the Select Board voted to commit Arlington to becoming carbon neutral by 2050 (net zero emissions of greenhouse gases from all sources). Following this vote, Arlington and three municipalities began working with the Metropolitan Area Planning Council (MAPC), after receiving a Planning Assistance Grant from the Executive Office of Energy and Environmental Affairs, to develop greenhouse gas inventories and net zero plans for each community. The Select Board endorsed the Town's Net Zero Action Plan in February of 2021.



Transportation & Parking

In July the Board endorsed Connect Arlington, the Town's Sustainable Transportation Plan. Connect Arlington supplants the Traffic and Circulation section of the Master Plan with a more robust and detailed explanation of existing transportation conditions and goals and strategies for the transportation system in Arlington. Connect Arlington focuses on all aspects of transportation and mobility in Arlington, including walking, bicycling, public transportation, driving, shared mobility, and micro-mobility. The plan provides a vision for the

development of the transportation system in Arlington over the next 20 years.



In November short-term improvements to the intersection of Mass Ave, Appleton Street, and Appleton Place were made after considerable review by the Mass Ave/Appleton Design Review Committee. Efforts to secure funding for long-term improvements are underway.

Veterans' Acknowledgments

The Select Board unanimously approved the designation of the property adjacent to the Central Fire Station as Arlington's Veterans Memorial Park. Through the work of Arlington's Veterans' Services Director and public input, the park will be updated to provide a fitting tribute to veterans.

In November, it was with great joy that the annual Veterans Day ceremony was open to the public for the first time since COVID-19 restrictions were instituted. The Board very much looks forward to more public celebrations as public health safety allows.

Acknowledgments & Recognitions

In 2021 long-time Assessor and former Select Board member Kevin Feeley passed away. He leaves behind an enduring legacy in Arlington having served for 35 years on the Board of Assessors and the Select Board from 1964-1970. He also served on the Parks and Recreation Commission and Town Meeting. He will be truly missed. The Board wishes to welcome William Zagata as the newly elected Assessor.

The Board would like to thank Joe Curro for his 9 years of service on the Select Board. In those years Joe brought great enthusiasm, intellect, and thoughtfulness in his interactions with his colleagues on the Board and with the public. The Board wishes Joe well in his future endeavors.

The Board would also like to thank former Select Board member Dan Dunn for stepping in to serve on an interim basis and to provide continuity when Joe had to leave the Board a few weeks before the end of his term.



Adam Chapdelaine, Arlington Town Manager

TOWN MANAGER

I am pleased to deliver what will now be my tenth Annual Report to the Town of Arlington in the capacity of Town Manager. I am honored to serve the Town and I am thankful to the Select Board for continuing to entrust me with this role. My goal in making this report is to provide an overview of the financial, organizational, and community-based efforts that took place during 2021.

As the Select Board mentioned in their report, 2021 continued to be another unprecedented year managing a public health crisis, initiating recovery efforts, and conducting Town business among a global pandemic. Challenges were plentiful but staff and the Arlington community continue to rise to the occasion to show their resiliency and still accomplish great things. Throughout this report you will read about these accomplishments, but I will highlight a few here, but first an overview of the Town's financial outlook.

Town's Financial Outlook

It is important to note at the outset that the budget has been formulated in an environment of continuing economic uncertainty. This uncertainty has been precipitated by the COVID-19 pandemic and its corresponding economic impacts. Though there is reason to believe that the years ahead may provide some returned stability to governmental revenues and workload expectations, such stability has yet be realized and is challenging to project with accuracy.

However, the framework for our long range financial planning remains intact. FY2022, the current fiscal year, is the third year of a four-year plan that incorporated the Proposition 2 ½ override of 2019 designed to carry the Town's budgets through FY2023. The Select Board adopted a set of commitments which served as the basis for the \$5,500,000 operating override that was successfully passed via a Town-wide ballot measure on June 11, 2019. The Board's commitments and the status of fulfilling them are as follows:

EXECUTIVE SERVICES

- 1) Exercise fiscal discipline and provide quality municipal services.
 - a. Commit to no Proposition 2½ overrides for at least four years. – **This budget submission maintains this commitment.**
 - b. Continue to increase general education operating budgets by 3.5% annually. – **This commitment is maintained.**
 - c. Continue to increase general government operating budgets by 3.25% annually. – **This commitment is maintained with a proposed Town budget increase of 2.93%.**
 - d. Continue to fund special education cost growth at a rate of 7% per year. – **This commitment is maintained.**

2) Respond to ongoing school enrollment growth pressures. Increase the education budget for future enrollment increases at a rate of 50% of per pupil expenditures. – **Due to decreases in enrollment, this is being addressed.**

3) Build Arlington's future.

a. Phase in funding of the School Committee's Multi-Year Plan to: address the impact of explosive enrollment growth of 27% since 2011; improve instruction; close the achievement gap for high needs students; ensure safe and supportive schools; and attract, retain, and develop talented staff. Adopt the following schedule of increases to base operating budgets: FY20 - \$600,000; FY21 - \$600,000; FY22 - \$800,000; FY23 - \$800,000. – **This commitment is maintained, but the schedule of funding has changed due to the economic impacts of the pandemic.**

b. Improve mobility for all residents, and support the goals of the Town's Complete Streets and Age-Friendly Community initiatives by adding \$250,000 to the base budget for pedestrian infrastructure -- including sidewalk brick removal and repair -- and senior transportation, such investments to be guided by the Town's sustainable mobility planning efforts. – **This commitment is maintained, with \$200,000 for mobility improvements being included in the capital budget and \$50,000 in funding included in the Council on Aging Transportation Enterprise Fund.**

4) Minimize impact on taxpayers, particularly seniors and others with income challenges.

a. Advance new tax relief programs, including a municipal circuit breaker and increased eligibility for property tax deferral options, and publicize existing relief programs. – **A new tax deferral program is in place with higher eligibility criteria to allow residents greater access to the program.**

b. Remove certain water and sewer debt costs from property tax bills. – **The Select Board's reduction of the MWRA Debt Shift in coordination with the issuance of debt related to the Arlington High School Project is complete and no longer in the Town budget beginning in FY23.**

c. Pursue new revenue sources. – **This commitment is fulfilled on a year over year basis.**

d. Work with financial leadership to develop bonding schedules that will minimize single-year tax increases and debt service costs related to the Arlington High School rebuild. – **This commitment is being maintained by the Town's Finance Department.**

5) Protect against future fiscal shocks and maintain the Town's strong bond rating. Maintain financial reserves at 5% or better for the duration of the four-year plan. – **This commitment is maintained.**

Beyond the investments outlined above, the FY2023 budget proposal is a level service budget that maintains core municipal services (Police, Fire, DPW) at current levels. Targeted investments have been made to address community needs. For in-depth information about the Town's financial condition please refer to the Town Manager's Annual Budget & Financial Plan online at: [visit arlingtonma.gov/budgets](http://visit.arlingtonma.gov/budgets).



American Rescue Plan Act (ARPA)

As previously mentioned, Arlington is set to receive \$35.25 million in funds from the American Rescue Plan Act (ARPA). Spending of these funds have specific requirements and Arlington is making investments in all allowable areas, including public and behavioral health, economic recovery, affordable housing, premium pay for essential workers, equity and outreach, food security, parks and playgrounds, and infrastructure projects.

From this funding the Town is allocating \$10 million to revenue loss, the maximum allowed, to help reduce the amount asked for the upcoming override vote. You may view additional details of funding and project information at arlingtonma.gov/arpa.

Commitment to Racial Equity

Building off the great work and investments made in 2020, the Town's DEI Division continues to broaden awareness and knowledge of systemic racism. Through ARPA funding, the Town is in the process of hiring a consultant to help develop an Equity Action Plan. The consultant will conduct a community equity audit and provide recommendations for improved equitable practices within the Town. Additional investments in the DEI Division are being made to hire a Community Outreach Coordinator and ADA Coordinator.

Capital Projects

As previously mentioned in the Select Board report and with further details contained in this report (p.66) the Arlington High School Building Project continues. The project is still on budget and on track to be completed in September of 2024. The Public Works Facility Project is well underway, but not without its challenges in no small part brought on by the pandemic and ongoing supply chain issues (details on p. 100). Many staff and certain DPW operational divisions have been moved off-site, and the new town-wide server room was delivered on time with the entire data center being successfully migrated over in a critical effort closely coordinated by many Town and School personnel. In 2022 we look forward to opening the newly renovated Central School as Arlington's Community Center.



An overhead shot of the Public Works Facility project in progress.



Sustainability/Energy Conservation

Green Communities

In 2010 Arlington was named a Green Community by the state Department of Energy Resources. This designation was in recognition of the work that Arlington had done in the past to reduce energy usage, and the plans it had to further reduce energy use in the future. Arlington has substantially benefited from competitive Green Communities grants from the Green Communities Division, having received seven grant awards over the past eight years with a cumulative total of \$1,873,615, among the highest grant totals in the state. The most recent grant award of \$100,000 was received in 2021 and was used to replace inefficient lighting fixtures with high efficiency LEDs at the Peirce and Brackett Elementary Schools and upgrade insulation at the Community Safety Building. These projects are projected to save nearly \$20,000 cumulatively in electricity costs annually.

Arlington Community Electricity (ACE)

ACE continues to provide residents and businesses rate stability and renewable energy options from which to choose. Direct Energy will be Arlington's Electricity Supplier until its term ends in November 2022. In 2021 volunteers across town launched a lawn sign campaign to encourage residents to opt-up to either 50% or 100% of renewable energy. At the end of the year 1,100 households have chosen to do so.

Master Plan

Four projects were completed in 2021 that took cues from the Master Plan. These projects include the completion of the Economic Analysis of Industrial Zoning Districts; Connect Arlington, the Town's Sustainable Transportation Plan; the Net Zero Action Plan; and the Fair Housing Action Plan. The Economic Analysis of Industrial Zoning Districts resulted in proposed zoning amendments to modernize the industrial zoning district and create opportunities for redevelopment in these areas that include modern uses and sustainability measures. These amendments were submitted for consideration and subsequently approved by the 2021 Annual Town Meeting. Connect Arlington provides a vision for the development of Arlington's transportation system

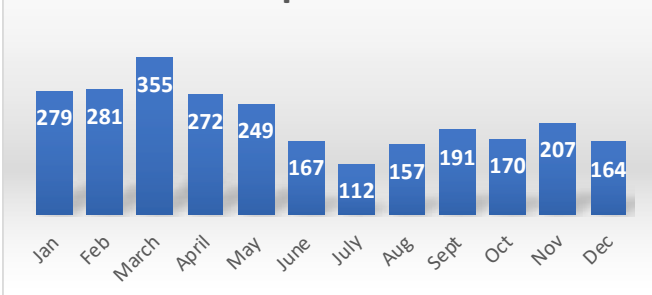
over the next 20 years. The Net Zero Action Plan will guide Arlington toward achieving net zero greenhouse gas pollution by the year 2050; a recommendation of the plan to allow reconstruction of the foundations of homes on nonconforming lots provided the new construction reaches energy efficiency standards was approved by 2021 Annual Town Meeting. The Fair Housing Action Plan addresses equitable access to housing choice in Arlington and describes concrete actions the Town can take to eliminate housing discrimination and segregation.



Meetings Held By Remote Participation

Due to the state of emergency brought on by the pandemic the Town continued to conduct meetings remotely throughout 2021. The Remote Participation Study Committee began surveying the public as well as Boards, Committees and Commissions to review how virtual and/or hybrid meetings have been received, and how they could be used when the State emergency provisions to the Open Meeting Law are lifted. In their interim report the Committee suggests equipping certain meeting spaces with the necessary audio/visual equipment to pilot hybrid meetings for selected committees. The Remote Participation Study Committee will offer additional recommendations in its 2022 and 2023 reports to Town Meeting.

Meetings Held by Remote Participation 2021



Public Records Center

The Public Records Center is Arlington's online customer service portal where residents can make requests for and receive public records. The system was launched in 2017 to foster compliance with the updated Public Records Law that went into effect January 1, 2017. In its ongoing commitment to open government and transparency, the Town proactively posts many commonly requested documents to its website and provides access to or copies of public records upon request. Although public record requests can be submitted in any fashion, the Public Records Center is growing in popularity each year due to its convenience, and increased public interest in local government matters.

Some public records requests are simple in nature, seeking only a copy of a single permit or plan, while others are labor intensive, requiring input from a number of Departments or time-consuming searches of historical archives or electronic records. The Public Records Law requires municipalities to designate a Records Access Officer to coordinate the response to public record requests. In Arlington, this function is performed by the Deputy Town Manager for Operations. Below is a summary table of common request types.

Public Records Requests	2019	2020	2021
Fire Department Reports	43	36	29
Maps / GIS Data	56	89	100
Municipal Records	169	278	175
Property / Building Specific Information	177	181	213
Total Requests	445	584	614



Communications & Customer Service

Public communications and customer service remains a top priority. The Town's existing communication channels continue to be extremely valuable during the ongoing pandemic both to deliver critical public health information, accurate information, and to provide reliable online service delivery.

In addition to informing the public, Town staff rely on several systems to interact with the public. These systems include the following: the Request/Answer Center, arlingtonma.gov website, SiteImprove the Town's website ADA compliance checker, social media channels,

EXECUTIVE SERVICES

Website Traffic (arlingtonma.gov)	2018	2019	2020	2021
Page Views	1,687,147	1,590,677	2,385,342	2,324,420
Visits/Sessions*	648,305	603,733	1,029,520	1,212,208
Frequency & Recency*: Over 200 visits to website	29,296	29,752	28,138	33,455
COVID-19 Section / PageViews			300,414	95,950

and Arlington Alerts mass notification. The chart above shows how many staff utilize these systems.

Request/Answer Center

The Request/Answer Center is Arlington's online customer service portal where residents can make requests of Town services (and track them), ask questions, and find answers. 2021 marked the fourteenth year for the service and its utilization by staff continues to grow. The Request/Answer Center has 80 staff users and is heavily used by Public Works, followed by the Town Manager's Office, and Health & Human Services.

Arlingtonma.gov

Arlingtonma.gov is the Town's communication hub. The site serves a population of approximately 43,000 residents, surrounding communities, and beyond. The site supports the online communication and outreach activities of fifteen departments, and over ninety boards, committees, and commissions. Since the institution of the Open Meeting Law (OML) in 2010 approximately 1,300-1,500 documents are added to the site annually, mostly agendas and minutes. There are currently 68 users of the content management system (CMS) that powers the website, up from 65 users in 2019.

Traffic to arlingtonma.gov continues to remain high, due to the pandemic and the public interacting with the Town remotely.

Arlington Alerts Mass Notification System

Since 2012 Arlington Alerts have been notifying residents via phone, text, and email before, during, and after emergencies or to relay important

information. In early 2022 the Town switched vendors moving to Everbridge Mass Notification for its Arlington Alert system. The Commonwealth of Massachusetts uses Everbridge for their mass communications and has done so extensively through the pandemic. Through the contract with the state, Everbridge was able to offer reduced pricing for Arlington that will save the Town approximately \$5,000 over the course of the three-year contract.

Arlington Alerts



Receive emergency/important Town Notifications via phone, text, and email.

Town Email Lists

In 2021 the Town's website vendor, Granicus, informed the Town it was moving the Town's opt-in email distribution lists to a new email platform in early 2022. The new platform will provide more reliability and an easy-to-use portal for users to manage their profile. The move was conducted in early spring and so far, we are pleased to report the new platform is delivering on improved delivery of email notifications to the public.

Online Communications	2018	2019	2020	2021
Town of Arlington Notices Subscribers	5,242	5,713	6,046	5,651
% of Growth from previous year	1%	1%	6%	-7%
% Compared with # of households (19,000)	28%	28%	32%	30%
Arlington Alert Emails Subscribers*	5,144	5,351	6,049	6,446
% of Growth from previous year	3%	4%	13%	7%
% Compared with # of households (19,000)	27%	28%	32%	34%



Renovations at Town Hall plaza include a sub-slab snow melt system.

Acknowledgements

Arlington is very fortunate to have so many talented citizens willing to volunteer their time to serve the Town in various capacities including Town Meeting, Boards, and Committees. Together with our elected leaders, management team, and staff, they make Arlington a special community. I would like to thank the Select Board for its continued leadership and support throughout my tenth year as Town Manager. I am also very grateful for the professionalism, knowledge, and support provided by Deputy Town Manager/Finance Director, Sandy Pooler and Deputy Town Manager of Operations, Jim Feeney.

I would also like to recognize the retirement of Michael Byrne who served the Town for 29 years, the last 21 years as the Director of Inspectional Services. I'd also like to wish Director of Assessments, Paul Tierney, and Facilities Director Greg Walters the best of luck in their next chapter as they move on from Arlington and welcome Patricia Sheppard as the Town's new Chief Information Officer and Mike Ciampa as its new Director of Inspectional Services.

In early 2022 the Town lost a friendly advocate for the environment when Brian Rehrig passed away. Brian was deeply involved with Arlington. He served as a Town Meeting Member for over thirty years, was Vice Chair of The Symmes Advisory Committee, Vice Chair of the Capital Planning Committee, and served on the Arlington High School Building Committee. He will be missed by many and leaves an enduring legacy that will benefit the community for many years.

I would also like to express my warmest appre-

ciation for my office staff. Kristen DeFrancisco, Julie Wayman, and Domenic Lanzillotti. They are exceptional public employees dedicated to providing the best possible service to each and every person interacting with the Town Manager's Office. I would also like to express my sincere gratitude and congratulations to Joan Roman for her excellent work in serving as the Town's Public Information Officer, which includes, among many things, the production of this report and the management of the Town's website. In early 2022 the Massachusetts Municipal Association recognized this work when they announced that the Town's website had won the MMA Municipal Website Award and last year's Annual Report took 2nd place in their MMA Town Report Contest.

On March 1st, I officially announced my decision to leave the role of Town Manager, effective June 17, 2022. 10 years serving as Town Manager and 2 years before that serving as the Deputy Town Manager has been a tremendous honor.

I'll be forever grateful for the opportunity here in Arlington and I'll be forever proud of what we've accomplished as a team. I'm grateful to the Board for the faith and trust that it has put in me, and I am thankful to the team of Town employees that always rise to the moment. I'll always appreciate and cherish the support that I've been granted by Town residents and volunteers. Arlington is a tremendous community, it has been a wonderful place to work, and I will forever be grateful for the opportunity that it has given me to build my professional skills while working on an array of important issues.

From the bottom of my heart, thank you to everyone for making Arlington such a wonderful Town. It will always hold a special place in my heart.



Finished ADA compliant plaza with custom color exposed aggregate finish.

FINANCE COMMITTEE

At the Finance Committee's reorganization meeting in June, members elected Charles Foskett to lead the Finance Committee (FinCom) as Chair, assisted by Vice-Chairs Dean Carman, Christine Deshler, and Alan Jones, and Peter Howard as Secretary. The FinCom has twenty-one positions, one for each precinct. The appointing authority (Moderator, Trust Fund Commissioners Chair, FinCom Chair) acted in December to reappoint all members whose terms had been completed and to fill three vacant positions with at-large members.

In 2021 FinCom instituted organizational changes on the Committee by creating "Working Groups" to focus on specific areas of interest. Christine Deshler is leading a Policy Working Group to document past policies and practices, and to create future directions for the Committee. Arif Padaria is leading a Communications Working Group to give the Finance Committee more visibility in the community to help with recruiting and information dissemination. Al Tosti is leading an Operations Research Working Group that will do in-depth studies of Town Departments, similar to the Arlington Police Department Report prepared by Christine Deshler, Darrel Harmer, and Jonathan Wallach in 2020. Annie LaCourt is leading an Information Systems team that has already had a major impact: the Committee is up and running on Microsoft Office SharePoint and all of our budget documents, working papers, minutes, and other data are cloud-based and available to all members for collaborative efforts. This is especially valuable during virtual meetings required during the pandemic. In addition, the Chair has expanded the Committee's Leadership Working Group to include not only the Vice-chairs (Alan Jones, Christine Deshler, and Dean Carman) and Secretary Peter Howard, but also Jonathan Wallach, our Capital Planning Committee delegate; Annie LaCourt as our Information Systems strategist; Al Tosti, our past Chair, and Tara Bradley, our Executive Secretary. The new groups are in addition to our Budget Working Groups in which all members participate.

In February 2021 the FinCom began its yearly effort to develop a comprehensive balanced Fiscal Year 2022 (FY22) budget recommendation for the Annual Town Meeting, which begins in April. At least one of the Finance Committee subcommittees reviewed each departmental budget with the corresponding department head. The school budget subcommittee attended School Committee meetings in order to gain a better understanding of the school budget. Hearings were held on all Warrant Articles requiring an appropriation or having a financial impact. Fourteen full committee meetings were held prior to the opening of this year's Town Meeting and one after Town Meeting commenced. These meetings, when combined with numerous working group and departmental review meetings, made for the usual busy

winter and spring schedule. The Committee's report was distributed electronically, and a hard copy was mailed to Town Meeting members prior to budget presentations to Town Meeting. Due to the COVID-19 pandemic, all meetings were virtual using the Town's Zoom facility.

In recent years the School budget included an allowance for enrollment growth based on a percentage of the per pupil cost as determined by the State, and an allowance for special education expenses that increased the school special education appropriation by 7%. In the 2020-2021 school year, student population actually dropped by 287 students below the prior year's level. At the recommendation of the Finance Committee, \$1,094,055, which would have been disbursed to the School Department had enrollment increased as was expected, was instead placed into the Reserve Fund to be released to the School Department if student population growth rebounded.

Upon the recommendation of FinCom, 2021 Annual Town Meeting passed a total Exempt and Non-exempt budget of \$187,756,161.

FinCom also continued to monitor other ongoing activities that could have a large financial impact through regular reports by Town officials. The impact of the pandemic and possible state and federal spending reductions remain a concern into 2022. Other issues include the increasing costs of pensions, funding the liability for retired Town employee health insurance, and MBTA assessments. In addition, the difference between growth in Arlington's spending rate and growth in the Towns revenue portends the need for a significant Proposition 2.5 override in the coming years. The Finance Committee will continue to work with other Town officials and residents to deal with these issues and will keep Town Meeting informed of the Town's progress.

FINANCE DEPARTMENT

The Finance Department works with the public and with the staff from all departments to manage the Town's money. It collects taxes, fees, fines, and other revenue, pays payroll and expense bills, manages the Town's financial accounts, assesses property, and works with the Town Manager to produce the annual operating budget, and Annual Certified Financial Report (the annual audit), and the five-year revenue and expenditure forecast (the Long Range Plan). It is made up of the Assessing, Comptroller, and Treasurer/Collector Departments and works closely with the Purchasing Agent and the Information Technology Department. It coordinates activities with the School Department finance office. The 2018 Town Meeting approved the creation of the Finance Department via a home rule petition to amend the Town Manager Act. That Act was passed by the Legislature and signed by the Governor on January 10, 2019.

FINANCIAL MANAGEMENT SERVICES

OFFICE OF TREASURY & TAX COLLECTION

The Office of Treasury & Tax Collection is responsible for the billing and collection of all taxes and fees for service (real estate, motor vehicle excise, personal property, water and sewer, parking violations, fees charged by other Town departments, etc.); management of the Town's cash and investment strategy; issuance of General Obligation Bonds, preparation and filing of debt service compliance reports.

The Office also directly supports the Parking Clerk, Capital Planning Committee, Parking Advisory Committee, and mailroom operations.

2021 Accomplishments

- Continue to work with the IT and DPW to continue conversion of Water and Sewer billing and collection from in-house collection software to financial system used for collection of taxes and other revenue/receipts.
- Continued implementation of parking collection and billing software.
- Continue to improve cross-training staff to maintain workload volume during peak collection periods.

- 770 property owners have registered for electronic (paperless) billing option for Real Estate and Personal Property.
- Process mailings of 263,736 items of mail for Town and School.
- Administered the Arlington Citizens Scholarship Foundation which provides financial assistance to Arlington residents attending higher education. 80 scholarships totaling \$79,750 were awarded in June, 2021.
- Trust Fund Financial Advisor Services Request for Proposal was issued and awarded. Performance for the period of February through June, 2021 was 7.13% in return.
- Affirmed 'AAA' bond rating from Standard & Poor's rating agency.
- \$1,200,000 in an interest free bond with MWRA for Local Water System Assistance Program for a term of ten years.
- Borrowed \$77,845,000 in General Obligation Bonds including the second portion of authorized debt for Arlington High School Construction/Reconstruction in the amount of \$51,606,000, and \$21,500,000 for the DPW/ Municipal Facility, as well as other equipment and projects appropriated by Annual Town Meeting.

Town of Arlington, MA Long Term Bonds Payable Schedule

Project	Maturity Through	Original Loan Amount	Interest Rate (%)	Outstanding at June 30, 2020	Issued	Redeemed	Outstanding at June 30, 2021
Symmes Property	2022	\$5,262,000	2.00-4.00	\$1,030,000		-\$505,000	\$525,000
Municipal Purpose - 2009	2020	\$2,482,000	2.00-3.00	\$0		\$0	\$0
Municipal Purpose - 2010	2031	\$7,258,000	2.00-4.00	\$3,280,000		-\$335,000	\$2,945,000
Symmes Property - taxable	2019	\$470,000	2.00-2.50	\$260,000		-\$130,000	\$130,000
Municipal Purpose - 2012	2022	\$1,329,000	2.00-3.00	\$85,000		-\$45,000	\$40,000
GOB Refunding - 2012	2021	\$6,311,000	2.00-3.00	\$630,000		-\$630,000	\$0
Municipal Purpose - 2013	2033	\$12,132,000	2.00-5.00	\$6,855,000		-\$655,000	\$6,200,000
GOB Refunding - 2013	2024	\$2,205,000	2.00-3.00	\$650,000		-\$180,000	\$470,000
Municipal Purpose - 2014	2034	\$5,551,000	3.00-3.75	\$2,710,000		-\$360,000	\$2,350,000
Municipal Purpose - 2015	2035	\$11,018,000	2.00-4.00	\$6,110,000		-\$650,000	\$5,460,000
Municipal Purpose - 2016	2030	\$4,087,000	2.25-5.00	\$2,135,000		-\$445,000	\$1,690,000
GOB Refunding - 2016	2025	\$3,225,000	2.00-4.00	\$1,590,000		-\$450,000	\$1,140,000
Municipal Purpose - 2017	2045	\$25,660,000	3.00-4.00	\$21,570,000		-\$1,310,000	\$20,260,000
Municipal Purpose - 2018	2038	\$30,955,000	3.00-5.00	\$27,795,000		-\$1,570,000	\$26,225,000
Municipal Purpose - 2019	2038	\$5,555,000	3.75-5.00	\$5,080,000		-\$450,000	\$4,630,000
Municipal Purpose - 2020	2049	\$66,190,000	3.00-5.00	\$66,190,000		-\$1,060,000	\$65,130,000
Municipal Purpose - 2021	2050	\$77,845,000	2.00-5.00		\$77,845,000	\$0	\$77,845,000
Total Bonds Payable				\$145,970,000	\$77,845,000	-\$8,775,000	\$215,040,000

FINANCIAL MANAGEMENT SERVICES

Town of Arlington, MA					
Account Balances as of 6/30/2021					
Summary by Bank Account					
Checking Accounts			Money Market Accounts		
Depository	Century Bank	88,592,733	General	Century Bank	4,412,383
Lockbox	Century Bank	432,675	General	Salem Five	1,051,846
Rehab CDBG	Century Bank	139,408	General	East Boston	1,063,878
AHS General Fund	Century Bank	113,909	General	Savings	1,268,990
Symmes Taxable	Century Bank	5,331	General	Webster Bank	5,818,625
Vendor	Century Bank	(1,718,532)	General	Leader Bank	79,303,025
Payroll	Century Bank	(546,879)	General	MMDT	515,565
Lunch Receipts	TD Bank	25,286		Rockland Trust	
Depository	TD Bank	2,315,699	Article 75	Cambridge	
Investment Account	Citizens Bank	1,014,685	Stabilization	Savings Bank	3,096,886
Parking Meters	Leader Bank	1,220,005	Article 75	MMDT	19,674,076
Total		91,594,320	Stabilization	Leader Bank	1,005,030
Certificates of Deposit			Strassberg Library	MMDT	622,566
Article 75 Stabilization	East Boston Savings	1,000,000	Robbins Library	MMDT	106,752
			General	MMDT	54,618
			MacEachern Fund	MMDT	32,634
			Library	MMDT	13,340
			Deferred	MMDT	3,618,504
			Scholarship	MMDT	680,296
			AHS Student	MMDT	63,556
			Activities	MMDT	4,265,598
			Long Term	MMDT	93,350
			Stabilization	MMDT	5,486
			Municipal Building	MMDT	1,394
			Ins.	MMDT	250,319
Total		1,000,000	Sylvester Cemetery	MMDT	
Brokerage Accounts			MWRA	MMDT	
OPEB	Vanguard	21,268,077	Escrow Accounts	MMDT	
Trust Fund & Scholarship	Rockland Trust	26,468,620	Mass Ortho	MMDT	
Inv.	DWS Core Equity	213,730	Arlington	MMDT	
ES Farmer Trust			Community Activites	MMDT	
Total		47,950,427	Special Ed	MMDT	
			Stabilization	MMDT	
			Total		127,018,717
			TOTAL		267,563,464

COMPTROLLER

Program Description

The Comptroller's Office is responsible for the Town's books of accounts and financial records, verifying appropriations for all purchase orders, processing invoices for payment, approval of all payrolls and other warrants, balancing monthly appropriation reports and other financial reporting as governed by Federal and State government agencies. The Comptroller's office maintains all records of grants, gifts, and other special revenue funds as well as records of the Town's debt as authorized by Town Meeting. The Comptroller serves as an ex-officio member of the Arlington Retirement Board.

The Comptroller is responsible for the coordination of the annual independent audit of the Town, and for providing quarterly revenue and expenditure reports to the Select Board, Town Manager, Town Treasurer and Chair of the Finance Committee. Whenever applicable, the Comptroller shall make recommendations regarding the Town's financial condition.

The Comptroller's office continues to perform all duties in a timely and professional manner. The Comptroller's mission is to present a complete and accurate statement of the Town's financial condition.

FY2023 Objectives

Continue to work with IT and Treasurer's Office on the Utility Billing module for Water and Sewer and synergize the operations between the Treasurer's and Comptroller's Office. Implement the water/sewer conversion, test the transactions, and reconcile all the accounts to ensure a smooth transition to the new system.

- Test and implement the new chart of accounts according to Uniform Massachusetts Accounting System (UMAS) guidelines. The current chart of accounts is 20 years old and requires a lot of manual entries. The new structure will provide increased automation and improved reporting at all levels – year to date reports, departmental reports, independent audit, tax recap, schedule A, end of the year report for school, eliminate most manual entries, stricter budgetary controls.
- Continue to monitor COVID-19-related expenditures to ensure that we maximize federal and state COVID-19 grants and avoid putting the burden on the general fund. Reconcile and close out Coronavirus Aid, Relief, and Economic Security Act (CARES) and Federal Emergency Management Agency (FEMA) grants.

- Monitor and report on the American Rescue Plan Act (ARPA) fund to ensure all the charges are in compliance with the federal regulations. Implement strict budgetary controls and mirror ARPA spending categories by creating individual Munis projects.
- Extend the utilization of Tyler Content Manager scanning technology to School and Library departments and assist the clerks with the attachment of invoices to the A/P batches. These departments have a large amount of invoices and require advanced scanners.
- Revamp user profiles and approval trees in Munis based on the new chart of accounts.
- Perform departmental audits as necessary to identify, assess, and evaluate internal controls of Town departments.
- Assist all departments with documentation of Fraud Risk Assessment and perform yearly reviews of said policies to ensure accuracy and applicability.
- Coordinate with IT on the transition of Munis to the cloud environment and test the integrity of the database.

Major Accomplishments for 2021

- Received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA) for the Town of Arlington's Annual Comprehensive Financial Report (ACFR) for the Fiscal Year Ending June 30, 2020. Prepared the ACFR to show that the Town and the Comptroller's office will, for the 5th year, go beyond the minimum requirements of Generally Accepted Accounting Principles (GAAP) to prepare comprehensive annual financial statements and reports that evidence the spirit of transparency and full disclosure.
- Closed the books on FY2020 and completed the Town's independent audit in accordance with GAAP. The detailed and organized accounting records led to clean audits with no findings and no material weakness.
- Worked closely with departments receiving state, federal, and private funding to ensure timely grant reimbursements and avoid deficits. Coordinated with neighboring municipalities to ensure the timely collection of outstanding receivables to prevent free cash penalties.
- Reclassified all COVID-19-eligible expenses to the state and federal grants to minimize the impact of these charges on the general,

FINANCIAL MANAGEMENT SERVICES

- school, and capital funds.
- Reviewed all the outstanding encumbrances and liquidated old purchase orders, which helped maintain a healthy, unrestricted and unreserved fund balance.
- Certified \$11,078,429 free cash – strict spending controls and restricted purchase commitments contributed to the positive operating results.
- Reconciled COVID-19 grants (CARES, FEMA) and provided comprehensive reports to the independent auditors to ensure compliance with OMB Circular A-133 (Schedule of Expenditures of Federal Awards – SEFA).
- Created a new federal fund for ARPA funding and implemented strict budgetary controls to facilitate the accurate reporting and audit of receipts and disbursements.
- Extended the utilization of EFT (Electronic Funds Transfer) process to all AYCC clinicians and Veterans. The process is in line with the Town's efforts to increase digital operations and efficiencies. The elimination of paper checks reduces the delays in the ability to access the funds due to various factors: lost checks, late mail delivery due to inclement weather, national holidays, change of address, and COVID-19 restrictions.
- Maintained the Internal Controls for Federal and State Grants to ensure compliance with the new federal reporting requirements. Internal controls are designed to provide reasonable assurance that the following objectives are achieved: 1) Effectiveness and efficiency of operations; 2) Adequate safeguarding of property; 3) Assurance that property and money is spent in accordance with grant

program, and 4) Compliance with applicable laws and regulations.

- Continued to centralize all data in digital folders for easy remote access: replaced the physical drawers with digital folders and saved all the contracts, warrants, audits, financial statements, budget reports, and DOR reports in the shared drive.
- Continued to use DocuSign for warrants and contracts. After the COVID-19 state of emergency was lifted, the Division of Local Services (DLS) legal department approved the continued and permanent use of electronic signatures, increasing efficiency and timeliness.
- Increased use of TCM (Tyler Content Manager) on accounts payable for audit transparency. Except for the School and Library, all departments are currently submitting their batches, invoices, and signed expense reports digitally. The independent auditors can now retrieve the supporting documentation directly from Munis as opposed to paper backup uploaded to Powers and Sullivan (P&S) client portal.
- Successfully converted Munis to 2019 Version. Tested the integrity of the database and processed all the necessary corrections, leading to a smooth year end closing.
- Created the new chart of accounts for general and enterprise funds and uploaded to Munis Train.
- Created a draft of the school chart of accounts and continue to work with the school department to review and prepare the database for testing.

Comptroller: Performance / Workload Indicators	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY2021 Actual
General Fund - Free Cash Certified	11,119,563	11,802,775	11,318,368	11,078,429
Water/Sewer Enterprise Fund- Retained Earnings certified	7,844,907	6,220,101	5,799,829	7,748,848
Youth Services Enterprise Fund- Retained Earnings certified	36,214	53,212	64,843	68,724
COA Transportation Enterprise Fund- Retained Earnings certified	66,053	61,707	92,657	79,028
Rink- Retained Earnings certified	49,265	14,728	41,021	102,392
Recreation- Retained Earnings certified	683,996	765,855	371,447	733,459
Total Invoices processed	32,645	31,939	26,342	26,871
# of check invoices	32,439	31,736	26,012	25,725
# of wire invoices	206	203	181	182
# of EFT invoices	-	-	149	964

FINANCIAL MANAGEMENT SERVICES

BOARD OF ASSESSORS

Members of the Board of Assessor's are Robert Greeley, Chair, Mary Winstanley O'Connor, Esq., and William Zagata.

The Board of Assessors committed 15,508 real estate and personal property tax bills to the Tax Collector for collection for Fiscal Year 2022. These bills raised a total of \$142,948,226 in property and personal property taxes. The total assessed value of all taxable real estate and personal property for Fiscal Year 2022 was \$12,517,357,831 which resulted in a tax rate of \$11.42 per thousand dollars of assessed value. The Board also committed approximately 32,117 automobile excise tax bills for collection of an estimated income of \$4,265,965.

Tax Abatement Overlay

State law requires that the Assessors put aside funds from each tax levy in a reserve that is called an Overlay. This account is established in anticipation that a certain percentage of the tax levy may end up being abated. Individual tax abatements are paid out of this fund. The final amount of the overlay account is determined by the Assessors and added to the tax rate without appropriation, and is usually set at anywhere from 1% to 2.5% of the tax levy. In FY2022 the overlay account is set at \$691,296.43. Any surplus left in an overlay account is appropriated by Town Meeting in much the same manner as free cash. Below is a chart showing the disposition of Overlay funds for the last three years.

Tax Abatement Overlay Funds			
	FY2019	FY2020	FY2021
Overlay Amount	\$503,383	\$933,276	\$691,296
Abatements & Exemptions To-Date	\$611,469	\$415,469	\$336,908
Declared Surplus to General Fund	\$200,000	\$200,000	\$200,000
Reserved for Additional Liability	\$1,282,942	\$1,819,583	\$1,228,204

FINANCIAL MANAGEMENT SERVICES

ASSESSMENT DATA

Valuation and Tax Levy			
Fiscal Year	Total Assessed Valuation	Tax Levy	Tax Rate*
2022	\$12,517,357,831	\$142,948,226	\$11.42
2021	\$12,186,904,721	\$138,199,499	\$11.34
2020	\$12,056,976,079	\$133,350,155	\$11.06
2019	\$11,013,408,219	\$124,010,976	\$11.26
2018	\$9,666,545,866	\$117,255,201	\$12.13
2017	\$8,516,898,406	\$112,439,838	\$12.56
2016	\$8,516,898,549	\$108,977,901	\$12.80
2015	\$7,770,112,271	\$105,285,021	\$13.55
2014	\$7,377,629,421	\$101,737,509	\$13.79
2013	\$7,201,277,082	\$98,009,381	\$13.61
2012	\$6,954,794,567	\$95,002,493	\$13.66
2011	\$6,926,589,397	\$85,958,974	\$12.41
2010	\$6,892,736,257	\$83,471,036	\$12.11
2009	\$6,790,772,343	\$80,946,006	\$11.92
2008	\$6,883,264,284	\$78,813,376	\$11.45
2007	\$7,011,721,520	\$76,778,350	\$10.95
2006	\$6,483,759,733	\$73,578,994	\$11.34
* Tax rate expressed in per thousand dollars of assessed value			

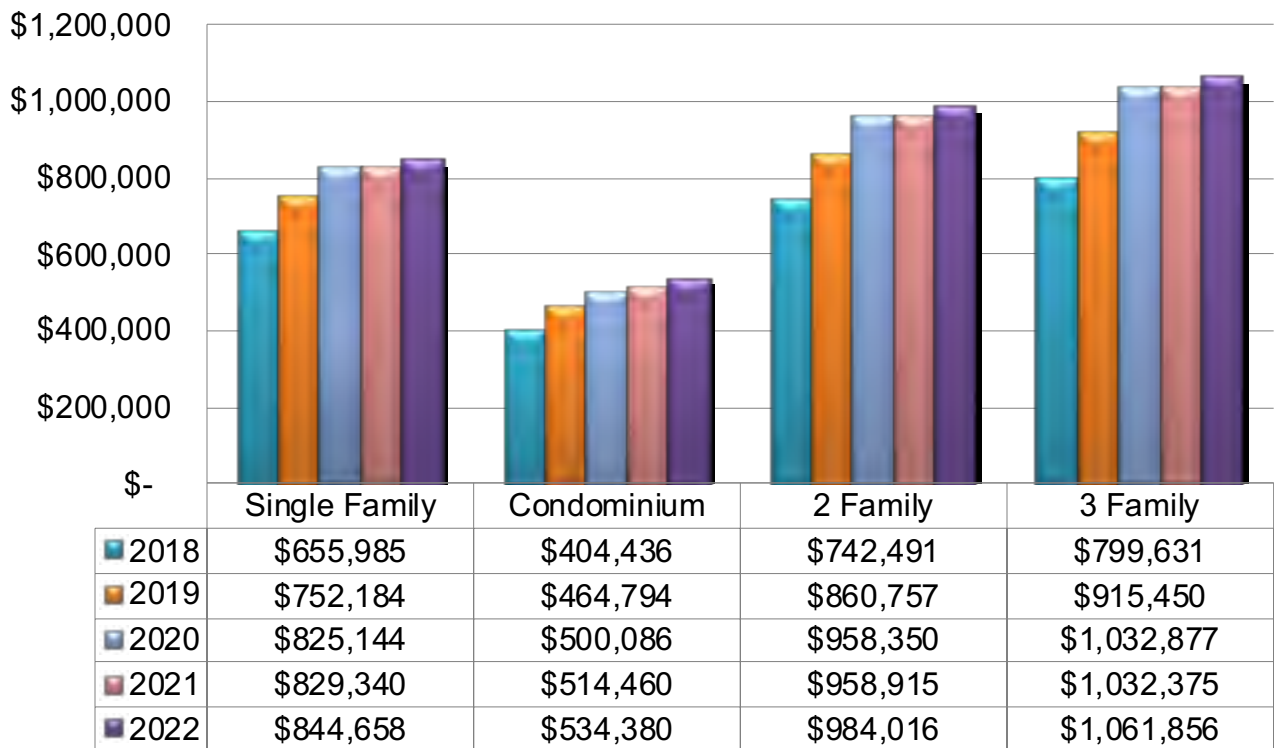
Percent of Tax Levy by Class						
CLASS	TYPE	FY2018	FY2019	FY2020	FY2021	FY2022
I	Residential	94.0328	94.3513	94.5527	94.5798	94.3154
II	Open Space	0	0	0	0	0
III	Commercial	4.5056	4.3576	4.1714	4.1773	4.1036
IV	Industrial	0.2252	0.2155	0.2087	0.2093	0.2034
V	Personal Property	1.2364	1.0756	1.0672	1.0336	1.3776
Total		100	100	100	100	100

FINANCIAL MANAGEMENT SERVICES

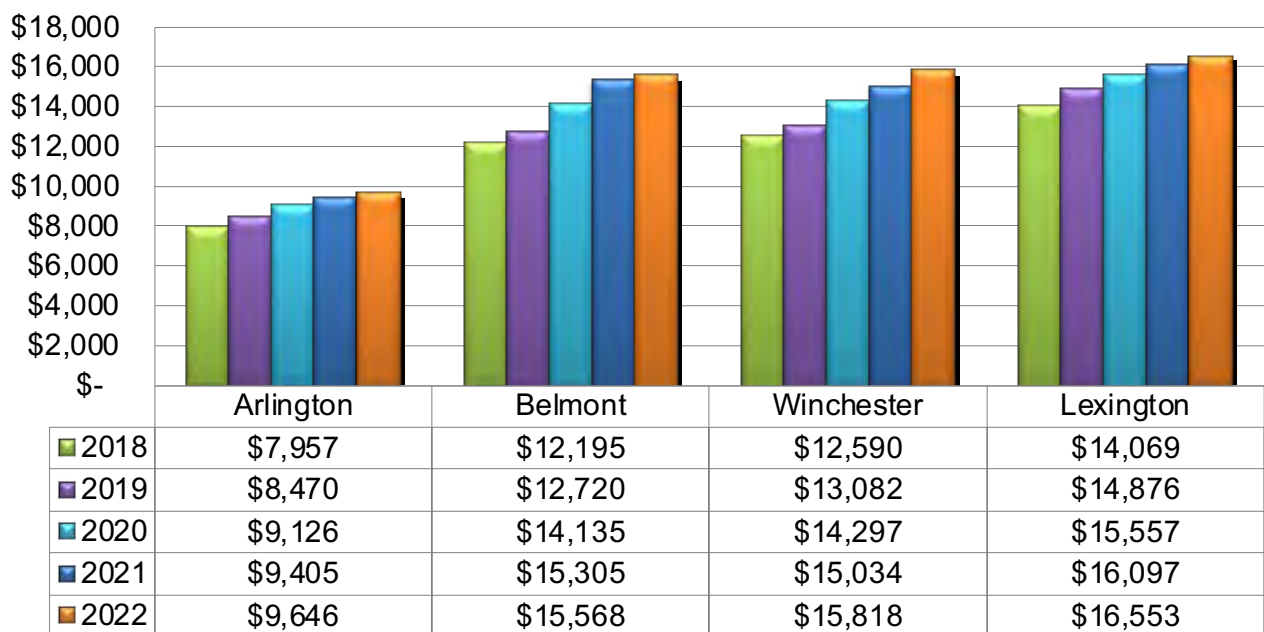
State Class Code FY22-FY21 Comparison									
Type	FY2022			FY2021			FY22 vs FY21		
	Parcels	Assessed Value	Avg. Assessed Value	Parcels	Assessed Value	Avg. Assessed Value	Parcel (+/-)	Percent (+/-)	Avg. Assessed Value (+/-)
Single Family	8,009	6,764,864,600	844,658	8,001	6,635,547,300	829,340	8	1.95%	15,318
Condominium	3,972	2,122,555,900	534,380	3,8889	2,000,734,100	514,460	83	6.09%	19,920
Misc	10	12,698,400	1,269,840	10	12,482,400	1,248,240	0	1.73%	21,600
2 Family	2,081	2,047,736,860	984,016	2,117	2,030,024,060	958,915	-36	0.87%	25,100
3 Family	177	187,948,600	1,061,856	179	184,795,200	1,032,375	-2	1.71	29,481
Apartments	155	568,826,200	3,669,846	158	561,878,700	3,556,194	-3	1.24%	113,652
Res Land	291	35,145,300	120,774	303	38,400,300	126,734	0-12	-8.48%	-5,959
Open Space	0			0			0	0.00%	0
Commercial	378	451,366,130	1,194,090	371	447,680,930	1,187,483	1	0.82%	6,608
Industrial	22	25,455,600	1,157,073	22	25,510,500	1,159,568	0	-0.22%	-2,495
Ch Land/61	0			0			0	0.00%	0
Ch Land/61A	0			0			0	0.00%	0
Ch Land/61B	4	1,703,311	567,770	4	1,703,311	425,828	0	0	0
Mixed Use(Res)	53	66,025,928	1,245,772	40	62,486,919	1,562,173	13	5.66%	-316,401
Mixed Use(Com)	25	60,588,862	1,610,041	36	59,692,671	1,610,041	-11	1.50%	0
Per Prop/501	175	8,636,280	49,350	189	8,545,080	45,212	-14	1.07%	4,138
Per Prop/502	144	2,902,150	20,154	157	3,348,840	21,330	-13	-13.84%	-1,176
Per Prop/503	0	0		0			0	0.00%	0
Per Prop/504,550-2	2	127,117,680	63,558,840	2	82,138,390	41,069,195	0	54.76%	22,489,645
Per Prop/505	6	18,869,300	3,144,883	5	17,665,100	3,533,020	-1	-6.82%	-388,137
Per Prop/506	2	13,752,200	6,876,100	2	12,590,000	6,295,000	0	9.23%	581,100
Per Prop/508	3	1,164,530	388,177	4	1,680,920	420,230	-1	-30.72%	-32,053
Total	15,508	12,517,357,831		15,495	12,186,904,721			2.71%	

FINANCIAL MANAGEMENT SERVICES

Average Assessed Values FY2018-FY2022



Average Taxes FY2018-FY2022



FINANCIAL MANAGEMENT SERVICES

**Assessor's Office
Town of Arlington
Tax Rate Per \$1,000 of Assessed Value**

YEAR	RATE
1929	\$30.00
1930	\$30.40
1931	\$31.40
1932	\$30.40
1933	\$30.40
1934	\$33.00
1935	\$33.00
1936	\$34.00
1937	\$35.60
1938	\$35.20
1939	\$36.80
1940	\$35.80
1941	\$34.80
1942	\$35.60
1943	\$32.00
1944	\$32.00
1945	\$34.40
1946	\$38.00
1947	\$42.80
1948	\$44.20
1949	\$46.20
1950	\$50.40
1951	\$54.20
1952	\$56.40
1953	\$57.60

YEAR	RATE
1954	\$54.50
1955	\$59.20
1956	\$69.20
1957	\$70.40
1958	\$71.20
1959	\$74.00
1960	\$78.20
1961	\$82.60
1962	\$85.00
1963	\$84.60
1964	\$92.60
1965	\$97.60
1966	\$97.60
1967	\$106.00
1968	\$124.00
1969	\$41.00
1970	\$48.20
1971	\$51.80
1972	\$56.80
1973	\$56.80
1973	\$28.20
1974	\$74.00
F75	\$67.20
F76	\$67.20
F77	\$74.80

YEAR	RATE
F78	\$78.00
F79	\$84.60
F80	\$81.00
F81	\$87.00
F82	\$73.50
F83	\$22.70
F84	\$23.43
F85	\$23.96
F86	\$16.49
F87	\$17.24
F88	\$17.66
F89	\$10.86
F90	\$11.25
F91	\$12.47
F92	\$13.84
F93	\$14.52
F94	\$15.55
F95	\$16.06
F96	\$16.54
F97	\$17.08
F98	\$16.73
F99	\$17.17
F00	\$17.66
F01	\$13.17
F02	\$13.85

YEAR	RATE
F03	\$13.64
F04	\$10.61
F05	\$10.94
F06	\$11.34
F07	\$10.95
F08	\$11.45
F09	\$11.92
F10	\$12.11
F11	\$12.41
F12	\$13.66
F13	\$13.61
F14	\$13.79
F15	\$13.55
F16	\$12.80
F17	\$12.56
F18	\$12.13
F19	\$11.26
F20	\$11.06
F21	\$11.34
F22	\$11.42

FINANCIAL MANAGEMENT SERVICES

MASSACHUSETTS DEPARTMENT OF REVENUE
DIVISION OF LOCAL SERVICES
BUREAU OF ACCOUNTS

Arlington
TOWN

TAX RATE RECAPITULATION Fiscal Year 2021

I. TAX RATE SUMMARY

Ia. Total amount to be raised (from page 2, IIe)	\$ 205,723,808.53
Ib. Total estimated receipts and other revenue sources (from page 2, IIIe)	67,524,309.00
Ic. Tax Levy (Ia minus Ib)	\$ 138,199,499.53
Id. Distribution of Tax Rates and levies	

CLASS	(b) Levy percentage (from LA5)	(c) Ic above times each percent in col (b)	(d) Valuation by class (from LA-5)	(e) Tax Rates (c) / (d) x 1000	(f) Levy by class (d) x (e) / 1000
Residential	94.5798	130,708,810.26	11,526,348,979.00	11.34	130,708,797.42
Net of Exempt					
Open Space	0.0000	0.00	0.00	0.00	0.00
Commercial	4.1773	5,773,007.69	509,076,912.00	11.34	5,772,932.18
Net of Exempt					
Industrial	0.2093	289,251.55	25,510,500.00	11.34	289,289.07
SUBTOTAL	98.9664		12,060,936,391.00		136,771,018.67
Personal	1.0336	1,428,430.03	125,968,330.00	11.34	1,428,480.86
TOTAL	100.0000		12,186,904,721.00		138,199,499.53

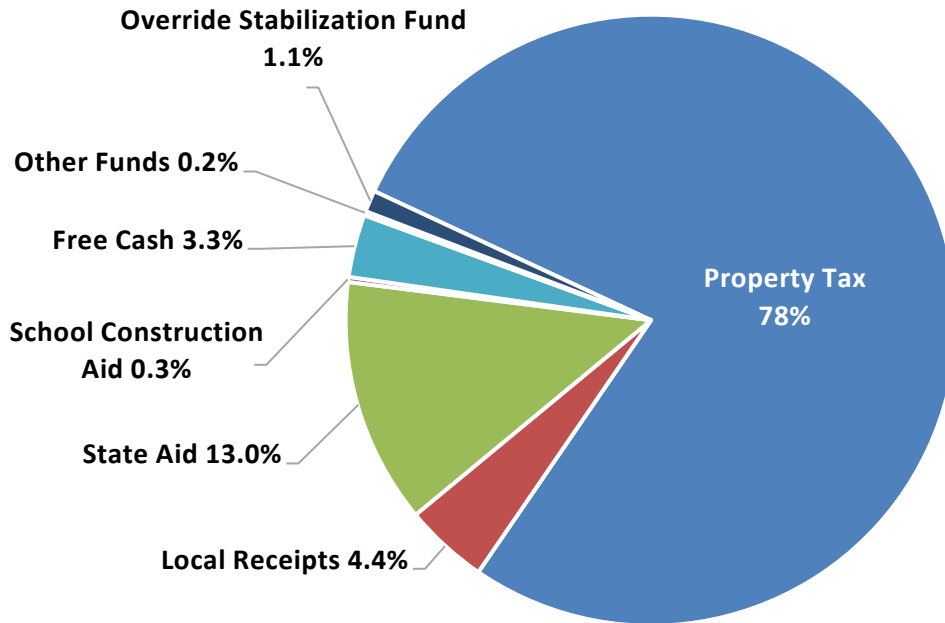
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FINANCIAL MANAGEMENT SERVICES

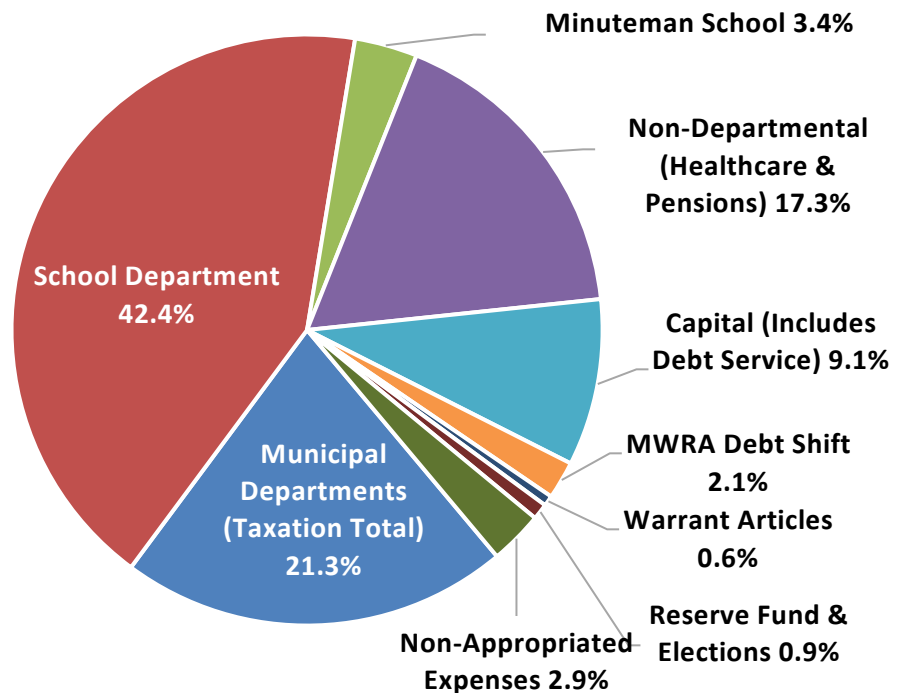
FISCAL YEAR 2021

Total \$178,043,947

Revenue



Expenditures





DEPARTMENT OF PUBLIC WORKS

The Arlington Department of Public Works (DPW) is comprised of seven divisions: Administration, Engineering, Highway, Water/Sewer Utilities, Motor Equipment Repair, Natural Resources, and Cemeteries. With a staff of 79, it is the goal of the Department to provide residents, boards, commissions, and other Town departments with superior Public Works services and support.

Administration

The Administration Division provides the following services: financial (including budget preparation and administration), invoice payment, invoice billing, grant management, water/sewer reading-billing, personnel and payroll management, customer service, contract administration, oversight of contracted solid waste/recycling and hazardous waste collection services, and oversight of contracted streetlight maintenance on public ways and parking lots.

Accomplishments

- Management of the DPW Facility improvement project including: Project awarded and construction commenced. Coordinated the temporary relocation of Natural Resources, Engineering, and Inspectional Services to facilitate project activities.
- Held twelve monthly Reuse & Recycling Center weekend events, adding weekday events to accommodate resident demand for recycling harder-to-recycle materials.
- Shared SignUp Genius registration system with the Health Department to assist in their COVID-19 testing and sharps collection scheduling.
- Awarded \$38,000 MA DEP Sustainable Materials Recovery Program grant in recognition of our waste diversion activities. Grant funds are designated to continue to support and expand waste diversion.

Solid Waste Collection

- The Town is contracted with waste hauler, JRM Hauling and Recycling. With JRM as our contractor since 2012 the Town provides

weekly curbside and dumpster collection of solid waste and bulky items from residential and business locations. We were able to expand our services to include weekly collection of recyclables and yard waste. Solid waste is also collected from the following municipal locations: Town Hall and eight other municipal buildings, Community Safety, three fire stations, two libraries, ten public schools, over twenty municipal parks, and approximately fifty public trash barrels. The bulky item collection program collects large items like couches, tables, and sinks.

- The Town also provides contracted dumpster trash collection at schools, municipal buildings, non-profit organizations, apartment complexes, and condominium complexes.



Recycling

With the advent of weekly mandatory recycling and the addition of weekly yard waste collection, in season, the Department saw a reduction in solid waste tonnage and an increase in the tonnage of materials recycled.

The Department hosts monthly Recycling Center events to collect harder-to-recycle materials that cannot be collected as part of our curbside program. At the Recycling Center, residents can drop off bulky rigid plastic items such as broken trash cans, recycling and storage bins, packing foam (expanded polystyrene coolers and the like), electronic waste/TVs/CRT computer monitors, scrap metal, clothing, textiles, books, and media such as CDs and DVDs. The Department maintains free electronic waste drop off programs by appointment during regular business hours and on select weekend dates as well.

Accomplishments

- Continued our four-pronged approach to divert food scraps from municipal trash: distribution of "food scrap diversion kits" to residents who actively subscribe to private food scrap curbside collection, offering discounted pricing for backyard compost bins, continuation of the FEED FiDO pilot program (850 households are registered to drop off fruit, vegetable, and grain food scraps), and food scrap diversion in the school system.
- Managed contracted curbside collection solid

PUBLIC WORKS

Recycling, Solid Waste, and Hazardous Waste Statistics (in tons unless specified)			
Materials	FY2019	FY2020	FY2021
Solid Waste	12,262	12,225	12,434
Single-Stream Recycling	4,994	5,170	5,028
Yard Waste	2,521	3,045	3,435
Electronic Waste	63.61	47.89	59.62
Appliances (units)	573	604	836

waste, recycling, and yard waste contracts, without interruption, through the onset of the pandemic.

- Expanded reuse programming to include a seasonal, weekly Swap Shed, and renamed the waste diversion activity location as the Reuse & Recycling Center.
- Received Technical Assistance grant (80 hours) from MA Department of Environmental Protection to assist the Town in preparing for a new solid waste and recycling contract for FY23.
- Hired a Waste and Diversion Compliance Officer for residential outreach and monitoring thus expanding both our enforcement capacity as well as our ability to carry out program updates, expansions, and improvements.
- Provided discounted rain barrel program.

Yard Waste Collection

JRM collects yard waste curbside on a weekly schedule from mid-April through the first week of December. Additional recycling information can be found online at arlingtonma.gov/recycle.

Household Hazardous Waste Collection

2021 marked the twenty-fourth year of Arlington's membership in the regional household hazardous waste collection program. Eight monthly collection days were held from April through November. The program continues to collect large quantities of hazardous materials including pesticides, chemicals, used motor oil, antifreeze, oil-based paints and solvents, and household cleaning products. There were 681 carloads from Arlington collected this year.

Engineering Division

The Engineering Division continues to provide a wide variety of support services to other DPW divisions, various Town departments, commissions, contractors, public utilities, and to the general public. The Engineering Division works closely with the Highway, Water, and Sewer Divisions upgrading and improving the infrastructure of the Town by providing surveys, engineering design, construction plans, field layouts, and field inspection services. The Engineering Division also provides technical design and specification for munic-

ipal infrastructure improvements, oversees contracted maintenance of the Town's traffic signals, reviews and makes recommendations on the impacts of planned private construction projects, reviews and provides regulation on proposed private way projects and improvements.

Accomplishments

- Performed oversight and monitoring for Town Capital Projects: road rehabilitation, pavement preservation, water rehabilitation, sewer rehabilitation, stormwater improvements, sidewalk construction, pavement markings and curb and accessibility work.
- Worked with other Town departments to provide technical input and assistance for new and ongoing projects, including Arlington High School, Reservoir Beach Projects, and Wellington Park.
- Managed Street Opening Permit Program and monitored ongoing utility construction projects by contractors and major utility providers in Town right of ways including Ever-source, Verizon, and National Grid. Oversight was performed in a cooperative effort with the Water Division and Police Department. This included reviewing and administering work conditions and requirements including outreach, traffic management, trench repairs, and annual trench inspection program.
- Administered Traffic Signal Maintenance and Street Light Maintenance contract receiving and directing maintenance for traffic signals, streetlights, lighting projects and transfer requirements of streetlights and National Joint Utilities Notification System (NJUNS) Double



A birds-eye view of Wellington Park one of many projects DPW Engineering supported.

PUBLIC WORKS

Pole management system, through phone, email, and Request Answer Center.

- Completed construction of the Lake Street and Bike Path Traffic Signal Project for a new multimodal signalized intersection.
- Provided technical resource and necessary project and plan review to assist Water Division including: DEP sanitary survey, site plan reviews, unidirectional flushing program, capital water planning, and transfer to GIS data collection of cross-connection inspection program.
- On-going scanning and cataloging to digitize plans and records in an electronic format, including upgrade, organization, and usability of system in conjunction with GIS System.
- Coordinated construction of the 2021 Green Infrastructure Improvement Project which included the installation of thirty-four infiltration trenches designed to remove contaminants from stormwater runoff and improve water quality in the Mystic River in accordance with MS4 permit guidelines. This work was funded by a CZM Grant of approximately \$85,000.

Highway Division

The Highway Division of the Public Works Department maintains 102 miles of roads, 175 miles of sidewalks, 175 miles of curbing, eight parking lots, along with numerous guardrails, stairs, walls, and fences. The division oversees solid waste services including trash/recycling collections, bulky items collection/disposal, waste fill disposal, and hazardous waste programs. The Division also performs street sweeping services and maintains traffic lines, signs, and drainage systems (culverts, pipes, manholes, catch basins, and drain channels).

Street Sweeping –Swept all streets two times (spring and fall).

- Sweeping on main streets done weekly (twenty-eight times).

Snow and Ice Control – There were 18 snow and ice events.

- Private contractors used for 8 events.
- 50 inches total snow for season.

Performance Measurements

- Repaired or replaced 38 catch basins.
- Cleaned approximately 3,207 catch basins (with the assistance of contracted help).
- Removed and installed 7,435 linear feet of sidewalk.
- Patched over 1,300 potholes using 1,100 tons of asphalt.

Special Projects

- Placed 150 sand barrels town-wide for winter season.
- Delivered tax bills to post office for Treasurer's Office.
- Constructed Parklets at several locations and on outdoor dining options.



Snow removal operations in Arlington Heights.

Water/Sewer Division

The Water and Sewer Division continues to maintain 131 miles of water mains, 117 miles of sewer mains, 9 Sewer Lift Stations, 1,414 hydrants, and numerous valves, and service connections/shut offs. Additionally, the Division reads usage meters and prepares quarterly bills on just under 13,000 accounts.

Performance Measurements

- Replaced 546 water meters.
- Provided water use data to the Town Treasurer for billing while changing out meters and electronic reporting equipment.
- Repaired water main leaks at 52 locations.
- Repaired water service lines at 56 locations.
- Replaced 27 hydrants.
- Flushed over 217 locations to clear blockages from sewer mains and services.
- Sampled 14 locations weekly for water quality.
- Provided over 613 markouts for underground excavation work.



Water Division performing water main work.

PUBLIC WORKS

Motor Equipment Repair Division

The Motor Equipment Repair Division continues to maintain 105 over-the-road vehicles including three front end loaders, five backhoes, one mini-excavator, two tractors, nine heavy-duty dump trucks, nine small dump trucks, twenty-two pickup trucks, six utility body trucks, ten snow fighters, nine school buses, two street sweepers, two sewer-flushing trucks, one rubbish packer, one compressor truck, one generator truck, two welding trucks, six sedans, three vans, one heavy-duty crane, one rack body, one small multi-use tractor, and one flat bed.

Major Accomplishments

- Assisted with compliance for DEP VW Settlement Grant. (Intended to replace older less efficient diesel vehicles). Grant award amount over \$275,000 applied to the purchase of 4 vehicles. Vehicles to be replaced were disassembled and destroyed in compliance with grant requirements.
- Acquired new Department vehicles; 1 ton pickup with plow, 2wd 33,000gvw dump truck w/plow, 4wd-44,000gvw sander, backhoe/Loader, Tree Dept. boom truck, and utility body pickup.

Performance Measurements

- Provided preventative maintenance and repairs on 150 motor vehicles, including vehicles assigned to other Town departments.
- Maintained snow and ice vehicles during events.

Natural Resources Division

The Natural Resources Division consists of the Forestry and Parks sections and is responsible for the proper management, care, and maintenance of Arlington's public trees.

Forestry

During the year the division maintains Town trees including those along the Minuteman Bikeway that runs from the Cambridge line to the Lexington line. The division is responsible for the execution of the holiday lights program. The division also cleans and maintains traffic islands around Town. On Massachusetts Avenue the division is responsible for installing event banners. Staff of the division maintains the extensive grounds between the Town Hall and the Robbins Memorial Library.

Performance Measurements

- Planted 424 trees. The number of planted trees exceeded the annual goal of 300. This was done to make up for a shortfall the previous year related to the Covid Pandemic.

- Removed 112 trees.

Accomplishments

- Continued treatment of at-risk trees against Emerald Ash Borer insects.
- Maintained "Tree City USA" designation from the National Arbor Day foundation. Arlington has been a "Tree City USA" community since 2001. Awarded a "Growth Award" (third year in a row) for additional work in protecting and providing for trees in Arlington.
- Maintained sidewalks adjacent to Town properties throughout the winter.
- Worked with Arlington Tree Committee to support Community Tree Planting Program. Partnership to provide discounted trees for planting on private property (57 trees distributed).
- Continued the Adopt-A-Tree pilot program in collaboration with the Arlington Tree Committee and Amazing Arlington Volunteers. The program allows individuals to "adopt" a tree using a web-based program. Those who are involved with the program commit to water their adopted tree, can name it and submit photos for display on the Arlington Tree Committee website of its progress.



Tree Division planting trees in East Arlington.

Park Maintenance

The Division maintains thirty parks, twenty-six playgrounds, nineteen athletic field infrastructure open spaces, and public lands including: the Reservoir forested trails and beach facility, North Union Spray Pool, the Town Hall Gardens, the Donald R. Marquis Minuteman Trail, Broadway Plaza, the Robbins House gardens, Menotomy Rocks Park, and twenty-one traffic islands.

PUBLIC WORKS

Performance Measurements

- Continued to put a priority on prompt graffiti removal.
- Maintained Town-owned sidewalks throughout the winter.



A cyclist enjoys the Minuteman Bikeway.

Cemeteries Division

The Cemetery Division is responsible for the care and maintenance of the Mt. Pleasant Cemetery and the Old Burying Ground. The Mt. Pleasant Cemetery is an active cemetery comprising 62 acres of land and accommodates an average of 200 burials per year. The Old Burying Grounds is an inactive, historical community cemetery of six acres. Three volunteer Cemetery Commissioners make recommendations to the Town Manager on rules, regulations, and fees.



The chapel at Mt. Pleasant Cemetery.

Mount Pleasant Cemetery Service Types	Amount	Revenues Invoiced
New Earth Grave Site Sales	36	\$78,250
New Urn Grave Sales	5	\$1,750
Perpetual Care Sales	41	\$20,500
Grave Site Buy-backs	0	\$0
Earth Burials	139	\$139,000
Cremain Burials	83	\$24,900
Columbarium Sales	16	\$26,400
Columbarium Fees	13	\$1,300
Public Lot	0	\$0
Non-Resident Burials	100	\$49,525
Overtime, Holiday Surcharges	38	\$25,600
Mock Burial	2	\$400
Foundation Charge	43	\$8,600
Disinterments	0	\$0
Veteran Graves – earth/urn	4	\$1,700
Recording Fee	9	\$900
Chapel Use, Misc.		\$250
Total Gross Revenues		\$379,075

Major Accomplishments

- Completed installation of new street signs throughout cemetery.
- Completed repairs to historic burial vaults and with support from CPA, began construction of improvements within the Old Burying Grounds.
- Planted fifteen trees throughout Mt. Pleasant.
- Defined a “Green Field” area for cremation burials.

Recognitions

The following Public Works Employee completed service to the Town and its residents in 2021 with over twenty-five years of service: John Rousakis, Night Watchman, 32 years of service. The Town is grateful for his dedicated and loyal service.

In conclusion we would like to extend heartfelt thanks to our dedicated Public Works employees who keep our roads repaired and plowed, water flowing, our sewers running, our trash picked up, and our parks attractive. Their efforts are an important part of the high quality of life that we enjoy in our community.

TREE COMMITTEE

The Arlington Tree Committee was established in 2010 by the Arlington Select Board. The mission of the Arlington Tree Committee (ATC) is to promote the protection, planting, and care of trees in Arlington.

Tree Committee work with Tree Warden. The ATC meets monthly with Tree Warden, Tim Lecuivre, to discuss ongoing tree-related issues in Town and to provide support to him and his staff. This year special emphasis was given to addressing heat island issues through tree planting in our hottest regions of town, expanding planting in areas where trees were lost due to development, planting in areas with the lowest “tree equity score,” improving tree watering strategies, and testing for gas leaks prior to planting. Funds collected as a result of the Tree Bylaw are being used to facilitate some of these initiatives.

Updating and Utilizing Inventory and Management Plan. The town-wide street tree inventory completed in 2017, has proven to be a very helpful tool for both the Tree Warden and the ATC. The DPW uses the inventory to streamline tree planting and maintenance and updates it regularly. This year, ATC used the Tree Inventory for its Adopt-a-Tree program.

Adopt-a-Tree Program. To improve the watering of new street trees, the ATC (working with the town GIS Office and the Planning Dept.) continued with our *Adopt-a-Tree* program designed to engage residents and businesses in tree watering efforts. Using the Tree Inventory map, volunteers selected a street tree convenient to their home or workplace and committed to watering it for the growing season. Over 80 individuals/families participated this year. Arlington high school students also participated, earning community service hours. The *Adopt-a-Tree* program will run again in 2022.

Article 16. Tree Protection and Preservation Bylaw. This year, the ATC worked with the Tree Warden and the Building Inspector to prioritize compliance of the Tree Preservation Bylaw by making the bylaw part of the checklist process for builders. The ATC-developed packet for builders that includes a sample tree plan and construction guidelines also helps streamline the Tree Preservation Bylaw process.

Additional Tree Protection efforts. ATC worked with the Tree Warden to develop guidelines for tree protection during construction in Town. Tree protection at Town projects, such as the rebuilding of Arlington High School, have been prioritized. Mature trees along Mass Ave. at the AHS construction site are protected with sturdy fencing to prevent vehicular traffic or storage of

building materials within the Critical Root Zones of the trees.

Community Tree Canopy Program. Since 2017 the ATC has collaborated with the Tree Division to use the Trees Please fund to support a Community Canopy Program. This program, offering native trees at a subsidized cost to residents and businesses for planting on private property, has resulted in the planting of nearly 200 additional trees. The 2021 program resulted in 50 trees planted. Additionally, the Tree Committee collaborated with the Arlington Housing Authority to plant 7 trees at Chestnut Manor in Spring 2021 and 8 trees at Menotomy Manor in Fall 2021.

Other tree planting Initiatives. In 2021 additional trees were planted at Whittemore Robbins House, the Burial Ground and at Mt. Pleasant Cemetery. Discussions are ongoing with Arlington’s Chamber of Commerce, Arlington’s Planning Department, and other town institutions to make tree planting a priority along our main thoroughfares and in our hottest regions of town.

Raise Awareness of Trees and their Benefits

- Ongoing publicity using Facebook, Instagram, Google Group to share tree-related info and photographs.
- Updating and maintaining the arlingtontrees.org website.
- Publicizing the need to care for and water new trees.





POLICE DEPARTMENT

Department Overview

The Arlington Police Department (APD) continued with protocols and procedures established during the pandemic to keep officers and residents as safe as possible throughout 2021. Although some programs continued to be suspended, several other programs that could be held outside were able to continue once again. Throughout the year APD remained dedicated to implementing new technologies and improving its wide range of media capacities to continue communication to the citizens of Arlington.

The Department operates under a community policing philosophy that encourages citizen participation in solving problems of crime, fear of crime, and quality of life issues. The Department is segmented into three distinct functions: operations, investigations, and support services. The command staff assists Chief Juliann Flaherty in the management, administration, and strategic planning for the Department. The Department maintains three divisions: The Community Services Division led by Captain Richard Flynn, the Investigative Services and Professional Standards Division led by Captain Brendan Kiernan, and the Support Services and Logistics Division led by Captain Sean Kiernan.

The Community Services Division is responsible for uniformed patrol operations and the E-911 Dispatchers. This Division is tasked with effectively deploying all uniformed patrol personnel, including the Patrol Division, Canine Unit, Bicycle Unit, School Resource Officer, and Animal Control. The Patrol Division's primary responsibility is to provide quality uniformed law enforcement services to the community. Not only does the Patrol Division answer calls for service to the community, but it also performs other specific assignments. These assignments include wide-ranging quality of life issues in Arlington. These proactive assignments vary between enforcing traffic and parking laws, preserving the peace, protecting life and property, school safety, special event planning and grants coordination. Through the Crime Analysis Unit, we continue to track crime trends and patterns allowing the Department to deploy patrol officers to specific locations to maximize police resources.

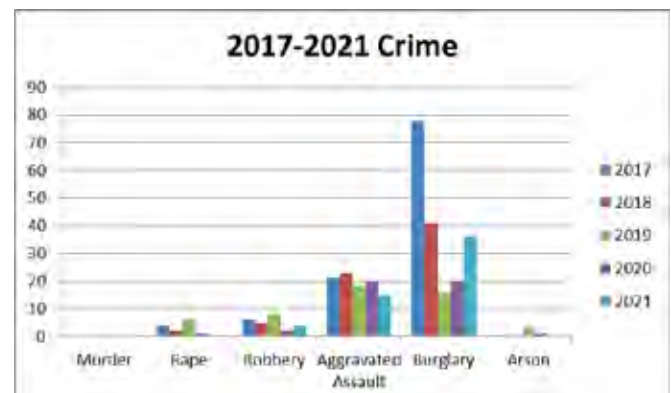
The Investigative Services & Professional Standards Division administers the Criminal Investigation Bureau (CIB) and the Professional Standards/Accreditation Office. The CIB is responsible for the follow up investigation of all crimes, the sex offender registry, police prosecutions at district and juvenile court, drug task forces, family services, and code enforcement. The Professional Standards/Accreditation Office is tasked with developing policies and procedures, working to maintain State Accreditation, investigating citizen complaints, and proactively addressing issues of professional standards and accountability within the Department. Additionally, with the creation of POST through police reform legislation in 2021, this division is also responsible for maintaining compliance with all POST Standards.

The Support Services Division is responsible for providing logistical support to all work units in the Department as well as overseeing the administrative functions. The Division is responsible for the Traffic Unit, training, new officer recruitment and hiring, information systems management, firearm/hackney licensing, police scheduling, departmental fleet, building maintenance, and issuance of departmental records. This Division oversees compliance of individual officers training and certification standards to meet POST requirements.

Crime

The Department collects incident information using a system called the National Incident-Based Reporting System or NIBRS. NIBRS is an improvement on the summary-based system known as the Uniform Crime Reporting Program, or UCR. Since 1930 the Federal Bureau of Investigation (FBI) has administered the UCR Program using statistics supplied by law enforcement agencies across the country.

The following is a summary of Part I Crimes in Arlington in 2021. Part I Crimes are crimes designated by the FBI to be the most serious crimes affecting a community, they include: murder, rape, robbery, aggravated assault, burglary, larceny, arson, and motor vehicle theft. In 2021 there were a total of 255 Part I Crimes reported in Arlington, a decrease of 18% from the 312 Part I Crimes reported in 2020.



COMMUNITY SAFETY

There were no murders or rapes in Arlington in 2021. Arlington had four robberies, two more than 2020. Of the four robberies committed, suspects were unarmed in three incidents. Arlington experienced fifteen aggravated assaults; fourteen involved weapons and six involved domestic violence. Of the incidents involving weapons, eight involved knives or cutting instruments, one involved a firearm, three involved various blunt objects, and two involved a shod foot. Arlington had thirty-six reported burglaries in 2021, sixteen incidents more than last year. There were five motor vehicles stolen, a decrease of seven incidents from 2020. There were no arsons reported this year. In 2021 there were 200 reported larcenies, which is a decrease of sixty-eight incidents from 2020.



Calls for Service

The Police Department logged 24,579 calls for service. Officers filed 2,439 incident reports as compared to 2,718 in 2020. In 2021, sixty-one people were arrested, an increase of three. Twenty-four people were taken into protective custody. Protective custody is a statute that allows police officers to take into custody a person who, due to ingestion of alcohol is incapacitated or a danger to himself or others. Although authority gives the police the option of taking a person to his residence or a treatment facility, the police station is often the most viable option. In 2021, 720 motor vehicle citations and 13,371 parking tickets were issued. Traffic issues continue to be one of the greatest areas of complaints to the Department.

Calls for Service	2018	2019	2020	2021
Emergency Calls	29,880	27,649	21,850	24,579
Police Reports	3,271	2,827	2,718	2,439
Arrests	118	88	58	61
Protective Custody	21	9	17	24
Summons	84	80	50	41
Motor Vehicle Citations	2,011	1,552	524	720

Community Services

Patrol

The Community Services (Patrol) Division responded to 24,579 calls for service during 2021. The majority of calls involve services other than responding to crimes. For instance, the Department responded to a total of 945 alarms (residential, business, bank, and municipal), 588 disturbance calls, 390 reports of suspicious activity, 134 traffic complaints and 196 animal complaint calls. The Community Service Division also investigated 60 reports of missing persons.

Community Policing

Effective community policing has a positive impact on reducing crime, helping to reduce fear of crime and enhancing the quality of life within the Arlington community. It accomplishes these things by combining the efforts and resources of the police, community governance, and community members. It involves all elements of the community in the search for solutions to these problems and is founded on close, mutually beneficial ties between police and community members. Community policing is a philosophy, not a program. Officers attempt to assist in several different functions, not just law enforcement and apprehending criminals such as: resolving conflicts, helping the homeless and mentally ill, and saving lives of those afflicted with substance use disorders. The concept of partnering with the community to solve problems of crime, fear of crime, and quality of life issues has been institutionalized in the Department. The Department generally offers a number of community policing programs to the public, designed to provide citizens with tools, information, and skills useful in solving those problems; however, several of these programs had to be temporarily suspended due to the pandemic.

In 2021 the Department was unable to run its fifth Arlington Citizens Police Academy. The program is designed to give citizens a better understanding about law enforcement and show the various functions of a police department. Academy classes offer a vast array of topics, such as: investigations, prosecution, evidence, crime analysis, traffic, domestic violence, mental health, school safety, etc. The Academy helps educate residents while also developing positive relations with them. It is an ongoing process to build community cooperation, understanding, and good will. The successful program often has an enrollment waiting list. APD hopes to offer it again in 2022.

The Department's Coffee with A Cop program was able to safely restart this year with help from Kickstand Café. In October Officers were able to meet with community members in the Café's outdoor patio. Coffee with a Cop brings police officers and the community members they serve together, over coffee, to discuss issues and learn more about each other.

COMMUNITY SAFETY



Officer Zona meets with a resident during Coffee with a Cop

This summer, Community Outreach Officers organized several outdoor events throughout the community as part of the National Night Out Campaign. National Night Out is an annual community-building initiative that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.



Officer Canniff and Officer White at National Night Out

Homeless Outreach

The APD Homeless Outreach Team (HOT) has been in operations since 2018. This team includes a patrol officer, the JDP clinician, a health inspector, a firefighter/EMT and staff from the Somerville Homeless Coalition outreach team. In 2018 this team joined the Cambridge Multi-Disciplinary Outreach Team (MDOT). This group meets weekly in Cambridge to discuss at-risk homeless individuals and families. The group consists of staff from homeless shelters, area hospitals, and homeless outreach groups in Cambridge and Somerville, and now Arlington. After meeting together, the individuals return to their respective communities and conduct outreach – locating homeless people and offering ser-

vices. Attendance at this group has created invaluable relationships with shelter staff, resources, and agencies throughout the area. In 2021 the HOT team, in coordination with the Somerville Homeless Coalition, successfully re-located 12 chronically un-sheltered homeless individuals into permanent housing.

In February the HOT team collaborated with St. Agnes Parish to assemble and distribute donated back packs containing cold weather gear and supplies to homeless populations throughout MDOT communities.



Backpacks donated to the homeless community

During the year, APD continued their partnership with the Health and Human Services Division to help with the homeless population. An officer was assigned to partner with the City of Cambridge in their well-resourced program to help with this initiative. Additionally, the Arlington Police Department's mental health clinician also works with this population. APD also partnered with the Somerville Homeless Coalition, numerous volunteer organizations to remove two dumpsters with discarded waste from the homeless camps at the Mugar Woods.

Officers participated in a number of initiatives in



Waste discarded from the homeless camp at Mugar Woods.

support of a broad spectrum of community members. These initiatives included: "No Shave November" to raise money for the Mass General Hospital Cancer Research, Pink Patch Initiative for Breast Cancer Aware-

COMMUNITY SAFETY

ness/Fundraising, and the Autism Awareness Patch Initiative for Awareness/Fundraising.



APD Patches and Cruiser for Autism and Breast Cancer Awareness

School Resource Officer

SRO Bryan White continued in his role as a full-time Police Officer dedicated to all the schools in the Arlington Community. The School Resource Officer position falls under the umbrella of the Patrol Division (Community Services Division).

Officer White, who was assigned the School Resource Officer position in 2019, completed his 2nd full year in this capacity. Aside from coordinating all of the school-based investigations and safety protocols, Officer White is also responsible for prioritizing potential criminal cases that involve school-aged children for review and consideration to the Diversion Program or the Restorative Justice Program.

In 2021 Officer White remained the Advisor for the AHS club "Creating Connections and Change in the APD." He also attended many student-involved extracurricular activities including Prom, Graduation, Athletic events, and was a Counselor at the Arlington Community Ed Summer Sports Camp alongside AHS Varsity Football Coach Matt O'Laughlin. Officer White and APD also collaborated with Community Education co-hosting two free Bicycle Safety Events for Arlington youth.

Officer White also completed the MPTC's specialized training in September and has been certified as a School Resource Officer in the Commonwealth of MA.



Officers Mahoney, Hogan and White at the Bike Event at Gibbs Middle School.

Canine

During 2021, K9 Officer Hogan continued working patrol with K9 Eiko. In addition to serving the community of Arlington, the K9 unit assisted many other local police departments, including Cambridge, Somerville, Lexington, and Belmont.

One of the most rewarding parts of the K9 Program is conducting K9 Demonstrations for students in our school systems. These interactions form lasting community policing relationships with the residents of Arlington. During the past year, the K9 unit provided fifteen K9 demonstrations. As with many other programs within the Department, meetings with large groups were somewhat limited due to the pandemic.

K9 Eiko was instrumental in numerous calls for service. One particular incident resulted in a felony arrest, the recovery of a stolen firearm, and the apprehension of two suspects.

The K9 unit plans to continue its dedication to the Town of Arlington and the residents it has served for the past 15 years.



K9 Officer Hogan and Eiko conducting water retrieval training.

Animal Control

The Animal Control Officer (ACO) enforces all Town Bylaws and Massachusetts General Laws relative to the control and care of animals. The ACO investigates reports of animal cruelty, facilitates conflict resolution pertaining to animal complaints, investigates animal bites, quarantines (animals that have been bitten or have been bitten by an unknown source), and provides education assistance for domestic and wild animals to residents and the schools.

In 2021 the ACO received over 22,000 inquiries from residents regarding calls for service, animal/wildlife questions or concerns, and to report incidents. As the ACO she also completed forty-seven quarantines for domestic animal. Quarantines are followed by a visual check and then a release from quarantine. There were thirteen chicken coop inspections and five dog kennel inspections.

The ACO participated in numerous web-based community meetings and worked with local community media company ACMi to create public service an-

COMMUNITY SAFETY

nouncements regarding domestic pets and wildlife. In addition to media education, the ACO also contributes to the Department's Animal Control Facebook page with animal related postings that increase awareness, educate, and assist in reuniting lost and found pets.

Support Services

The APD licensing office processed one Hackney License and 260 Firearms Licenses. Through the Department's growing social media sites, such as Twitter, Nextdoor, and Facebook, the Department was able to keep its commitment of transparency by keeping the community well informed through constant information sharing.

In 2021 the Training Division continued online training with the pandemic restricting several in-person trainings. In service training was completed online through the Municipal Police Training Committee (MPTC). CPR training was conducted by Officer John Costa and Firearm training was held at the Riverside Gun Club in Hudson, both were taught in person with Covid safety protocols in place. Officers also attended these trainings throughout the year: ICAT De-escalation and Implicit Bias training, SRO Training, Matthew Shepard Investigating Hate Crimes Training, ABLE Training (Active Bystandership for Law Enforcement), Shades of Brown and Blue, and Police Reform Law training. The Training Division also sent four new officers to the Police Academy in 2021 and oversaw their field training when they returned from the Basic Recruit Academy.

The Training Division ordered and issued protective gear for the Department including masks, gloves, goggles, face shields, gowns as well as sanitizer and wipes. This unit also constantly monitored and ensured that the building and all vehicles were cleaned and sanitized, especially after any type of possible exposure.

The Support Services Division also hosted a Gun Buyback event during the 'Safer Homes, Safer Community' initiative in 2021.

Traffic Unit

During 2021 the Arlington Police Department responded to over 412 motor vehicle crashes. Statistically, overall this represented 13% increase from the previous calendar year. We responded to nine less pedestrian crashes than the previous year (a 45% decrease).

Throughout the year, Traffic Unit staff-members continued to serve on several boards and committees in Town including the Parking Implementation Governance Committee (PIGC), Transportation Advisory Committee (TAC), and the Arlington Sustainability Plan Advisory Committee. The Unit regularly assisted the Select Board with matters regarding traffic safety not referred to TAC including; overnight parking permit requests, traffic and parking complaints, signage requests, and traffic control plans for other major events. The Traffic Unit

also assisted the Parking Clerk/Treasurer's Office with minor parking meter maintenance.

The Traffic Unit coordinates with outside contractors to ensure the efficiency and operation of the parking meters within the Parking Benefits District/Broadway Plaza Sidewalk Project as well as the new section of meters on Broadway between Franklin and Webster Streets. The Traffic Unit also continues to work with PayByPhone and Cardinal Tracking to maintain our parking enforcement software. This ensures successful integration with the Town's contactless mobile payment option for metered parking.

Working in conjunction with the Arlington Engineering Division of the Department of Public Works, the Traffic Unit continues to monitor/recommend upgrades to the Town's traffic signals and Mass Ave. and Appleton St. intersection upgrade. Traffic Unit personnel conducted multiple traffic counts in various locations in Town, providing valuable feedback to other governmental entities and neighborhood groups. This speed/volume data is vital for planning future traffic safety initiatives. Traffic Unit personnel provide planning and direction to ensure the supervision of safe, efficient traffic flow and pedestrian safety for major public works and public utility infrastructure projects. This year the Traffic Unit helped coordinate safety plans for several National Grid projects, a major MWRA project, and various major DPW-contracted projects.

The Traffic Unit worked together with the Department of Planning and Community Development on various projects involving traffic safety to include the planning stages of the MassDOT's Safe Routes to School program for the Stratton School.

The unit administered the EOPPS/MASSDOT Highway Safety Traffic Enforcement Grant Program providing education and enforcement opportunities at major intersections throughout Town. These enforcement and education mobilizations concentrated on Impaired Driving, Occupant Safety, Speeding, and Pedestrian/Bicyclist Safety.

The Traffic Unit continued its partnership with AAA on traffic safety initiatives in the Northeast Region. At their request, Officer Rateau participated in online panels, giving testimony and fielding questions related to various traffic safety matters. -

APD's Traffic Unit monitored the MBTA BRT Project in East Arlington for compliance and took the initiative to implement and supervise directed patrols at the Mass. Ave/Appleton St. intersection to improve bicyclist safety.

We worked with our partners in the Department of Health and Human Services to plan and ensure safe and efficient COVID-19 vaccination sites.

The Traffic Unit continued to supervise the three parking enforcement officers, who combined to issue in excess of 13,300 citations for parking violations.

COMMUNITY SAFETY

As Arlington Public Schools shifted back to in-person classes, the Traffic Unit continued to work with our partners in the School Department with supervising the School Traffic Supervisors. This included training several new replacements and substitutes for retiring Traffic Supervisors. The Traffic Unit continues to monitor and facilitate safe school crossings, drop off, and pick up.

The Firearms Licensing Office issued 260 Licenses to Carry Firearms/Firearms Identification Cards.

Criminal Investigation Bureau

The Detective Unit is comprised of a Detective Lieutenant, and seven Detectives. Of these seven detectives, two are assigned as Task Force Officers to Federal Task Forces. These task forces include the Drug Enforcement Agency and the Federal Bureau of Investigation. One Detective is assigned to nights, one is assigned as the Police Prosecutor, and one is assigned as the Family Services Unit Coordinator.

The Criminal Investigation Bureau has remained busy during the past year investigating various crimes. Detectives have followed up on 800 reports generated by officers. In addition, detectives have followed up on 421 reports filed through the Department's Online Police Reporting System.

The crime that victimizes more residents are the various types of frauds. Criminals add new twists to old schemes and exert pressure on people to make important decisions on the spot. They often combine sophisticated technology with age-old tricks to get people to send money, or to give out personal information. Many scams are initiated through the Internet. Victims range in age from eighteen and up and they come from all socio-economic backgrounds. While confidence schemes have been around for a long time, the Internet has greatly increased their prevalence. Scams evolve constantly, and as a general rule, if it sounds too good to be true, it probably is.

Drug Investigations

Detectives have participated in multi-jurisdictional drug task force investigations both on a Federal and on a local jurisdiction level. Detectives are assigned to the Drug Enforcement Agency (DEA) and to the Southern Middlesex County Drug Task Force (SMCDTF). The SMCDTF agencies include Arlington, Lexington, Belmont, Waltham, Watertown, Newton, Weston, and Lincoln. These investigations have resulted in numerous arrests and indictments where the detectives have seized heroin, fentanyl, cocaine, Methamphetamine, and other controlled substances.

Federal Bureau of Investigation Violent Crimes against Children Task Force

A Detective is currently assigned to the FBI's Violent Crimes against Children Task Force. The mis-

sion of the Violent Crimes Against Children program is threefold: first, to decrease the vulnerability of children to sexual exploitation; second, to develop a nationwide capacity to provide a rapid, effective, and measured investigative response to crimes against children; and third, to enhance the capabilities of state and local law enforcement investigators through programs, investigative assistance, and task force operations.

Drug Take Back Program

Over the course of 2021 over 1,000 pounds of assorted prescription medications were dropped off at the Police Department Lobby for destruction. The various prescription medications were discarded in the Drug Take Back Kiosk. The drug kiosk is located in the Police Headquarters Lobby and is available 24/7.

In October, Officer Edward Savill and Captain Brendan Kiernan took part in the National Drug Take Back Day sponsored by the Drug Enforcement Agency. During this event, 300 pounds of assorted prescription medication was turned in for destruction.

National Drug Take Back Day is a free and anonymous event coordinated by the DEA and police departments. The designated day gives the public an opportunity to prevent substance abuse by disposing of potentially dangerous expired, unused, or unwanted prescription drugs in their possession.

Domestic Violence

We have resources in Arlington, including our own Family Services Unit here at APD. Our Family Services Unit works closely with the Cambridge Arlington Belmont High Risk Assessment Team (CABHART). Detectives help victims of domestic abuse safety plan and identify support options in the community. The Unit investigated over 170 domestic violence related incidents.

Another responsibility of this unit is the managing of the Sex Offender Registry Information for the Town of Arlington. This involves community notifications every time a high-risk offender either moves into Arlington or starts working in Arlington.

Records

The Records Room processes all requests for public records and police reports.

Records Processed	2018	2019	2020	2021
Calls	29,880	27,649	21,850	24,579
Arrests	118	88	58	61
Citations	2,011	1,552	523	720
Parking	17,599	16,329	5,510	13,371
Accidents	660	433	364	412
Hackney	10	7	2	1

Grant Funding

In 2010 APD, in partnership with the Edinburg Center, was awarded a grant from the Massachusetts Department of Mental Health (DMH) for a Jail Diversion Program (JDP). The goal of the program is to divert individuals with mental illness, substance use disorder, and developmental disabilities from the criminal justice system to appropriate treatment options. The program model was collaboratively developed by members of the Police Department, the Edinburg Center, Arlington Health and Human Services Department, and other community stakeholders.

The Department based clinician accompanies police officers on calls for service and provides an immediate evaluation on scene. The Arlington Police Jail Diversion Program (JDP), clinician averaged forty-three (i.e. co-response, outreach and follow-up) per month in 2021. In the case of non-violent or misdemeanor offenses, the goal of the program is to provide linkage to mental health and substance abuse services as alternatives to arrest. Co-response calls to service, when the clinician accompanies a police officer, have shown to have a de-escalating outcome 68% of the time (meaning instead of arrest or hospitalization).

In addition to immediate intervention, the clinician provides follow-up contact with individuals to focus on prevention and reduce future repeat calls to the same location. Follow up and outreach work also encompasses working with families, community treatment providers, hospitals, schools, DCF/DMH, Advocates Psychiatric Emergency Services, Minuteman Senior Services, and other essential persons and agencies involved in a person's care. We have continued to create and strengthen our partnerships with mental health and public health agencies in our community as well. These partnerships engendered the Hoarding and Elder Abuse task forces, as well as the homeless outreach team, that serve at risk populations.

Arlington Human Services Network started in the spring of 2019 continues. Various agencies/stakeholders in Arlington including the Board of Health, Housing Authority, Police, Council on Aging, Food Pantry, Arlington Youth Counseling Center, and Arlington Public Libraries came together to start a group where anyone in these organizations can refer residents to assist them with everything from housing, hoarding, and finances, to mental health and substance use. We target at-risk individuals, proactively reaching out with resources prior to crisis. This intra-agency communication is essential for the efficiency of the JDP program; as is successful engagement in treatment (for the resident) which is paramount to breaking the cycle of "revolving-door" police contact for citizens with mental health problems.

Throughout 2021, APD continued its work operating the Arlington Opiate Overdose Outreach Initiative (AOOI). AOOI aims to reduce the stigmatization sur-

rounding those who suffer from Substance Use Disorders, through follow up after an overdose has occurred, while offering these individuals and their loved ones support, access to resources, and community education to spread awareness and understanding. In 2021 the APD did follow ups with OD victims and provided resources and Narcan.

In 2018 the APD was honored by becoming a Law Enforcement Mental Health Learning Site, one of ten nationwide departments supported by the United States Justice Department's Bureau of Justice. In 2021 APD hosted a training for the West Orange NJ Police Department.

In 2021 our long-time clinician Rebecca Wolfe retired in May and the APD started a search for a new clinician. After a process of resume reviews and interviews, in partnership with the Edinburg Center, Christina Valeri was hired as the new APD Clinician. Starting in September the new clinician has been integrated into the department's mission of assisting the community with mental health and addiction issues.

Accreditation/Professional Standards

The Police Accreditation process is an ongoing daily function of the Department. The Arlington Police Department was successfully re-accredited in 2020, after achieving its original accreditation status in 2014 and being re-accredited for the first time in 2017. The Department was initially certified as an accredited Law Enforcement Agency by the Massachusetts Police Accreditation Commission in 2008, at which time the Department was one of the first few police departments across the Commonwealth to achieve this prestigious award. This accomplishment demonstrates the Department's commitment to delivering the highest possible standards of police services to the community. With a commitment to excellence, the Department will maintain its accreditation status in compliance with criteria set forth by the Commission on Accreditation for Law Enforcement Agencies, Inc.

Awards and Recognitions

In March of 2021 the Department had to make a difficult decision and cancel the annual Employee Recognition Awards Ceremony due to the pandemic. However, Chief Flaherty was able to recognize the following officers at outdoor Roll Calls for their actions during 2021: Inspector William Milner (Life Saving Ribbon, Meritorious Service Ribbon), Officer Joseph Canniff (Life Saving Ribbon, Meritorious Service Ribbon), Captain Sean Kiernan (Letter of Commendation), Sergeant John Kelley (Letter of Commendation), Lieutenant Bryan Gallagher (Certificate of Commendation), Sergeant James Kiernan (Certificate of Commendation), Officer Michael Foley (Certificate of Commendation), Officer Thomas Guanci (Meritorious Service Ribbon), Officer

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Paul Collins (Meritorious Service Ribbon), Officer Brad Chella (Letter of Commendation) and Officer Tenzing Dundutsang (Letter of Commendation).

Appointments/Promotions/Retirements

Throughout the year several promotions were made. Brendan Kiernan was promoted to Captain, Scott Paradis and Gregory Flavin were promoted to Lieutenant, and Stephen Porciello, Brandon Wenz, and Edward DeFrancisco were promoted Sergeant.

Captain James Curran, Lieutenant Michael Sheehan and Officer Edward Walsh all retired in 2021.



FIRE DEPARTMENT

Mission Statement

The Arlington Fire Department (AFD) strives for excellence in the performance of duty and service to the community and the customers it serves. The Department is committed to find better ways to protect the lives and property of its citizens from the ravages of fire and other disasters and to contribute to the physical wellness of the community through emergency medical service.

Ethics and Values

Knowing that firefighters are held to a higher standard of conduct, the firefighters of the AFD will make every effort to uphold those standards that are entrusted to us and to take an active role in maintaining a professional image of the Fire Service through promptness, efficiency, and dedication to duty.

Communicating with the Public

The Department will serve the public with courtesy and respect, providing assistance wherever professional skills and talents are needed and be ever vigilant in promoting awareness of fire hazards and in educating citizens of all ages.

Fire Department Role

The AFD continues its evolution from a strictly fire prevention and suppression organization to incorporate all hazards mitigation into its service to the community. A significant portion of time and training is spent on preparation for disasters, both man-made and natural.

The Fire Department also provides pre-hospital emergency medical services (EMS), building inspections on a regular basis for code enforcement and familiarization, public education projects, training, and performs a number of related tasks including annual hose testing and hydrant inspections.

Maintaining Emergency Medical Technician status for the majority of the Department is the responsibility of the EMS Officer. New equipment and techniques are consistently introduced requiring hours of additional training. The Operations Division provides these services to Fire Department personnel in house, minimizing the expense to the Arlington taxpayers.

During 2021 the AFD responded to 5,141 calls for assistance. Reported dollar loss for 2021 totaled \$2,960,502. This includes structure fires, motor vehicle accidents, water hazard incidents, and hazardous condition incidents. Of these 5,141 calls 3,299 were for medical emergencies which was consistent with 2020 and 64% of all Fire Department responses. Medical emergencies include emergency medical responses and emergency medical assists. Rescue 1, the AFD ambulance, transported 1,815 patients to area hospitals. This is consistent with the amount of transports in 2020.

Responses Fire Call Type	2018	2019	2020	2021
Fire	123	118	93	79
Carbon Monoxide Activations	99	87	99	105
Water Hazards	74	50	33	57
Mutual Aid	40	24	42	41
Lock Out/In	54	46	41	49
Electrical Hazards/ Down Lines	348	313	264	265
Motor Vehicle Accidents	167	146	107	141
Smoke Scares	65	40	28	49
Natural Gas Emergencies	135	102	73	98
Flammable Liquid Hazards	19	21	19	14
Hazardous Conditions	125	74	31	12
Other	475	145	79	59
Emergency Medicals	2,883	2,900	2,703	3,016
Medical Assists	294	283	223	283
Alarms Sounding	652	697	675	873
Total Calls for Assistance	5,553	5,046	4,510	5,141

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Operations Division

Inspections/Fire Investigation Unit (FIU)

Fire prevention inspections continue to be a major focus of the Department. The Deputy Chief oversees that inspections by our well-trained officers and firefighters have continued to make Arlington one of the most fire-safe communities in the metro Boston area. Fire prevention inspections, combined with an aggressive interior attack by its suppression teams when necessary, accounts for these positive statistics. The amount of money saved by building owners and insurance companies through prevention and aggressive firefighting are impossible to calculate, but substantial. The Operations Division of the Arlington Fire Department issued 971 permits in the year 2021 totaling \$57,435. Certificates of Compliance for Smoke Detectors and Carbon Monoxide Alarms accounted for 702 permits and 72% of all permits issued. The Arlington Fire Department completed 1,532 inspections for license and life safety during the past year. We have continued our goal towards our ISO Class 2 certification. One of the biggest goals we have achieved towards this goal is to inspect every mercantile property within the town's borders.

Fire Permits and Revenue			
2018	2019	2020	2021
953	874	879	971
\$49,300	\$44,155	\$47,895	\$57,435

The Fire Investigation Unit (FIU) responds to all fires within Arlington and is responsible for determining their cause and origin. A thorough investigation of the cause, origin, and circumstances of how a fire occurred will often prevent similar incidents from happening again.

The experience, knowledge, and continuous training of the members of the FIU, working in conjunction with the State Fire Marshal's Office and the Attorney General's Office allows for numerous resources to successfully investigate and prosecute all fire related crimes. The FIU consist of Team Coordinator Deputy Chief Ryan Melly and a staff of three.

The FIU was activated 79 times this past year to investigate various incidents including, structure fires, vehicle fires, dumpster fires, and grass fires.

2021 FIU Fire Investigations	
Structures	21
Cooking	24
Motor Vehicle	4
Outside	24
Other	6



In terms of fire prevention for the Town of Arlington, public education is a key component. Without question the most influential group of citizens reached are children. The program, Student Awareness of Fire Education (SAFE), has been an extremely successful curriculum that has been presented to the grammar school children since 1996. This year's topic was "Learn the Sounds of Fire Safety." The curriculum produced by the National Fire Protection Association is to teach the key Fire Safety Behaviors in the Massachusetts Fire and Life Safety Education Curriculum Planning. Each Fall we reach out to over 6,500 students in person to teach and discuss a variety of fire safety related topics. Unfortunately, in the Fall of 2021 we were not able to go to the schools due to the pandemic, but we were able to update some of our supplies and materials. Currently our SAFE coordinators are hoping to visit our students in the Spring of 2022 if we are able to do safely.

The SAFE Program also continued to roll out Senior Safe targeting the elderly, this too was delayed with the pandemic but we have plans to make a strong push to update all of the vial of life information at our elderly housing units at the beginning of 2022. We were able to purchase new Vial of Life magnets for that target population. The AFD started this program in 2014 in an attempt to reach a broader range of our citizens by providing fire safety education at elderly housing units, nursing homes, and the Council on Aging. The head of our SAFE program, Lt. Paone, estimates that in a normal year his team has gotten their message out to over 12,000 residents of all ages.

The Juvenile Fire Setter Intervention Program (JFIP) run by Deputy Chief James Bailey counseled young, potential fire setters in the dangers of playing with fire. SAFE and JFIP are the only two programs that Arlington Firefighters volunteer to be trained in to protect and educate their community.

Training

The Operations Division is responsible for managing a comprehensive training program designed to meet the needs of all members of the Department. The primary focus is to prepare firefighters for the tactics and tasks that they need to complete to mitigate daily hazards in town. Firefighters are constantly evaluated and tested by the division to ensure proficiency in skills and retention of knowledge. This training includes inspections, classroom sessions, practical applications and actual calls for service.

COVID-19 continued to impact training, however our members were able to continually adapt to any

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required changes. Training was either broken up into smaller working groups or conducted outside in the open air.

The Operations Division strives to offer fire service personnel complete and progressive training required to perform the job to which they are entrusted, the protection of the lives and property of the citizens of Arlington. Courses have been hosted internally with our staff as well as externally by bringing in Mass. Fire Academy professionals as instructors. Private sector representatives have also delivered training to all members of the Department. The Department EMS coordinator oversees all emergency medical service training.

The Operations Division handles the development and delivery of all company-level drills, department-level training initiatives, as well as new recruit indoctrination and training. The Operations Division is also responsible for continuing education and re-certification of EMT's.

In 2021 AFD members received training in such areas as engine pumping drills, foam operations, communications, boat drills/ ice rescue, Rapid Intervention Team tactics, and the National Registry of EMTs National Continued Competency Program. Members also trained with new portable cordless extrication tools.

The Department was able start the process of hiring 8 new employees to replace members who have retired; the new employees are expected to graduate the Massachusetts Fire Academy in the summer of 2022.

Emergency Medical Services

The Arlington Fire Department staffs a Class 1 Rescue/Ambulance with two EMT-Basics, 24 hours a day, seven days a week. The Department currently has seventy-one EMT's. When staffing allows Rescue 2 is placed in service as a second transporting vehicle.

EMS Staff	2018	2019	2020	2021
EMTs	77	75	76	71
First Responders	0	0	0	0

In response to a 2014 change at the Office of Emergency Medical Services (OEMS), all EMT's are now being certified as Nationally Registered EMT (NREMT). This transition by OEMS had a significant local impact as well. The Arlington Fire Dept is responsible for keeping records on all EMT training under the oversight of both Region 4 of OEMS and Medical control at Mt. Auburn Hospital. The Fire Department is now the training center for all of its EMTs. Capt. Sean Mullane is assigned to the Operations Division as the full time EMS Coordinator. The EMS Coordinator's role is responsible for all medical training, recertification, ordering medical supplies and keeping all EMT's updated with the latest information from the Office of Emergency Medical Services (OEMS), Department of Public Health. Additional duties include patient follow up, quality assurance of

patient care reports, auditing call volumes, compliance with HIPPA laws, communicating with medical control, record keeping on both ambulances and assisting with the routine operations of the department. Another role assigned to the EMS Coordinator is acting as a liaison with the Board of Health, Council on Aging, and the police clinician to recognize and assist at risk citizens in an effort to provide a safe home environment.

Each EMT recertification requires 40 hours of continuing education every 2 years, the majority of which is taught by the EMS Coordinator. All Department EMT's have an obligation to provide pre-hospital patient care in accordance with the Massachusetts statewide treatment protocols, Department of Public Health. In 2021 the Department responded to 3,047 medical emergencies. Of those emergencies, 388 were for advanced life support and 1,427 for basic life support and were transported to the appropriate facility by the Town operated ambulance, Rescue 1. There were 570 medical emergencies where Rescue 1 was at another emergency medical call and another agency assisted with patient care and transport. 662 medical emergency responses occurred where no transport to a hospital was needed based on a variety of circumstances.

In September 2021 Captain Sean Mullane took over from Captain Paul Houser as the EMS Coordinator. In May a new Class I ambulance equipped with a state-of-the-art stretcher designed to carry patients up to 650lbs was delivered from Greenwood fire apparatus.

New defibrillators were purchased through capital funding for our front-line apparatus. Members maintained their continuing education for EMS through Prodigy's online classes and we moved back to in person classes in the late spring. A second Rescue was staffed starting in November five days a week to alleviate critical staffing shortages in the EMS field.

Ambulance Response	2018	2019	2020	2021
Advance Life	684	617	449	388
Basic Life	1184	1144	1172	1427
Patient refused transport/ NO EMS	626	559	622	662
Transports Missed Because R1 was on Other Call/ training	567	512	520	570
Total Medical Emergencies	3061	2832	2243	3047

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New Horton Rescue 1

2021 Highlights

- Implemented policies and procedures to protect both the members of the AFD and the citizens of Arlington from COVID, including quarantining staff to a specific fire house, removed jumping houses during a shift and twice a day temperature and COVID screening. Implemented the “one firefighter in” policy limiting potential exposure for both the firefighters and the patient.
- Member of the Town Manager’s COVID Response team.
- Member of the Core Racial Equity Team.
- Member of the Homelessness Task Force and its Impact Team.
- Member of the Human Services Network.
- Participated in and completed 3 part series on Disrupting Racism.
- Recipient of a \$20,000 Fire Safety and Equipment Grant.
- Recipient of a \$15,000 Emergency Management Planning Grant.
- Recipient of a \$9,000 Student Awareness and Fire Education Grant.
- Acquired and placed into service new front-line ambulance .
- Acquired and placed into service new AED’s.
- Acquired and placed into service a LUCAS chest compression system.
- Acquired new thermal imaging cameras to increase firefighter survivability/safety
- Installed the Stryker Power Stretcher system into Rescue1 which drastically limited patient contact in response to the COVID epidemic and will decrease firefighter injuries caused from lifting.
- Began the process of designing a new air supply/lighting unit for purchase in FY23.
- Began the process of identifying, purchasing, and implementation of a Records Management System.
- Began process of interviewing, vetting, and hiring of 8 Firefighter recruits.
- Identified and removed all firefighting foam products containing PFAS and replaced with a both firefighter and environmentally safe product.
- Continued use of online smoke detector inspection scheduling system for sale of homes which has been well-received by real estate agents and homeowners. The online system has improved the efficiency of department operations and has provided more control to our customers.
- Continued use of the online training program Prodigy to provide the required continuing education to the Department’s Firefighter/ EMT in a virtual setting, allowing firefighters to continue training during COVID.
- Integral role in design and development of fire protection systems for the AHS and DPW projects
- In coordination with the Health and Human Services, School Department, and Recreation Department, trained and certified over 74 public citizens, School, and Town employees in CPR, AED, Tourniquet, and Narcan training programs.
- Continued annual Fire and Life Safety inspections of over 300 commercial properties.
- Inspected over 638 residences to ensure proper smoke/carbon monoxide detector installation.
- Performed Fire and Life safety inspections of 41 high-rise buildings.



Members of Arlington’s Fire Department training to assist the Health Department with booster and vaccine clinics.

Retirements/Promotions/Appointments

- Deputy Chief Bernard “Chip” Ryan retired June 30th. He was appointed on May 29, 1994.
- Captain Michael Kelly was promoted to Deputy Chief on September 5th.
- Lieutenant Sean Mullane was promoted to Captain on September 5th.
- Firefighter Colin Willey was promoted to Lieutenant on September 5th.

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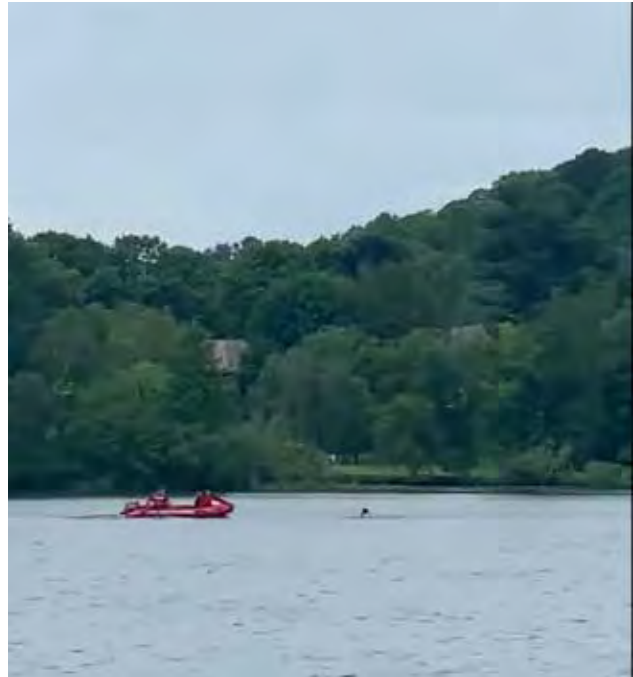
2022 Goals

- Continue to provide programs such as the Fire Investigation Unit, Vial of Life, and Student Awareness Fire Education (SAFE).
- Expand the SAFE program to educate middle school students on the dangers of vaping, alcohol, and drugs. Use SAFE funding for more programs for senior citizens.
- Continue with annual Fire and Life Safety Inspections of commercial properties including nursing homes and preschools.
- Purchase new frontline Engine to replace 20yo+ Seagrave Engine.
- Upgrade of existing Zetron fire station notification system.
- Purchase EJaws – Electric auto extrication equipment.
- Replace obsolete 4-gas meters with new meters and a calibration station for easier OSHA compliance.
- Complete implementation of new electronic records and reporting system.
- Training and implementation of new thermal imaging cameras.
- Replace Emergency Managements Air Supply vehicle and Lighting vehicle consolidating into one Air Supply/Lighting/Rehab unit.
- Use FSEG Grant to purchase a SCBA mask fit testing machine to start a in-house program in order to perform annual fit tests for OSHA compliance.
- Replacement of Park Circle mechanical systems with new energy efficient equipment.
- Complete EMT recertification of department members.
- Purchase 10 sets of PPE as part of the Department's PPE replacement program.
- Complete hiring process and Fire Academy training of 8 recruits.
- Complete radio repeater upgrade at Turkey Hill sight.
- Continue to oversee Fire and Life Safety planning of the new High School.
- Ensure compliance with OSHA requirements.
- Train with the Arlington Police Department, local and State agencies, and private partners to implement an ASHER, Active Shooter/ Hostile Event Response, coordinated incident plan.
- Continue to identify opportunities for the improvement / streamlining of Department processes.
- Continue to look for, and promote, existing collaborative efforts with other departments such as the CPR training of School and Town employees and supporting Health and Hu-

- man Service's Homeless Outreach programs.
- Research and secure alternative sources of funding to continue smoke/carbon monoxide detector program for Senior Citizens.
- Coordinate with MA DEP to safely dispose of all remaining PFAS firefighting foam.



AFD conducts foam training using a mixture of non toxic training foam and a soap/water solution.



AFD conducting boat drills on Spy Pond.

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INSPECTIONAL SERVICES

The Inspectional Services Department is responsible for enforcement of the Commonwealth of Massachusetts Building, Electrical, and Plumbing & Gas Codes, as well as all related regulations, standards, and Town Bylaws. Additionally, the Inspectional Services Department implements strategic projects as assigned by the Town Manager.

2021 Accomplishments

- Inspectional Services continued to maintain full operations during pandemic, while abiding with all state and local regulations.
- Issuance of permit for demolition of existing High School and construction of the remainder of the new building. Continued inspections for construction of the new high school.
- Issuance of certificates of occupancy for mixed-use buildings at the Downing Square Broadway Initiative (DSBI) at 117 Broadway, and 19R Park Ave, which will provide 48 units of affordable housing for the community.
- Issued permits for 31 new single-family and 9 new two-family home permits and 21 mixed use residential units.
- Issued and inspected 113 solar panel installations, an increase of 10 from last year.
- Performed annual inspections of 36 beer and wine licenses.
- Performed annual inspections of 29 daycare facilities.
- Participated in Zoning Bylaw Working Group, discussing possible changes or amendments to add clarity and accessibility to the bylaw for the general public.
- Continued enforcement of the "Good Neighbor" agreement per Town bylaws for certain residential construction projects.
- Continued work with the Tree Warden on enforcement of the Tree Bylaw and incorporating information on tree regulations into building permit applications.
- Continued work with the Engineering Department

on enforcement of stormwater management and erosion control regulations.

- Work with Planning & Community Development Department (DPCD) on accessory dwelling unit application process.
- Updated Inspectional Services web page with inclusive building permit application packets.
- Created database for tracking building permit applications from submittal to issuance to ensure applications are reviewed in the order they were received.
- Initiated inspection reports for tracking daily inspections, which records general information of the inspections, site conditions, and any relevant special conditions.

2022 Goals

- Streamline the process for fulfilling public record requests.
- Continue to administer the Vacant Storefront Registry Program with the DPCD.
- Initiate a process to begin digitizing existing files, including restructuring the organization of files by address versus year. This process will help streamline processing the fulfillment of public records requests etc.
- Explore options for an online building permit system in coordination with the Information Technology Department.
- Inform builders and residents of bylaw amendments recently approved by the Attorney General, such as Accessory Dwelling Units and exemptions for building energy efficient homes.
- Work with the Department of Planning and Community Development on future bylaw amendment proposals for 2022 Annual Town Meeting.
- Explore ways to make information regarding upcoming large projects more accessible to the public, in coordination with the DPCD.
- Create FAQ or other general information section online that answers questions and provides examples through illustration.

Inspectional Services Permits Issued	2019	2020	2021	2022
Building	2,645	2,457	2,813	2,900
Residential projects exceeding \$200,000 building cost	62	49	89	95
Plumbing	1,104	817	787	850
Gas	921	662	625	700
Wiring	1,233	1,093	1,117	1,250
Electric Vehicle Chargers	12	23	27	35
Energy Storage Systems	3	2	10	15
Revenues	\$1,850,000	\$1,734,609	\$2,217,813	\$2,300,000

CENTRAL MANAGEMENT SERVICES

HUMAN RESOURCES DEPARTMENT

The Human Resources Department serves all employees of the Town that are appointed by the Select Board, Town Manager, and Town Clerk. The purpose of the Department is to administer the Town's compensation, health insurance, and benefits programs. Additionally, the Department deals with a wide variety of issues relative to quality of life in the workplace and seeks to improve the effectiveness of Town services by recruiting the best employees and reviewing and improving the Departments' organizational structure.

The Director of the Department continues to serve as a core member of the Town and School COVID-19 pandemic advisory group. In early 2021 the Department supported supervisors and employees in navigating a significant number of workplace issues as the world entered the second year of the pandemic. Over two-thirds of the Town's workforce is comprised of front-line essential workers who were among the first to be vaccine eligible. For the remaining one-third of employees, who were working either hybrid or fully remote, the Department supported departments in navigating the many details associated with transitioning these employees back to town buildings and public facing work.

The Department transitioned from administering Federal Coronavirus Leave provisions which expired at the close of 2020, to working with Employee Unions on interim leave strategies, and then to implementing the Massachusetts Emergency Paid Sick Leave program launched in May. In the summer of 2021 the Director drafted and implemented the Town's first Remote Work Policy. As the summer closed out, the Director worked with Employee Unions to develop a mandatory Coronavirus Testing and Vaccine Opt-Out Policy which was implemented in mid-October. As of December 2021, 92% of Town Employees are fully vaccinated.

In February and April of 2021 the Department provided support and coordination of two, two-day virtual trainings facilitated by the National League of Cities Race Equity and Leadership (REAL) to a wide cross section of (75) employees and managers from all Town departments. These trainings reviewed key concepts from the Town's first training with REAL conducted in January of 2020. The objectives of the trainings were to deepen the understanding of racism as a system and increase capacity to normalize and operationalize racial equity in our local government. The trainings also provided introductory training on the application of a racial equity tool in a municipal setting.

The Department handled over one-hundred personnel transactions relating to a myriad of positions. This includes retirements, resignations, promotions, vacancy postings, and advertisements, interviewing, selection, and enrollment of new employees. Among the searches the Director facilitated over the course of the

year were recruitments for Chief Information Officer and Director of Inspectional Services as well as many other titles across Town departments. The Department uses tailored processes for each hiring, using assessment tools based around tasks specific to each position.

The Director of HR and the Deputy Town Manager/Finance serve as the Town's collective bargaining team. Successor bargaining agreements are in place through Fiscal Year 2022 with two of the six Town Unions: Robbins Professional Librarians and Service Employees International. Negotiations with the other four Town Unions are ongoing.

The HR department believes strongly that the successful delivery of Town services and relies on a rigorous Human Resources program. In 2021 the Department worked closely with Department Heads to successfully facilitate a number of labor relations issues, disciplinary matters, and workplace investigations.

2022 Objectives

The Department will continue to support departments and employees through the navigation of the COVID-19 pandemic and long-term impacts; maintain high quality services, work through accommodation issues, and keep employees safe.

The Department of Human Resources will continue to assist departments in the recruitment and retention of high caliber employees in a highly competitive labor market. We will continue to partner with the Director of Diversity, Equity, and Inclusion (DEI) in supporting training and education for staff. The National League of Cities Race Equity and Leadership (REAL) Team will be conducting additional trainings in 2022. This training will be held virtually due to the pandemic and will focus on understanding and implementing a racial-equity tools in a municipal setting.

The Director of HR in partnership with the Deputy Town Manager/Finance Director will continue successor bargaining with the Town's six collective bargaining units. Following up on studies conducted for FY14 and FY17 the Town has completed its third benchmark salary and benefits study for FY20.

The Department will continue to strive to provide quality service and support to all employees and retirees who may have questions about their insurance plans. The Department continues to audit our policies and practices to ensure compliance to various collective bargaining agreements and employment laws.

EQUAL OPPORTUNITY

The Town of Arlington has established the following mission statement relative to Equal Opportunity:

"The Town of Arlington recognizes its legal obligation and moral responsibility to provide Equal Em-

CENTRAL MANAGEMENT SERVICES

ployment Opportunity to its employees and potential employees. The Equal Opportunity Advisory Committee (EOAC), a volunteer committee appointed by the Town Manager, is committed to the Equal Opportunity program to prevent discriminatory employment practices. The Director of Human Resources serves as an ex-officio member of the EOAC. The Committee assists the Town in implementing its Equal Opportunity Plan which creates the mechanism and sets the standards by which Equal Opportunity will be assured."

The EOAC meets monthly, on the 2nd Wednesday, virtually via Zoom; it is our hope that meetings in the Town Hall Annex will resume some time in 2022. The Committee meetings are open to the public and public attendance is encouraged.

Throughout 2021 the Committee reviewed monthly reports from the Human Resources Director/Equal Opportunity Officer regarding employment opportunities for the Town. The principal focus of the Committee is to ensure that people of all races, genders, and ethnic backgrounds are given equal opportunity to apply for and receive positions of employment here in Arlington.

Due to the ongoing COVID-19 pandemic it was another very challenging year to interview candidates in person. The Committee is dedicated to increasing the number of minority and female applicants for positions of employment. In 2021, over 20% of those interviewed for open permanent positions were minority applicants, a 40% increase over 2020. Of the 51 appointments the Town made to permanent positions posted in 2021, nine minority candidates or about 18% were appointed. The Town's Equal Opportunity Officer and Director of Human Resources, Caryn Malloy, has consistently applied the protocol removing the name and address and other identifying information of job applicants prior to screening applicants for interview. This was recommended by area municipal Diversity, Equity and Inclusion professionals and serves as one way to lessen the impact of bias. The Committee continues the ongoing process of strategizing new and inventive ways to attract a qualified and diverse applicant pool. The Committee looks forward to continuing to support coordinated efforts with of the Director of Diversity Equity and Inclusion to diversify the Town's workforce and make Arlington a welcoming and supportive place to work.

The Committee monitors all Town-funded construction projects exceeding a \$200,000 budget. The main focus of 2021 was on the multi-year rebuild of Arlington High School. In late 2021 the Committee received labor data on the rebuild of the Public Works Building. In compliance with Town female and minority participation goals on such projects, the Committee successfully advocated for general contractors to provide detailed Labor Utilization Tables which give a more accurate reflection of the participation rates rather than aggregate reports on female and minority participation.

The Committee continues to employ an educational approach in its project reviews resulting in positive conversations sensitizing contractors to the importance of continuing their efforts to diversify their workforce.

Through membership in the School Superintendent's Diversity Advisory Committee, member Barbara Boltz regularly reports to the Committee on hiring and diversity efforts in the Arlington Public Schools. The pandemic continues to make in person meetings a challenge.

Any person interested in this issue of Equal Opportunity is encouraged to contact the Equal Opportunity Officer at 781-316-3121 or email cmalloy@town.arlington.ma.us.

FACILITIES

The Facilities Department provides the Town and School District with quality custodial services, repair and maintenance services, and the implementation of building upgrades and capital improvement projects to its public buildings and facilities. The Department also focuses on a long-term preventive maintenance schedule for all buildings in order to support the life cycle of the Town and School assets and to increase the operating efficiency of the buildings. The Department is responsible for the maintenance of thirty-six public buildings listed in the table below.

Public Buildings maintained by the Facilities Dept.

Arlington Schools

Arlington High School
Ottoeson Middle
Peirce Elementary
Dallin Elementary
Brackett Elementary
Bishop Elementary
Hardy Elementary
Thompson Elementary
Stratton Elementary
Gibbs Middle
Parmenter School

Non-Public Schools

Dallin Library Building

Public Safety

Police Headquarters
Central Fire Station
Park Circle Fire Station
Highland Fire Station

Libraries

Robbins Library
Fox Library

Public Works

Administration Hall
Director/Engineering/
Inspectional Services
Snow Fighting Garage
Maintenance Garage
Cemetery Chapel
Cemetery Garage

Central Services

Town Hall and Annex

Miscellaneous

Robbins House
Robbins Cottage
Robbins Carriage House
Jarvis House (Legal Dept.)
Jefferson Cutter House
27 Maple Street (Senior Center)
23 Maple Street (House)
Mount Gilboa
Peirce Field (Concession)

CENTRAL MANAGEMENT SERVICES

Performance Measurements

Organizational

- Continued implementation of COVID-19 response-protocols across the portfolio of public buildings. Measures included HVAC systems checks, upgrading air filters for enhanced filtration, installing portable air cleaners, and re-inventing custodial care with a focus on disinfection.
- Hired and trained 4 new custodians, and multiple 3rd party cleaning vendors.

Major Projects

- Completed restoration of the Town Hall Plaza
- Supported Phase 1 construction at Arlington High School
- Support ongoing renovation of Central School building as part of Arlington Community Center project, including moving Facilities (Administration & Maintenance), Comptroller, and IT Departments to various buildings in Town. Performed various repairs and upgrades at 23 Maple St. to accommodate offices for displaced staff.
- Provided design support for the Public Works Project



Recycled glass is used to clean the front entrance of Town Hall.

Capital Projects and Building Upgrades

- Installed energy saving LED lighting at Peirce and Brackett Schools.
- Installed new elevators and rooftop HVAC units at the Ottoson Middle School.
- Increased deployment of bottle fillers in public buildings.
- Completed interior painting at all public schools.
- Refinished terrazzo and hardwood flooring at Town Hall.
- Installed new air conditioning system at Jefferson Cutter House.
- Installed new camera systems at Hardy, Peirce, Dallin, and Stratton Schools.

- Completed renovations of the Hardy and Peirce School Playgrounds.
- Installed new flooring in one wing of the Bishop School.
- Completed substantial repairs to leaking heating piping at Brackett School.
- Sub-divided a classroom at the Thompson School, and created a new office at the Brackett School
- Installed two new VFDs on Brackett rooftop HVAC units.
- Painting, new flooring, and ceiling fan at Visitor Center at Uncle Sam Plaza.
- Installed new carpeting on 2nd floor of Central School, including new glass partition wall in Health & Human Services staff room.
- Refinished floors on 1st floor of Robbins House.

Preventative Maintenance and Repairs

- Completed annual life safety inspections.
- Received compliance certificates for elevators, boilers, and fire suppression systems.
- Performed scheduled HVAC maintenance as well as emergency repairs.
- Performed in-house carpet cleaning and floor refinishing at various facilities.
- Executed and managed multiple preventive maintenance contracts with 3rd parties, including elevators, fire alarms, fire suppression systems, fire extinguishers, water treatment, security systems, emergency generators, and oil and gas burners.
- Managed snow removal at school and Town properties.
- Bid and managed service contracts for electrical, plumbing, HVAC, and pest control.

Recognitions

We would like to offer our appreciation to the custodial and maintenance teams for their continued service and dedication to providing the Town and School District with safe, clean, and well-maintained facilities.



Restored Town Hall Plaza.

CENTRAL MANAGEMENT SERVICES

INFORMATION TECHNOLOGY

Overview

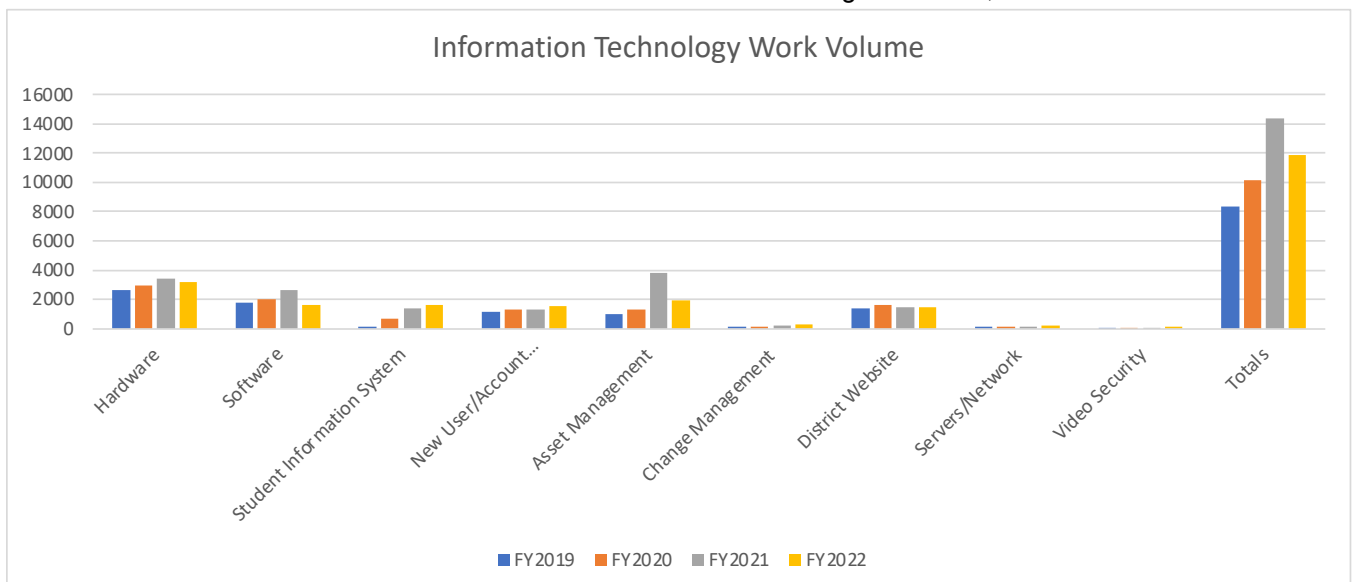
Information Technology Department was created by the 2007 Town Meeting, providing integrated services for both Town and District. The changes in the Town bylaw provided that the functions of the Department fell into three broad categories:

1. Town and School desktop and server hardware, networking, telecommunications, and software support;
2. Town and School administrative applications, implementation, training, and support; and
3. School Academic applications implementation, training, and support.

The Information Technology (IT) Department is responsible for supporting, implementing, and upgrading over 1,000 personal computers, 150 Cellular PDA's, over 200 printers, 5,500 Tablets, and 25 resident and hosted servers, across Town and School Departments. Also under the purview of the IT Department is the Town and School network infrastructure, including ACMI video network and the management of over 125 network switches, 25 VOIP Telephone switches, 750 Phones, and 600 wireless access points. IT also manages Munis, GIS Systems, PowerSchool (student information system), Teacher and student evaluation systems, Special Education system, Electronic Security and Video systems, Energy Management systems, ESRI, People-GIS, Open Checkbook, Integrated Collection System, Automated Meter Reading System, Police and Fire Applications (FireHouse, QED, Digital Headquarters, and COPLINK), and numerous Town and School website.

Major Accomplishments 2021

- Upgraded Munis platform including Tyler Content Manager (document storage solution), Tyler Hub (dashboard), and Employee Self Service (employee portal).
- In early 2021 Upgraded Tyler Cashiering, a stand-alone payment processor that provides real time updates to Munis.
- Since 2016 the Town has had a 60% increase in the number of Munis users. The increase in users continues to generate the most support tickets for the Town IT staff.
- Migration of Munis from onsite to the cloud. The foundation for Munis SaaS Migration began in 2021 with an expected completion date of May 2022. The Town has opted for a cloud-based server (SaaS) instead of physical, on-site server. This will help with seamless updates to the software and provide additional security as well as improve the user experience. Software-as-a-Service (SaaS) is purely a web-based subscription service model that is unique and powerful in its ability to meet a variety of our needs. The overall lowered cost of ownership sets the SaaS solution widely apart from traditional client managed operations.
- Munis Utility Billing will replace the Town's existing water and sewer collection. Its implementation is slated for spring 2022 and is the final billing migration from the Town's custom-built collection system. IT is leading the team, which includes Public Works, Treasurer, Comptroller, and consultants. Fall 2021: Currently working on reconciling data in legacy system with new structure in Munis. Next steps include communication planning, testing new forms, and attachments.



CENTRAL MANAGEMENT SERVICES

- The IT Department implemented a cloud-based firewall/content filtering solution to mitigate risks of students' online, remote learning environment in 2020. IT used this infrastructure to provision and deploy over 1,000 devices to students and teachers in 2021 as well as keep applications up to date remotely.
- Teaching models shift during pandemic led to classrooms being outfitted with new audio/visual (AV) equipment. With the return to in person learning, IT expanded this infrastructure during the summer of 2021 and maintained and replace equipment as needed for back to school.
- IT made several improvements to the district registration and enrollment process, including development and testing of automated notifications and workflows for school administrators in our Powerschool platform. Registration is also designing the FY22/23 School Enrollment Form for February 2022 launch.
- Data Services provided support for the implementation and roll out of new district administrative and student tool including Amplify in the classroom, ECollect for parent submittals, and enhanced pool testing.
- Data Services made process improvements to our Civil Right data collection process and reporting as well as internal reporting such as student progress reports.
- Installed IT Infrastructure as part of Central School Renovation. The 2nd floor network, connectivity, telephony and audio/visual have been completed. Also completed move of the office equipment for staff and relocation of Health and Human Services, Comptroller, Council on Aging, and Retirement. First floor data room setup, connectivity, telephony and audio/visual in progress.
- Installed IT Infrastructure as part of DPW new construction and renovation projects (ongoing multi year). IT focused on design of building A and B networking, office spaces, AV, and data center.
- Relocation IT Data Center and Staff relocation to the renovated DPW facility. In 2021, the design was completed, equipment purchased and received, with initial site location completed in December. Information Technology plans to transition the network and applications in January 2022.
- Preparation to replace existing email system with hosted version of Office 365. IT completed licensing for 500 users and accounts have been created, currently testing in pilot and gathering feedback for roll out in 2022.

- Participated in IT Infrastructure design of new High School building. IT consulted on network infrastructure, classroom technology, and school building systems (security and access, etc.)
- Upgraded wireless infrastructure across district to WiFi 6. Menotomy, Thompson, Dallin, and Pierce completed in 2021, with all district sites being upgraded by the end of 2022.
- IT increased school internet bandwidth from 6gb to 10gb to support more hybrid learning and technology in classrooms.
- IT began planning for MCAS season with student device prep and coordination with the Digital Learning Team for the district. It was able to implement considerable network improvement including eliminating the need for browser caching. For the past 4 years, Arlington has seen 100% success in students being able to complete computer-based testing.
- IT also initiated hybrid meeting infrastructure improvements and both School Committee and Select Board Meeting rooms are now complete.

2021/2022 Objectives

- Install IT Infrastructure as part of Central School/Community Center Renovation.
- Install IT Infrastructure as part of DPW new construction and renovation projects (ongoing multi year).
- Replace existing email system with hosted version of Office 365.
- Relocate IT Data Center and staff relocation to the renovated DPW facility.
- Participate in IT Infrastructure design of new High School and DPW Buildings.
- Implement Munis Utility Billing over a two-year period.
- Pilot online applications and permitting with select departments.
- Initial roll out of multi factor authentication for enterprise systems.
- Full roll out of O365 Collaboration suite.
- Upgrade Town network bandwidth for audio and video streaming.

Evolve technology support channels across teams by adopting shared platform and metrics.

LEGAL DEPARTMENT

The Legal Department functions as a full-service law office that furnishes legal opinions and legal advice on a daily basis concerning matters referred to it by the Select Board, Town Manager, School Department, and

CENTRAL MANAGEMENT SERVICES

Performance / Workload Indicators	FY2018	FY2019	FY2020
Legal/Line-of-Duty	Actual	Actual	Actual
MGL Chapter 84 Claims			
<i>Personal injury/property damage as a result of a claimed defect in a public way</i>			
Total	23	32	31
Claims closed	20	5	10
New claims	13	14	11
MGL Chapter 258 Claims- Massachusetts Tort Claims Act			
Total	41	32	11
Claims Closed	17	21	14
New claims	18	12	10
Fire - Injured on Duty Claims	20	23	4
Police - Injured on Duty Claims	13	4	3

all other Town departments and the various boards and commissions. The Department provides legal advice to all Town officials, boards, committees, and employees concerning their legal responsibilities and prerogatives, attends meetings, and counsels Town departments on operational and project-related legal issues. The Town Counsel researches, drafts, and prepares warrant articles and votes for Town Meeting. The Department investigates all claims made against the Town and advises and monitors Town regulatory compliance in order to coordinate all legal affairs of local government. The Legal Department commences, prosecutes, and defends all legal actions and other matters on behalf of the Town in all state and federal and administrative proceedings.

As with any municipal corporation the Town of Arlington is ever in the development and refinement of policies, as well as contractual and other legal instruments with public, private, and governmental agencies. These include, but are not limited to, the purchase of properties and materials, rendering of services, awarding of grants, drafting of applications, contracts, leases, deeds, and other legally binding instruments. Moreover, the Legal Department is charged with drafting and reviewing a further array of legal instruments such as licenses, releases, easements, and a multitude of other documents as required for protection of the Town's interests in increasingly complex legal matters.

The Legal Department is responsible for the management of the Town of Arlington's Workers' Compensation Self-Insurance program. From the timely processing of claims through the vigorous investigation of accidents, the Department aims to protect workers from the economic consequences of injury, promote safe work environments, and assist injured employees in both their medical recovery and return to work, with the overall goal of limiting the Town's liability while focusing on the fair treatment of injured workers. The Legal Department is prepared to, and does, litigate all contested Workers' Compensation cases before the Department of Industrial Accidents as well as tracking and com-

menting on any pending legislation affecting the Town's Workers' Compensation program.

The Legal Department oversees line-of-duty injury claims administration for all police and fire personnel and provides complete claims management for any injured on-duty uniformed employee of the police and fire divisions consistent with appropriate provisions of law, fairness to affected employees, and prudent financial practices.

The Legal Department appears regularly in the District, Superior, and Appellate Courts of the Commonwealth, the Federal Courts, and administrative legal bodies for hearings on motions, including many significant dispositive motions as well as many successful hearings. The Department stands ready to try cases as necessary or resolve matters by mediation and other forms of negotiation.

Future Objectives

- Defend and pursue the Town's interests in active and potential litigation matters, including following the directives of Town Boards and Commissions to assert the Town's rights and policies regarding land use and development.
- Work with Town departments on efforts to recover and protect Town financial resources from contracted entities and other parties.
- Advise the Town and its public bodies on shifting areas of the law, including changing First Amendment, zoning, land use, and open meeting law jurisprudence.
- Develop specialized training for committee and commission chairs and staff liaisons in addition to training opportunities for Town committees and commissions.
- Develop additional resources for Town Meeting Members and the public to aid the navigation of the town form of government and assist in meeting future challenges of the community in the most effective and efficient manner possible.

HEALTH & HUMAN SERVICES

HEALTH
& HUMAN
SERVICES



HEALTH & HUMAN SERVICES

The Arlington Department of Health and Human Services (HHS) consists of the following divisions:

- Health Department
- Council on Aging
- Veterans Services
- Youth Health and Safety Coalition
- Youth Counseling Center
- Diversity Equity and Inclusion

The Department also coordinates the activities of the following boards and commissions:

- Board of Health
- Council on Aging
- Veterans Council
- Board of Youth Services
- Disability Commission
- Human Rights Commission
- Rainbow Commission

The mission of the HHS is to protect the health of the public and assist residents with accessing services to meet basic human needs. In order to accomplish the mission of HHS, the Department relies on many different sources of funding including, Town, state and federal funds, grants, foundation funding, and donations. Additionally, hundreds of volunteers assist with carrying out the Department mission.



BOARD OF HEALTH

The mission of Arlington's Board of Health is to protect the public health of the town through enforcement of health codes and regulations, while promoting a healthy community. The Board of Health is a statutory board comprised of three community members at large, one of which must be a physician, appointed by the Town Manager for three-year terms. The Board holds public meetings and conducts public hearings as necessary to evaluate data, establish regulations, and review health code violations

HEALTH DEPARTMENT

The Health Department is located at 27 Maple Street in the Arlington Community Center. The Department handles the day-to-day procedural operations and administrative duties associated with the Board of Health. The Department is required by State statutes and regulations to perform many duties relative to the protection of public health and safety, the control of disease, the promotion of safe and sanitary living conditions, and the protection of the environment from damage and pollution. These mandated requirements are fulfilled by environmental health and public health nursing staff within the Health Department. The Department is comprised of a Public Health Director, three Health Compliance Officers, one Administrative Assistant (which is shared with Human Services) and a part-time Public Health Nurse.

Permits Issued	2018	2019	2020	2021
Food	324	368	198	216
Tobacco	19	19	19	19
Waste Hauler	20	21	16	17
Funeral Director	7	7	7	7
Tanning Establishment	1	1	1	0
Public Pool	8	8	4	8
Public Beach	3	3	2	3
Ice Rink	1	1	0	0
Keeping of Hens	13	14	17	22
Camps	6	6	4	12
Body Art Establishment	1	1	1	3
Body Art Practitioner	2	2	2	9
Total	405	448	271	316

Inspection Type	2018	2019	2020	2021
Food Establishment & Temporary Food Event*	503	484	254	304
Tobacco Compliance Check	12	20	20	26
Housing	172	138	14	166
Demolition Inspection	21	16	7	35
Nuisance Inspection	405	408	124	97
Keeping of Hens	3	10	4	25
Bodywork Establishment	3	0	1	1
Total	1,119	1,076	424	654

*Temporary food event inspections include: Farmer's Market, Feast of the East, Town Day, and other various public health events throughout the year.

HEALTH & HUMAN SERVICES

Public Health Nursing

Communicable Disease	2019	2020	2021
Babesiosis	3	--	2
Calicivirus/norovirus	3	1	1
Campylobacter Enteritis	9	4	4
Clostridium Perfringens	2	--	--
COVID-19	--	1,051	2,478
Cryptosporidiosis	2	--	--
Cyclosporiasis	4	--	1
Dengue Fever	1	--	--
Giardia	4	--	1
Group A strep	2	--	--
Group B Strep	2	3	2
Haemophilus influenza	1	--	1
Hepatitis A	2	--	--
Hepatitis B	9	--	11
Hepatitis C	10	5	9
Hepatitis D	1	--	--
Human Granulocytic Anaplasmosis	2	--	1
Influenza	130	127	7
Invasive Bacterial Infection	--	--	--
Legionellosis	1	1	3
Listeriosis	--	--	1
Lyme Disease	45	--	--
Malaria	1	--	1
Mumps	--	1	--
Pertussis	1	1	--
Salmonella	2	--	8
Shigatoxin	1	--	1
Shigellosis	1	--	--
Strep pneumonia -invasive	3	--	--
Tickborne	4	--	--

Tuberculosis contact, and suspected cases in addition to probable and confirmed cases	64	--	42
Varicella	3	--	2
West Nile Virus	--	3	--
Yersiniosis	1	1	1
Total	314	1,198	2,577



One of many COVID-19 vaccination clinics at Arlington High School. This one for ages 5-11 years old.

COVID-19

The Health Department continued to lead COVID-19 pandemic response for the community in 2021. The Department continued to perform contact tracing of all positive cases, began implementing decades-long planning efforts to vaccinate the population against the virus and continued to enforce public health orders and mandates designed to limit exposure to, and harm from, the virus. Additional staff were brought in to work on pandemic response, Medical Reserve Corps volunteers.

Vaccine Type	2019	2020	2021
COVID-19 vaccination	-	-	11,188
Influenza vaccination	1,564	594	187



Health & Human Services staff take a quick break during a COVID-19 vaccination clinic for a photo with Dr. Fauci.

HEALTH & HUMAN SERVICES



ARLINGTON YOUTH HEALTH & SAFETY COALITION (AYHSC)

The Arlington Youth Health & Safety Coalition (AYHSC), a division of Health and Human Services, is a community-based coalition with a mission to prevent and reduce substance abuse and other risk behaviors that adversely affect youth in Arlington. Beginning in 2022 AYHSC will expand its mission to include mental health support and the promotion of positive youth development.

AYHSC and the Town of Arlington, in collaboration with the communities of Somerville, Everett, and Lexington, were awarded the MassCall3 grant from the Massachusetts Bureau of Substance Abuse to support the ongoing efforts of substance abuse prevention with an emphasis on addressing racial inequities and health disparities in Arlington.



COUNCIL ON AGING

The Council on Aging (COA), a division of the Department of Health and Human Services, is a community based social services organization that supports residents age 60 and over in Arlington. In 2021 COA staff continuously adapted toward creative ways to engage and support the older adults in Arlington while keeping them as safe as possible during the ever-evolving response to COVID-19. The COA was proud to offer all programs that were offered pre-COVID, in creative ways. In fact, although 2021 was a full 12 months of the pandemic, the COA was able to grow and expand upon many services and activities.

Also in 2021 a full year of construction and renovation work on the Arlington Community Center took place, bringing the Department very close to the project finish line. COA staff worked in temporary offices on the 2nd floor of the building throughout the year due to the construction. The Community Center is expected to be complete by the spring of 2022.

A large, new, focus for the COA in 2021 was ed-

ucation and assistance in getting residents vaccinated against COVID-19. From January – December, COA staff played an integral role in registering older adults for vaccinations and transporting them to and from their appointments. Winter and spring 2021 were consumed with many hours of reaching out, and responding, to resident inquiries about the vaccines. In one day alone, the COA received over 500 phone calls from residents with vaccine related questions. COA staff pre-registered older residents for HHS run vaccine clinics, since internet and computer access was required for appointment registration. COA staff also assisted at these clinics with logistics and support. When vaccine appointments were full at HHS clinics, COA staff searched for appointments at local pharmacies for residents and made appointments there. COA Nurse Joanne Sliney administered over 250 homebound COVID vaccines/boosters. The COA worked closely with Arlington Housing Authority to provide door-to-door vaccinations for all residents in senior housing, as well.



Additional COA highlights:

- Celebrated the second year of offering a Technology Loan Library and received additional grant funding from Mt. Auburn Hospital in order to add more hot spots to our inventory of products. In 2021 an additional 55 Chromebooks and 25 hot spots were distributed to older adults who lacked technology access.
- Conducted over 200 instructor-led virtual exercises, yoga, stretching and other fitness classes on Zoom, free of charge to older adults in Arlington. Conducted over 100 instructor-led in-person exercise classes. In-person classes took place outdoors in Robbins Gardens during the spring, summer and fall and were moved indoors to Town



Participants take a break at Yoga class.

HEALTH & HUMAN SERVICES



Charlie Card Registration.

- Hall for the winter months.
- Received a new grant from the *I'm Still Here Foundation*, which allows the agency to launch a unique, weekly, virtual Dementia Friendly Fitness Class for residents living with dementia and their caregivers.
- Began a weekly walking club at McLennen Park, allowing dozens of older adults to gather and exercise outdoors safely. Included weekly health related program topics, including vaccinations, mental health and blood pressure screenings. Partnered with Bright-View Senior Living, to provide a coffee-hour component to the start of the program. This allowed time for socialization and relaxing conversation between residents who missed each other so much.
- Conducted over 100 additional virtual programs including weekly art therapy classes, museum tours, Irish Step Dancing shows, weekly LGBTQ & Friends support groups, Caregivers support groups, Intergenerational book club, health talks, Shakespeare discussion groups, low-vision support group, movie nights, and COVID related informational sessions.
- Launched a new monthly show with ACMI, The Arlington 60+ Connection, which provides information and local resources to older residents in Arlington.
- The robust COA Transportation program grew during 2021 and completed over 8,860 rides. Thanks to special grants from Lahey Hospital and MAPC, medical rides were offered free of charge through all of 2021. Transportation partnerships grew to include new local companies who have assisted with escort transport and wheelchair transport.
- Distributed \$14,000 to residents in need through the Elderly and Disabled Tax Relief Fund, \$30,000 through the Senior Property Tax Work off program and \$4,500 through the Harry Barber program.
- Connected over 100 residents with volunteer SHINE Councilors for Medicare enrollment assistance and over 50 residents with our

volunteer attorney for legal assistance.

- Continued as a certified SNAP outreach and application provider, assisting 112 residents with enrollment.
- Continued providing assistance to residents applying for LIHEAP Fuel Assistance with both new applications and renewals.
- Received funding from Lahey Hospital and Medical Center to provide 60 residents with local and organic produce deliveries weekly for 20 weeks in the summer months.
- Over 1,800 one on-one direct social work services were provided by COA Social Workers via home visits, office appointments or phone consultation.
- 50 volunteers delivered 100 turkey dinners to isolated older adults on Thanksgiving Day.
- 75 holiday gift bags were distributed by volunteers to homebound older adults through our 4th annual Warm Wishes program.
- COA continued running a monthly podiatry clinic in partnership with a local physician, completing 360 podiatry appointments in 2021.



Outdoor senior coffee gathering.

VETERANS' SERVICES

Veterans' Services is a division of Health and Human Services. The Director of Veterans' Services works with Veterans living in Arlington to assist with accessing basic needs. Through Massachusetts General Law, Chapter 115, direct financial assistance is provided to veterans who qualify. Additionally, the Director assists veterans with accessing federal VA benefits.

Veterans' Services Highlights

The Director serves as the Chairman of the Veterans Council along with six other members. The Council focuses on addressing current issues related to veteran memorials, the review and development of policies pertaining to Arlington veterans, and new projects to promote Arlington and veterans.

Due to the COVID-19 restrictions, the annual

HEALTH & HUMAN SERVICES

Memorial Day ceremony was broadcast live by ACMI without public participation. The ceremony was filmed highlighting various locations throughout Arlington. This year's ceremony reviewed the history of Arlington National Cemetery on its 100th anniversary.

The Director coordinated efforts to collect and distribute personal protective equipment and supplies needed by our first responders during the pandemic. Arlington residents generously donated masks, gowns, face shields, gloves, and disinfectant products.

The Director assisted the Board of Health at a number of COVID-19 vaccination clinics providing vaccinations to adults and children.

The Director assists local veterans and families in applying for, and receiving, federal VA benefits. Arlington veterans and/or dependents receive over \$4.16M in tax-free veteran benefits from the VA.

The Director received the Paul Harris Award presented by the Arlington Rotary Club. It is given to a Rotarian or a member of the community that has made an outstanding contribution to the community.

The annual Veterans Day ceremony was open to the public for the first time since COVID-19 restrictions were instituted.

The Select Board unanimously approved the designation of the property adjacent to the Central Fire Station as "Arlington's Veterans Memorial Park". With this designation, long overdue improvements to this area will be made that are a fitting tribute to our veterans and military history.

The Director, in conjunction with Iron Mountain Corp., sponsored a "Wreaths Across America" event placing wreaths at the veteran burial lots at Mt. Pleasant Cemetery for the holiday season.



ARLINGTON YOUTH COUNSELING CENTER (AYCC)

The Arlington Youth Counseling Center (AYCC) is a state-licensed, community-based mental health center serving Arlington youth (ages 3-21) and their families. AYCC is the leading provider of outpatient and school-based child and adolescent mental health services in Arlington, offering individual, group, and family counseling, psychiatric evaluation, and medication management. Central to its mission, AYCC is committed to ensuring that all community youth and families have access to comprehensive, culturally sensitive, and high-quality mental health care, regardless of their ability to pay. In addition to mental health services, AYCC

oversees First Step – a support group for victims and survivors of domestic violence – and offers community resource coordination and case management services to Arlington residents experiencing unmet basic needs.

2021 AYCC Highlights

- Provided mental health services to 310 children, teens, and adult caregivers, including 90 new AYCC clients. Conducted a total of 7,934 sessions (including psychotherapy, psychiatric evaluation, and medication treatment), 5,130 of which were via telehealth.
- Provided an additional 609 hours of clinical consultation and care coordination to AYCC clients and families.
- Provided 1,000 counseling sessions to 69 Arlington Public School students through AYCC's school-based Project Success program. Roughly 1/3 of these sessions were conducted via telehealth.
- Provided weekly therapeutic support to students in Workplace, an inclusion program at Arlington High School that offers a non-traditional learning environment for students.
- Facilitated a school-based social skills group for 6th grade students at the Gibbs school.
- Resumed weekly therapeutic groups for victims and survivors of domestic violence.
- Provided community resource support and case management to 108 Arlington residents to identify and address unmet basic needs and to facilitate access to local and statewide resources and assistance programs.
- Administered \$124,762 in emergency financial assistance from the Arlington COVID-19 Relief Fund to 66 community members.
- Collaborated with the Board of Youth Services and Arlington Public Schools to offer a virtual forum, "Parenting during a Pandemic: Body Image, Eating, and Eating Disorders," with Dr. Jodi Galin.
- Collaborated with the Board of Youth Services on a successful year-end fundraising appeal. Through the generous support of community members and local businesses, AYCC and the BYS raised nearly \$55,000 to support youth mental health services and other important programs at AYCC.
- Invested in the professional development of AYCC staff and clinicians by hosting trainings on the following topics: Racial Equity and Health; Affirming Gender Identity in Youth Programs, Art and Play Therapies; Clinical Considerations When Supporting Children on the Autism Spectrum; and Supporting Grieving Children and Adolescents.

HEALTH & HUMAN SERVICES

DIVERSITY, EQUITY AND INCLUSION

The Diversity, Equity & Inclusion (DEI) Division of the Department of Health and Human Services (HHS) is responsible for leading the racial equity initiatives laid out by the Town. The DEI Division responds to questions, concerns, and complaints that pertain to ADA compliance, and cooperates with other departments to ensure the ADA Self-Evaluation Transition and Implementation Plan is being used and considered as projects across Town develop. The DEI Division collaborates and partners with a number of departments, boards and commissions across the Town, in addition to external organizations, to advance equity goals. The DEI Division is heavily involved in the coordinating, planning, and executing of many of the programs and events put on by the three commissions under the division: Human Rights Commission, LGBTQIA+ Rainbow Commission, and Disability Commission, including managing their budgets. The following activities and programs are some of the highlights that took place during 2021:

Training and Education

- Attended week-long 2021 National ADA Symposium.
- Continued participation in the Government Alliance on Race & Equity (GARE), monthly meetings with jurisdictions across the country working on various aspects of racial equity, additional discussions and topic tailored workshops are attended.
- Continued Race And Equity Leadership (REAL) Training Program facilitated by the National League of Cities, in which Town leaders are expanding knowledge of racial equity and skills in how to operationalize and properly use racial equity toolkits in our work.
- Participated in and led YW Boston's Stand Against Racism campaign throughout the month of April for Town Departments. The DEI Division provided departments with YW curated content, resources, and the support needed to be able to hold conversations with staff focused on race.
- DEI Director is an active member of bi-weekly Racial Equity Learning Community offered through the Community Health Network Area (CHNA) #17, and an active member on both the Reparations and the Education Committees with the NAACP Mystic Valley Branch.

Programs and Projects

- Partnered with the Martin Luther King Jr. Birthday Observance Committee to put on the 33rd annual celebration, which took place virtually for the first time.



- Established the Elevating Arlington's Voices of Color (EAVoC) Archive Project, in partnership with the Robbins Library and Arlington Commission for Arts and Culture (ACAC) in early 2021. EAVoC combines the creation of a digital archive to give voice to BIPOC community members and arts programming with artists of color.
- Collaborated on programming with Arlington Reads Together for book selection, *Why Are All the Black Kids Sitting Together in the Cafeteria* by Dr. Beverly Daniel Tatum as the community read for 2021.
- Hosted Community Conversations series of race talks in collaboration with the Department of Planning & Community Development, True Story Theater, EcoWeek, Arlington Community Media Inc. (ACMi), and other participants.
 - Session 1: Outdoors for All, featuring environmental educator and conservation advocate Parker McMullen Bushman
 - Session 2: Active Bystander Skills Workshop in partnership with True Story Theater
 - Session 3: Who Can Live Here, Who Decides & Why? a panel discussion focusing on fair housing in Arlington
 - Session 4: Stories of Housing in Arlington in partnership with True Story Theater
 - Session 5: Listening to Differing Perspectives- The Power of Symbolism- exploring the mental models of framing, perspectives, the importance of listening and the impact symbols have on people
- Organized and executed first in-person June-teenth Celebration.
- Collaborated with ACAC and Artist in Residence Chanel Thervil on community engagement programming to support *Portraits of*



Black Arlington project. Continued engagement opportunities include creation of affinity spaces for Black community members to share, gather, and converse.

- Member of Reprecincting Working Group, to revise precinct boundary lines with an equitable lens using 2020 Census Data, to make recommendations to Select Board for final map.
- Arlington received final score of 100 points on the Human Rights Campaign (HRC) Foundation's Municipal Equality Index (MEI), which examines how inclusive municipal laws, policies, and services are of LGBTQ people who live and work in the town.
- Co-founded MA DEI Coalition, a network of municipal DEI leaders that meet twice a month to discuss best practices and challenges to problem solve within the DEI field.

Goals Moving Forward

- Work closely with DPW, Planning, and Facilities Departments, along with the Disability Commission to continue advancement and coordination of ADA Transition and Implementation Plan.
- Complete the Race, Equity, and Leadership (REAL) Training Program with NLC. Integrate the use of racial equity toolkit into every Town department to evaluate and improve policies and procedures.
- Coordinate and align DEI programming and equity initiatives with the DEI Director for Arlington Public Schools.
- Establish outreach and communication initiatives to improve access and expand community engagement.
- Municipal Equality Index (MEI) Working Group will address areas in need of change specifically improvements to the Town's laws, policies, and services affecting the LGBTQIA+ community.
- Conduct an equity audit/needs assessment to inform the creation of the Equity Action Plan, followed by implementation steps, that

will provide the beginning stages of a road-map for advancing equity across all facets of the Town and that will be a living document to be added to and changed as seen fit.

- Expand summer Community Conversation series to be collaborative with multiple departments and APS DEI.
- Expand the Elevating Arlington's Voices of Color (EAVoC) project and supplemental programming, to continue to give voice to Black, Indigenous, People of Color (BIPOC) community members.
- Formalize and continue the MA DEI Coalition, established in early 2021, to connect DEI municipal leaders across the state to share challenges and best practices.

COMMISSION ON DISABILITY

The Arlington Disability Commission (ADC) continue to provide information, referral, guidance, and technical assistance to Town officials, residents, public and private agencies, and others to ensure that people with physical, sensory, cognitive, mental illness, and other disabilities have equal access to Town facilities, services, and programs.

The Commission continued the work of building relationships with other commissions and Town departments by inviting representatives of various departments, such as Margaret Credle Thomas, Arlington Public Schools' Diversity, Equity and Inclusion Director; and Michael Ciampa, Building Inspector, to share their work and discuss how the Commission can be of support. Christine Bongiorno, Health and Human Services Director, also provided the Commission with updates regarding the Town's ongoing COVID-19 pandemic response, and lent support to the Commission's concern about vaccine equity for disabled residents. Partnering with Town representatives and commissions has promoted awareness about the Commission and furthered its mission of advocating for residents with disabilities.

The Commission's typical outreach events were curtailed by the pandemic, but the Commission hopes that the wide-spread adoption of remote and hybrid meeting technology will facilitate inclusion for people with disabilities in civic life in the future.

The Town continues to advance accessibility and ADA compliance in public buildings and open spaces. Notable examples in 2021 are the Town Hall Plaza and entrance; continued work on the Reservoir beach, playground, and path; and continued improvements on sidewalks at Broadway Plaza and Medford Street.

2021 Highlights

- Proposed and advocated for an amendment of the Town's Zoning Bylaws to clarify that

special permits must be in compliance with ADA and MAAB guidelines.

- Advocated for expanded remote and hybrid participation opportunities in commissions and meetings:
- Participated in the Remote Participation Study Committee.
- Worked with staff to test and use a new captioning system for Town Meeting.
- Advocated for a disability awareness curriculum, "Understanding Our Differences," to be used in all elementary schools, by developing partnership with the organization.
- Worked with the Recreation Department on a playground accessibility chart, posted on the Recreation Department website.
- Provided input for the Open Space Plan and playground rebuilding plans.
- Participated in transportation focused meetings, and organized an educational meeting on automated traffic signals.
- Expanded and maintained communication efforts:
 - Created a resource list, planned for release on the Commission web page in 2022.
 - Maintained the Facebook Page.
- Continued participation in the Arlington High School Rebuilding Committee.
- Organized and participated in meetings to review architectural plans for private and public entities for ADA compliance.
- Met for the yearly Commission retreat to prioritize goals.

The Commission thanks former Chairs Cynthia DeAngelis and Darcy Devney for their dedicated service. Three new Co-Chairs Grace Carpenter, Paul Raia, and Paul Parravano were elected in September, and a new commissioner was appointed in December.

The Commission will continue to advocate for the rights of Arlington residents living with disabilities. All interested residents are encouraged to attend the monthly public meetings, on the third Wednesday of each month at 4:00 p.m.

HUMAN RIGHTS COMMISSION

The mission of the AHRC is to work individually and collaboratively with various groups in our community to celebrate the ever-changing tapestry of our Town, and to emphasize, through educational and social outreach, the danger of intolerance at every level. The Town Manager, School Committee, Select Board, and the Town Moderator have appointing authority for thirteen members of the Commission.

The AHRC held regular monthly meetings throughout 2021, with working groups meeting monthly or as appropriate, based on need. The Commission also held 3 extra meetings to address specific time-sensitive issues, such as crafting a statement on the violence in Israel and the resignation of one of the Commissioners. The current co-chairs, Drake Pusey and Hina Jolin, were elected in January 2021. New co-chairs will be elected in January 2022.

Even in the face of the COVID-19 pandemic and social distancing policies, discussion about diversity, racial equality, and inclusion continued within the Town. Heightened awareness of racial and religious persecution domestically and internationally allowed for further reflection by the community on these issues within our Town. To address incidents of racism, homophobia, religious persecution, and other human rights violations in the Town of Arlington, the AHRC focused on the education and social awareness of the community. The AHRC promoted conversation and action by addressing individual incidents of human rights violations, fostering debate about critical human rights issues in Town through sponsored programs, and fostered community activities to make Arlington a more welcoming and inclusive town.

During 2021 AHRC Working Groups promoted community engagement by inviting community members to volunteer to work with Commissioners in developing initiatives to broaden awareness. Working Groups focusing on Black Lives Matter, Indigenous Peoples Day, schools and education, events, and outreach met monthly and reported to the full Commission at regular meetings to ensure transparency. Other teams focused on digital communications and explored housing issues.

Education, Training, and Institution Building

- Commissioners renewed ethics training.
- Relationships with the Town Manager, Chief of Police, and Co-Chairs of Town Commissions were maintained and strengthened to promote the needs of the community at large.
- Community Outreach
- The AHRC continued to offer public forum during each monthly meeting to give community members the opportunity to address the Commission on matters relating to equality and fairness. Throughout the year several community members took advantage of this opportunity.
- The Community was given the opportunity to meet with Commissioners once a month at the monthly Coffee Chats to share ideas and experiences in an informal setting. Coffee chats were held virtually most of the year, with a couple sessions at the Farmers' Mar-

ket during the summer.

- Regular e-newsletter that reaches over 700 subscribers.
- Posted approximately 90 times on Facebook, with the page reaching nearly 17,000 people.
- The AHRC Twitter account continues to be active and contributes to our community reach via social media.
- AHRC Instagram account currently has 303 followers, an increase of more than 100% from last year. The YouTube page continues to be maintained as a forum to post all recorded events.
- Co-sponsored events with or publicized events with a wide range of community groups and government entities.
- AHRC representatives participated in the Massachusetts Association of Human Rights Commission (MAHRC) meetings, the Chief's Advisory Council, and the Civilian Review Board Exploratory Committee monthly.
- Continued co-sponsorship of the Town's Martin Luther King, Jr. Birthday Celebration and began working collaboratively to support its efforts.
- Celebrated Black History Month in February 2021 by expanding our collection of banners along Massachusetts Avenue highlighting Black Massachusetts citizens.
- Co-Sponsored a series of Community Conversations in 2021 related to racial equity, gun violence, and tolerance.
- Organized an in-person celebration for the recognition of Juneteenth on the steps of Town Hall.
- Worked with the Town of Newton to promote an in-person celebration for Indigenous Peoples Day.

Formal AHRC Statements

- January 6th Attack on the Capitol
- Farmers' Protest in India
- Coup in Myanmar
- Atlanta, GA Shootings Targeting the Asian Community
- Israeli-Palestinian Violence
- Support for Haiti
- Transition of Afghanistan
- Endorsement of the Massachusetts Indigenous Legislative Agenda

Other Website Posts

- Current MA State Legislative Efforts
- Intersection of Guns & Hate

Incidents and Complaint Response

- Handled 50 incidents related to human rights violations occurring in Arlington. Incidents were reported by residents, schools, and the APD, as follows: 50 Cases, 7 of which involved the APS and 33 of which were also referred from or handled by the APD.
- Continued to work closely with the APD and APS to learn of, track and, where necessary, address incidents impacting human and civil rights.
- Continued to work under a Memorandum of Agreement that includes the APS, AHRC, and APD sets forward Guidelines for Responding to Hate Incidents in the Arlington Public Schools

2021 was another year of changes that required the community and the Commission to adapt alike. The AHRC held commissioner meet ups, virtual meetings and events to encourage community engagement to welcome and celebrate diversity. The Commission sponsored and held community activities, discussions with police, and outreach to community groups to foster respect, and facilitate training, education and incident reporting with the police, the Town and our schools to increase protection for all in Arlington.

The AHRC helped the Town of Arlington celebrate its first Juneteenth and Indigenous Peoples Day to raise awareness of the continuing work needed to address inequities that have lasted for centuries.

Arlington values equity, diversity, and inclusion. We are committed to building a community where everyone is heard, respected, and protected.

LGBTQIA+ RAINBOW COMMISSION

Established by Town Meeting in 2017, the LGBTQIA+ Rainbow Commission is a volunteer group of Arlington residents, appointed by the Town government, who promote the inclusion of LGBTQIA+ individuals and groups through affirming policies and programs, resources, advocacy, and community-building with the vision that the Town of Arlington will fully include the LGBTQIA+ community in all aspects of Town life.

During 2021 the Commission focused efforts in these main areas:

Hosted Community-Engagement Activities

Community Outreach events bringing community together virtually as pandemic continued.

- Updated commission logo for improved branding, focused on Rainbow Commission.
- Monthly newsletters about upcoming events, community activities and opportunities.
- Pride - In-person Pride gathering at Uncle Sam Park on June 13th, with giveaways

HEALTH & HUMAN SERVICES

and rainbow crosswalk painting in Arlington Center.

Cosponsored Community Events

LGBTQ Seniors and Friends + weekly virtual meetings

- Starlight Square performances in Central Square with Cambridge LGBTQ+ Commission
- Transgender Day of Remembrance
 - Virtual Event cosponsored by LexPride, Belmont LGBTQ Alliance, Cambridge LGBTQ+ Commission, Winchester's Network for Social Justice, and the city of Somerville
 - Installation at First Parish Church with heart-shaped display of transgender flags
- Intergenerational SAGE Table – Council on Aging - In-person event at Town Hall
- Transgender Day of Remembrance interview on ACMi (5:17) - Jointly with LexPride
- Queer Book Group – Robbins Library
- Reel Queer films – Council on Aging and Robbins Library.

Collaborations with Town Government and Staff

- The Commission continued our work with the Town's Diversity, Equity & Inclusion Director, as a key liaison and support resource, who continues to help keep us on track with Town leadership and policies, and provides invaluable counsel and guidance throughout the year.
- Pride Banners - 6 new banners were added for 2021 and the existing banners were updated with the new logo. All were hung in June 2021 for the celebration of pride month.
- Recruited new commissioners to further grow the commission.
- Worked with Town Manager and Health & Human Services to implement changes to maintain a Municipal Equality Index Score of 100 for Arlington for the 2nd year in a row.
- Attended meetings of the Human Rights Commission, LexPride, and Select Board.
- Co-chairs participated in Town commission chair meetings, with the Human Rights Commission, and Disability Commission Chairs.

- Assistant Superintendent Dr. Rod MacNeal was appointed liaison to the Commission by the School Committee. He and Rainbow Commissioner Molly Blaauw Gillis established the LGBTQIA+ Rainbow Task Force, with multiple stakeholders, to promote and support continued awareness, empathy, access, safety, inclusion, and belonging for LGBTQIA+ students, families, caregivers, and staff.

Advocacy & Social Justice

- Coordinated with DEI Director to support and amplify her efforts for Town programming.
- Helped draft the annual Pride Proclamation from the Select Board, highlighting the continued challenges of LGBTQIA+ people of color and HRC CEI score of 100

Communications

- Maintained Facebook page (481 followers, up from 335 in 2020 and 275 in 2019), Twitter (285 followers, up from 234 in 2020 and 170 in 2019), Instagram (148 followers, new in 2021), email list (348 contacts, up from 245 in 2020 and 195 in 2019) and website (4731 views, compared to 5473 views in 2020 and 2400 in 2019, 3057 visitors in 2021, compared to 3982 in 2020 and 1350 in 2019) to update the community on Commission activities, other area events and issues of interest or importance to the LGBTQIA+ community
- Responded to countless emails from individuals seeking resources and advice regarding LGBTQIA+ issues.
- Posted about events, engaged in community discussions, and shared resources in various Arlington Facebook groups

The commission generally meets on the third Thursday of the month at 6:30 pm via Zoom during the pandemic. All meetings are open to the public and the commission encourages community members and representatives from other Town committees and commissions to attend. More info at rainbowarlington.org or email rainbow@town.arlington.ma.us.



Pride festivities at Uncle Sam Park and Crosswalk painting at Mass Ave and Pleasant in Arlington Center.

RECREATION

RECREATION DEPARTMENT

Arlington's Recreation Department offered hundreds of programs and facilities rentals for Arlington residents in 2021, operating at approximately eighty percent participation capacity due to the continuing pandemic. The Department operates as a self-supporting enterprise in the Town and does not utilize general fund dollars to support the staff, programs, or the Ed Burns Arena.

The chart below gives an overview of the usage at the rink for the previous 6-years, please note that the FY2021 season was impacted due to the COVID-19 pandemic which is reflected in lower than usual numbers.

Ed Burns Arena	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Ice Rental Hours	2,032	1,795	1,643	1,559	1,379	1,293
Public Skate - Adult	4,795	6,288	5,730	4,581	3,858	479
Public Skate - Child/Senior	7,643	4,805	6,623	6,732	6,434	714
Skate Rentals	3,325	3,386	4,106	3,405	3,202	988
Skate Sharpening	845	528	636	352	146	92
Stick and Puck	1,377	1,425	1,469	1,102	1,121	850

The Department has been committed to providing quality affordable programs and community wide special events. The chart below gives an overview of the program attendance for the previous 6-years, please note that the FY2021 season was impacted due to the pandemic which is reflected in lower than usual numbers.

Season	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Summer	3,806	3,469	3,197	2,807	2,214	4,781
Fall	1,370	1,265	1,300	1,042	1,204	2,088
Winter	2,333	2,445	2,525	2,387	1,745	1,571
Spring	1,529	2,145	2,223	1,306	0	2,121
Kids Care Memberships	163	135	124	169	163	124
Total	9,201	9,459	9,369	7,711	5,326	10,685

Overall, the participation numbers in recreational programs has fluctuated over the last few years with a major drop in FY20 but a strong rebound in FY21.

The access to a primary recreational program space has the biggest potential impact on the Department's ability to maintain participant numbers. Continued access to school gymnasiums, cafeterias and classrooms will be critical in the Department's ability to maintain its level of recreational programming and licensed early education and care programs. It is important for the Department to continually explore alternative program locations.

The numbers at the Reservoir Beach have fluctuated over the last several years and the beach did not open during the Summer of 2020 and numbers were impacted by the ongoing construction project in the Summer of 2021. The chart below represents the number of annual beach goers through the FY2021 season:

Reservoir	FY 2016	FY 2017	FY 2018	FY2019	FY2020	FY2021
Adult Resident	279	215	132	142	142	48
Child Resident	339	198	153	126	126	62
Senior Citizen	68	53	56	42	42	86
Resident Family	404	338	892	712	178	310
Total Tags Sold	1,090	804	1,523	1,217	485	506
Total Daily Passes	8,806	11,782	9,239	9,775	17,590	4,611

RECREATION

The Recreation Department works closely with Public Works to try and balance field usage with field conditions. The number of fields has remained constant over the years, but the influx in the school age population has increased the demand on field space. There is also a growing request for new leagues and pick-up adult usage. The Department will continue to work with the Park Commission, various user groups, friends groups, and residents to seek solutions for these challenges.

PARK AND RECREATION COMMISSION

Arlington Recreation continues to manage the capital improvement projects for the Park and Recreation Commission. Projects in 2021 consisted of:

- Reservoir Phase II
- Summer Street Playground ADA Upgrades
- Repairs and upgrades to our playgrounds based on findings in the 2019 playground audit and 2021 playground safety inspections.

2022 Goals

The Department will continue to offer its state licensed afterschool and preschool programs. The Department will also be adding new programs and outdoor facilities to keep up with the increased demand of the sport of pickleball. The Department will also be implementing a number of recommendations from Tufts University School of Occupational Therapy for inclusion-based programming.

The Department has a number of projects scheduled for 2022 including a new ADA lift for the Ed Burns Arena, Spy Pond Playground Renovation, Hurd Field Renovation, Design for the Stratton School, Peirce School and Bishop School playgrounds, and continued playground upgrades in response to the 2019 playground audit and 2021 safety inspection.



Images from Arlington Reservoir Phase II project: Wooden ship in playground area, a birdseye view of the playground in process and new pathway towards Hurd field.

ARLINGTON PUBLIC SCHOOLS

Arlington Public Schools (APS) continue to offer an excellent and equitable education to all of Arlington's brilliant young minds. In 2021, APS forged ahead on important initiatives while also addressing the challenges of fully reopening schools for in-person learning during the COVID-19 pandemic. The work ahead includes strategic planning for the future and welcoming students into a state-of-the-art new High School facility.

APS Vision and Overarching Goals

Arlington Public Schools has high expectations for all students and offers diverse programming that allows students to pursue their passions and interests. The following visions and overarching goals have guided budget planning and strategic initiatives for the past several years in APS. In 2022 a team of stakeholders will review and revise the APS vision and priorities below to inform a new long-range strategic plan for Arlington Public Schools.

Vision of Student as Learner

The APS vision for students as learners and global citizens outlines what the District wants all students to know and be able to do by the time that they graduate from Arlington High School (AHS). This requires that all students experience a coherent curriculum that is aligned with the Massachusetts State Curriculum Frameworks that support the development of critical thinking, social-emotional, and relationship skills. Students are supported in their development by highly qualified teachers, who engage in continuous professional learning. This vision informs the strategic initiatives, instructional decisions, and budget requests in the multi-year plan.

These characteristics will be demonstrated by student's ability to:

- work independently and collaboratively
- observe, analyze, and synthesize information from a variety of sources to enhance existing understandings and construct new knowledge
- demonstrate perseverance by using repeated reasoning and inquiry
- participate in rigorous, focused discourse
- develop and defend arguments based on evidence and respectfully consider different perspectives
- create and critique original work

Vision of Student as a Global Citizen

Students will strive to be empathic, responsible, and active members of a local and global community



who are aware of the role that bias and prejudice play in society, as demonstrated by their ability to:

- speak with, and listen, to others in a manner that is respectful of multiple perspectives
- cultivate and maintain healthy and rewarding relationships with diverse individuals and groups
- develop self-awareness and self-understanding
- think critically and reflect upon choices and their impact on others
- participate as a consumer of and contributor to the cultural and civic life of local and global communities

Despite the adjustments required to learning environments during the pandemic, the District continued the focus of building on past successes and moving forward on the vision of APS as detailed in the four overarching District goals:

Overarching Goal #1: Student Achievement

APS will ensure that every graduate is prepared to enter and complete a post-secondary degree program, pursue a career, and be an active citizen in an ever-changing world by offering a rigorous, comprehensive, standards-based and data-driven K-12 system of curriculum, instruction, and assessment that integrates social, emotional, and wellness support.

Overarching Goal #2: Staff Excellence and Professional Development

APS will recruit, hire, retain, and build the capacity of a diverse staff to be excellent teachers and administrators by providing high-quality professional development aligned to needs, instructional support, coaching, and an evaluation framework that fosters continuous improvement.

Overarching Goal #3: Resources, Infrastructure and Educational Environment

APS will offer a cost-effective education that maximizes the impact of taxpayer dollars and utilizes best

practices, academic research, and rigorous self-evaluation to provide students and staff the resources, materials and infrastructure required for optimum teaching and learning in a safe and healthy environment.

Overarching Goal #4: Operations, Communications and Stakeholder Engagement

APS will be run smoothly, efficiently, and professionally. The District will operate transparently and engage in effective collaboration and responsive communication with all stakeholders. It will provide timely, accurate data to support financial decision-making, envisioning of the District's future, and long-range planning in partnership with other Town officials. Through these actions it will create broad support for a high-quality education system that is the community's most valuable asset.

APS teachers and administrators in collaboration with members of the community and School Committee developed a vision of what skills, knowledge, and dispositions Arlington students should attain and develop during their years in Arlington Public Schools.

APS 2021 Accomplishments

2021 has been an eventful year in Arlington's schools, with many operational and learning adjustments required to accommodate in-person learning during the COVID-19 pandemic. What follows are a few of the major accomplishments of APS from 2021.



APS Staff gather at Peirce Field on Opening Day, 2021 to welcome a return to full in-person learning for all students.

A Return to In-Person Learning for All Students

In 2021 the Educational Model of APS shifted from remote and hybrid learning at the start of the year to fully in-person learning for some students in April 2021, and finally to fully in-person learning for all students in the fall of 2021. This swift return to in-person learning during a pandemic has required significant operational and educational adjustments over the past year, which APS has met with agility and a dedication to ensuring the most consistent and safe learning environment for all students.

In July and August 2021 a team of 98 community members, health experts, educators, and families convened virtually to develop the APS District Plan for

Resilient Pandemic Recovery and Reconnection, which articulated goals for a return to full-time in-person instruction. The priorities of this plan were as follows:

1. All students will have access to equitable, inclusive, and safe learning environments that uphold COVID-19 safety measures and protocols; support the mental, social, and emotional health of students and staff; value diversity as an asset to learning and community; and promote social justice, healing, and joy.
2. Educators will collaborate, communicate, and partner with students and families to foster (re) connection and ensure a sense of belonging and community for all students, families, and staff.
3. Build upon and refine a flexible system to ensure all students are challenged and receive the academic, social, and emotional support necessary to thrive and succeed.

Schools and the District planned for a supportive return to school that included opportunities for teachers to connect with families and students in-person, a focus on building relationships and the routines of the classroom in the first six weeks of school, and assessing students' academic and mental health needs in the first few months. These efforts have resulted in a strong and consistent start to the 2021-22 school year.

Excellent and Equitable Education for All Students

APS is proud to serve an increasingly diverse student and family population who are dedicated to continuous improvement of our schools, particularly when it comes to ensuring academic opportunity for all students. 4.2% of APS students are English Learners, and 15.9% of students have Individualized Education Plans to support their learning.

APS has a track record of high achievement over time that demonstrates the impact of Arlington's commitment to academic excellence. APS celebrated many academic successes over the past year:

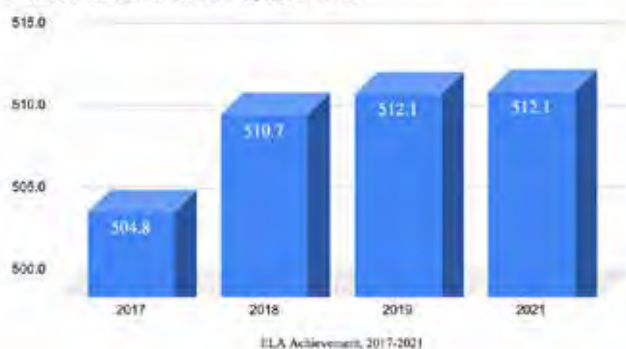
- The District consistently outperforms state performance on MCAS, with 60% of students in grades 3-8 meeting or exceeding standards in Mathematics on the 2021 MCAS (state: 34%) and 72% of students meeting or exceeding standards in ELA on the 2021 MCAS (state: 46%).
- The District exceeded targets in Mathematics in 2019, the last year accountability data were reported (due to the COVID-19 pandemic).
- The District continues to implement ad-

EDUCATION

justments to early literacy curriculum and instruction, emphasizing the importance of phonemic awareness and phonics instruction, which has led to significant improvements in ELA achievement since 2017, and stable achievement during the COVID-19 pandemic.

- The District continues to implement improvements to library collections, expand librarian positions, and expand classroom libraries to

Grade 3 ELA Achievement, 2017-2021



incorporate more inclusive and diverse texts.

Additionally, the District's commitment to improving equitable outcomes and opportunities is evident in APS investments in positions and resources to support diversity, equity, and inclusion efforts, including the addition of a Director of Diversity, Equity, and Inclusion in FY22 and planning for funds to support DEI profession-



Expanded APS School Library collections include books portraying characters, and by authors, from diverse backgrounds.

al development in FY23.

To support these proactive efforts to improve our schools, the District was awarded \$136,669 in competitive grants in FY21; these grants ranged from supporting additional tutoring services to implementation of innovative new STEAM programming, integrating social-emotional learning, author visits, and more. APS continues to apply for competitive grants through local organizations, DESE, and national organizations to support the innovative work and ongoing improvements happening in the schools.

The District's focus over the past several years has been on expanding services to keep up with steadily increasing enrollments. During the pandemic enrollments decreased and new but significant student needs arose, including needs related to student mental health. In FY22 the District added several social workers, assistant principals, and special educators to meet these growing demands, particularly at the elementary level. In FY23 the District will focus on anticipating growing enrollments at the Gibbs, Ottoson, and AHS as larger classes work their way through the system. Though enrollments are expected to level off in the years to come, APS anticipates continued growth over the next few years and will continue to allocate resources to accommodate growing enrollments.

APS Actual and Projected Enrollment Comparisons, Fall 2021



Prioritizing Feedback and Partnership with the Community

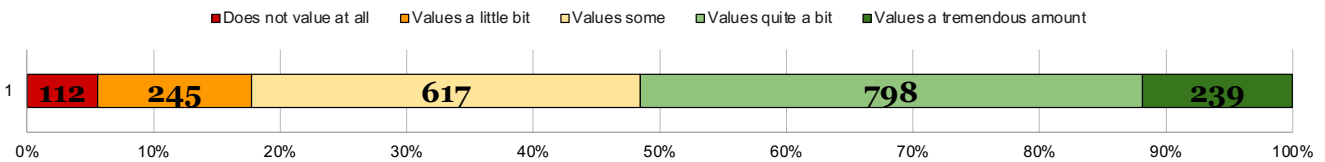
In November of 2020 the Arlington School Committee appointed a new Superintendent of Schools after Dr. Kathleen Bodie announced that she would retire in June of 2021. Dr. Bodie served the District for 21 years and was APS Superintendent for 14 years. Dr. Bodie's successful tenure as Superintendent provided a strong foundation for the new Superintendent, Dr. Elizabeth Homan, who became Superintendent on July 1, 2021. Dr. Homan engaged in a comprehensive transition process, which included collaboration with the administration throughout the spring of 2021 and a comprehensive entry plan throughout the summer and fall of 2021.

As part of the process of welcoming a new Superintendent, the District has undertaken significant future-oriented efforts in 2021, including allocation of funds and planning for:

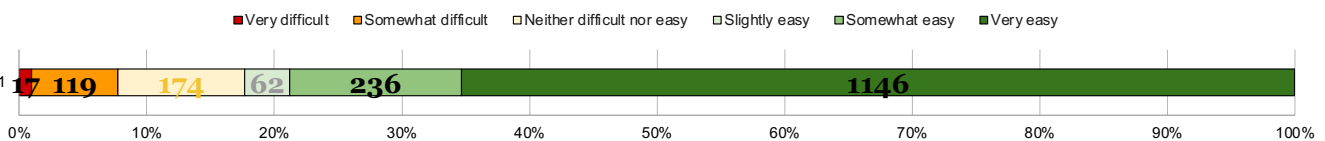
- A Comprehensive District Equity Audit in FY22;
- An Arlington Education Foundation-supported inclusive District Vision and Strategic Planning Process to launch in Spring 2022;
- Continued efforts to gather feedback on the Arlington school experience from stakeholders through culture and climate surveys, partnership and participation in the Town of

EDUCATION

Families: How Much do you Feel the School Values your Opinions?



Families: When you Need to, How Easy is it to Get in Contact with School Staff?



Above APS families share feedback on responsiveness of school staff and extent to which they feel schools value their opinions on annual climate and culture surveys.

Arlington annual survey, and ongoing focus groups and listening sessions with families and students.

Findings from community surveys (see above) have demonstrated both strengths and areas for ongoing improvement and inclusion in our schools; these findings, alongside conversations and focus groups, will inform the work ahead in FY23.

Accomplishments Across APS Schools

Arlington High School (AHS)

AHS continues to focus on social-emotional learning, cultural proficiency, and educational equity. Wellness Day was supplemented with Wellness Month activities in December. The mission of Wellness Month was to:

- Increase awareness and decrease stigma associated with mental health struggles and seeking help.
- Increase self-care and wellness skills for students and staff.
- Take a break from our usual routine to care for ourselves.
- Display the importance of overall wellness and balance in our lives as both youth and adults.

Other significant wellness activities were included as part of AHS's weekly advisory program. In addition, students were offered support, referrals, and skills groups to help address the mental health and social challenges as a result of the COVID-19 pandemic.

While equity and racial justice are long-term goals, the events of this year brought particular attention to these issues. AHS launched a number of collaborative students, staff, and community projects focused on increasing diversity, equity, and inclusion at Arlington High School and in the community. The Anti-racism

Working Group created multiple active subgroups that worked together on several topics. The Everyday Anti-racism group led advisory activities, supported public art, and created a monthly video newsletter on anti-racism ideas and activities. The Resources for BIPOC (Black, Indigenous, and People of Color) group helped create a microaggression reporting process which will be introduced this spring. AHS has also worked to provide increased access to counseling services and other services for BIPOC students. The Curriculum Review group took feedback from students and worked with teachers to identify texts and materials that increased the diversity of voices and perspectives in classrooms. The Diversity, Equity, and Inclusion group worked with the administration to successfully retire the Menotomy Hunter seal as a symbol for the high school, consistent with guidance around the use of Native-American images in schools. This year AHS had a particular emphasis on student voice and leadership and school affinity groups flourished with higher levels of support. These included the Black Student Union, Asian American Coalition, Gender and Sexuality Alliance (GSA), and the Young Feminist Alliance (YFA). Staff also worked on training and course work including Leading with Equity, Unconscious Bias, and the IDEAS Leadership Course.

AHS Athletes continue to be competitive state-wide and have had an excellent year in 2021. Highlights include:

- This past winter AHS was able to offer the following programs: Girls and Boys Hockey, Girls and Boys Basketball, Alpine Skiing, and Gymnastics.
- Both the Girls Basketball and Girls Hockey teams won the Middlesex League Liberty Division Championships. This was the first Middlesex League Championship for Girls Basketball and the third straight League Championship for Girls Hockey.

- Boys Baseball won the Middlesex League Liberty Division Championship. Baseball, Softball, Girls Tennis, Boys Tennis, Boys Lacrosse, Volleyball all participated in the MIAA State Tournament. Track and Swimming also participated in the MIAA State Meets.
- In the Fall 2021 season over 450 students participated. Having spectators back in the stands to cheer them on has certainly helped as well. Varsity teams' combined win rate for the fall season was over 80%; the best rate in school history for a season.
- Nine teams have competed in seven sports this fall. Five have won or tied for the Championship in the Middlesex League Liberty Division and moved on to tournament or sectional competition
- Boys Soccer won the Middlesex League Liberty Division Championship for the second straight year and finished the regular season undefeated. The team advanced to Division 1 tournament play.
- Girls Soccer won the Middlesex League Liberty Division Championship for the first time since 2015.
- Girls Cross Country won the Liberty Division Championship and finished undefeated at 6-0. They also were the Middlesex League Meet Champions.
- Boys Cross Country tied for the Liberty Division Championship, finished at 5-1, and came in second at Middlesex League League Meet. The team also won the Division 1B State Championship for the first time in school history.
- Girls Swimming won the Middlesex League Meet Championship, finished 8-1. Field Hockey and Golf also qualified for the MIAA State Tournaments.

Ottoson Middle School

Throughout 2021, middle school students' social-emotional well-being was affected by COVID-19. As a result, the counseling staff at Ottoson implemented multiple surveys and screeners to help identify students who were struggling with anxiety and depression during the pandemic. Based on the results of the surveys and screeners, students were offered individual and small group counseling sessions. To help with the increasing social-emotional needs of our students during the pandemic, an additional counselor was added in September 2021. The Ottoson also launched the Bridge Program to meet the needs of struggling students. The program is designed to help students transition back from a period of extended absences to a full academic load. The Ottoson created the Bridge Program due to an increas-

ing number of students who are school avoidant or who have been hospitalized for anxiety and/or depression. To help create the Bridge Program, Ottoson staff partnered with the "Bridge for Resilient Youth in Training" in Brookline.

The pandemic also affected teaching and learning. During the past year, APS distributed a Chromebook to each student. As a result, the staff and students became more reliant and adept with using technology. Teachers used software such as Quizlet, Kahoot, and IXL. They used Google Classroom to post assignments and to keep students organized. Zoom and Google Meets were used to teach virtually. Additionally, the Ottoson hired extra teachers to reduce class sizes. A team of teachers in seventh grade and half a team of teachers in eighth grade were added to the staff along with an extra reading teacher. In the last year, science and civics teachers also created and taught new curricula and



Students perform at the 2021 Ottoson Fall Play, Us and Them.

Math implemented a new curriculum resource, as well.

In 2021 Ottoson Middle School launched their first-ever Middle School Cross Country Team. Over 50 middle school runners joined the first ever Ottoson Cross Country team. Many of the runners are continuing their training during the winter months, and are already looking forward to the fall 2022 season.



First ever Ottoson Cross-Country team.,

Gibbs Middle School

Gibbs, like other schools in the District, entered the 2021 school year still mitigating COVID-19 challenges. Our nation's hope that schools return to "in-person" learning was not a scenario for many. In the fall of 2020 one-third of our student body was learning remotely and two-thirds participated in a hybrid program. On April 27, 2021 about half of the students learning remotely joined their peers to attend full-time in-person learning for the rest of the calendar year. During this time Gibbs staff worked diligently to anchor core values, center work around students' social-emotional needs, and to be proactive in addressing anxiety and other challenges many students were experiencing due to the changes imposed upon them.

Despite COVID-19 restrictions, Gibbs was able to provide the majority of Trailblazers with a phenomenally fun field day on the grounds of the Thompson School Field in June. Gibbs ended the 2021 school year by shifting focus to prepare and welcome our incoming 5th graders. Below are a few of the successful activities and services delivered for current 6th graders:

- Gibbs Social Emotional Wellness Team (S.E.W) Virtual Presentations to all 5th graders May 2021.
- Trailblazers' Guide to Gibbs - two 3-days sessions in August (259 students)
- Two additional sessions of an abridged version of the Trailblazers' Guide to Gibbs (99 students)
- Trailblazers' Meet & Greet with the principal & assistant principal; one session for all remote academy students; and 2 sessions for hybrid students - (84 students); for a total of 441 students.
- Conference with 76 Gibbs parents who joined us in late August to reflect on the 2020/21 school year to share their thoughts on what we should amplify; sunset; and/or create based on lessons learned over the 18 months under COVID-19.
- More than 50% of our 76 staff members, in addition to doing their official job assignments, are engaged in leading an after-school activity; an AM/PM fun group; and/or have joined a leadership team to contribute to advancing the goals, mission, and vision of the Gibbs school. This level of commitment and involvement with our students and community emphasizes the reasons for students' academic success and achievement for the 2020-2021 school year.
- A significant number of staff have started a Book Club, "Gibbs Reads!" focusing on the issues of diversity, equity, and inclusion in the school. This group is also working col-

laboratively with the Gibbs Diversity, Equity, and Inclusion Leadership Team to work on short-term and long-term goals for school members, students, and community partners.

Elementary Schools (Pre-Kindergarten-Grade 5)

Arlington Public Schools strives for consistent programming across all elementary schools, while allowing each neighborhood school to develop its own identity and supportive school culture. In 2021, APS had seven elementary schools: Bishop, Brackett, Dallin, Hardy, Peirce, Stratton, and Thompson; additionally, the Menotomy Preschool was housed at the Parmenter Building while awaiting a new space in Phase 2 of the New High School. Accomplishments across our elementary schools include:

- Implementation of common planning time blocks that allow teams of teachers, administrators, coaches, interventionists, and specialists to meet once a week, during the school day, in an agenda-driven, data collection, action-oriented format.
- Participation in DESE's institutes for school-based teams focused on Positive Behavior Intervention, Multi-tiered Systems of Support, and Culturally Responsive Teaching.
- Implementation of early literacy phonics and phonemic awareness instructional materials and professional development for teachers, K-3.
- Continued implementation of Responsive Classroom and piloting of resources like Second Step to promote positive classroom environments and social-emotional skill-building.
- Development of comprehensive School Improvement Plans in collaboration with School Councils and teacher leadership teams.
- Construction of a new playground at Hardy Elementary, designed for and with Hardy students and families.
- Accelerated plans for new playgrounds at Stratton, Peirce, Brackett, and Bishop following assessment of Town and APS playground structure.
- Expansion of staffing for school libraries and digital learning, including the addition of two full-time professionally-licensed librarians in 2021.
- Assessment of the APS Coaching model and the provision of ELA and Mathematics coaches in each school is planned for FY23, to support ongoing and embedded teacher professional development at the elementary level.

Elementary school students across Arlington continue to receive access to excellent and comprehensive programming in the core subject areas, fine arts, physical health and wellness, and social-emotional learning. APS also continues to build its capacity for collaboration with families as the District emerges from the pandemic. These are just a few of the accomplishments that the schools celebrated in 2021.



Thompson teachers plan for a successful school year in fall 2021

Opening Phase 1 of the Arlington High School Building Project

After much anticipation and hard work, the Phase 1 wings of the new Arlington High School opened to students on February 28, 2022. Construction of the new school remains on schedule and on budget despite the continued challenges of the pandemic.

In February 2022, the STEAM (Science, Technology, Engineering, Arts and Mathematics) classroom wing opened, including an interdisciplinary makerspace, a 120 seat Discourse Lab, and several classrooms. In addition, all classroom spaces in the Performing Arts wing opened, including the band room, chorus room, music technology lab, and practice rooms.

Because of a delay of permanent power supply due to issues with the electrical utility, the project absorbed some delays. The project team reconfigured the schedule to maintain the February 2022 opening of

classroom spaces in the Performing Arts and STEAM wings, but the Auditorium was chosen to take the brunt of the delay and is now expected to open in early April 2022. When completed the 833 seat, two-story auditorium will feature a larger stage with fly space and a green room.

The steel framing of the first wings was completed in March 2021 with an informal Topping Off Ceremony. The AHS class of 2021 was invited to sign the final construction beam, which was permanently placed in the Performing Arts wing at Mass. Ave. and Schouler Court.

Sustainability has been an integral component of the project since its inception. The new high school is on track to receive LEED Gold status and the project team is working hard towards achieving LEED Platinum. From air-source heat pumps to light wells and a more energy efficient building envelope, the new school will use less than half of the total site energy as the current building. Once completed, the all-electric facility and its solar array will help the Town of Arlington get one step closer to its Net Zero goals.

Phase 2 of the project is already underway and entails demolition of part of the old school and construction of the central spine, Humanities classroom wing, Library, Cafeteria, exterior courtyard, District offices and Menotomy Preschool. Demolition is anticipated to take place from March to June, and the newly constructed Phase 2 buildings are expected to open September 2023. Phase 3, the construction of the Athletics wing, is anticipated to take place from September 2023 to September 2024 and will complete the new school buildings. One additional year of Phase 4 site work will follow with the construction of two additional synthetic turf multi-sport fields and a connector from the Minuteman Bikeway to the school.

For more information on the AHS Building Project, including design renderings, construction progress videos and photos, weekly construction updates, and more, visit www.ahsbuilding.org.



Aerial view of the new school from Mass. Ave.

EDUCATION



Discourse Lab; a 120 seat lecture room with technology for a variety of teaching and learning modes



Mass. Ave. entrance.



Interior light well in the 4 story STEAM (Science, Technology, Engineering, Arts & Mathematics) wing.



Performing Arts stairwell at the 'back of the house' of the Auditorium.



STEAM wing science classroom and lab.



MINUTEMAN REGIONAL VOCATIONAL
TECHNICAL SCHOOL DISTRICT

Edward A. Bouquillon, Ph.D., Superintendent-Director

Interest in CTE and In-Person Instruction Increases

Minuteman Regional Vocational Technical High School provides high quality career and technical education (CTE) that is the choice of increasing numbers of students from all nine member towns. After a full school year of hybrid learning, Minuteman students returned to school in-person on August 28, 2021. All are grateful for the return to in-person instruction that is essential for CTE and the achievement of competencies and skills that support post-secondary success in high demand occupations.

In-District Enrollment Continues to Increase

Minuteman began the 2021-22 year by welcoming 195 new ninth-grade students, its largest freshman class in more than 20 years. Ninety-six percent (or 188) of freshmen reside in one of Minuteman's nine member towns. Across grades 9-12, in-district enrollment is 82%; in 2017-18, it was 59%. There are 195 students from Arlington attending Minuteman in grades 9-12 this year.

There are 655 students in all four grades enrolled at Minuteman for the 2021-22 school year, which exceeds the 628-design enrollment capacity of the new school. The Minuteman School Committee is actively pursuing cost effective plans to expand the enrollment capacity of the school with no additional borrowing.

As interest in high-quality, Chapter 74-approved career and technical education surges locally and nationally, the enrollment from Minuteman's member nine towns has continued to increase. In 2015, Minuteman had 336 member-town students compared to 538 in 2021. The number of applications from member-town students has increased from 197 for the 2019-20 school year to 234 for 2021-22. As of mid-January, Minuteman received 255 member-town applications for 175 total slots for the ninth-grade class for 2022-23.

With a shift in enrollment to almost all in-district students, there is a parallel decrease in the non-member student tuition and capital fee revenue received. For the past 30 years, Minuteman has used this revenue to reduce member town assessments. With the current member town enrollment trend, Minuteman projects that non-member revenue will not exist by FY25. The FY23 Budget reflects the first year of this three-year transition to member towns fully funding the operations and debt obligations of the district.

Capacity building projects include the expansion of the Metal Fabrication/Welding lab on an existing foundation; and the renovation of the East Campus building to accommodate the Veterinary Assisting/Animal Science clinic and training area. As appropriate, our students in the trade areas are using these expansions as program projects.

Expanding Pathway Programming to Meet Student, Industry Needs

To meet rising student interest and occupational demand, Minuteman launched an Animal Science program in the fall of 2021. Open this year to ninth graders who will major in the program for four years once selected, Animal Science provides students with practical hands-on skills in veterinary clinics and hospitals. Students will receive industry-recognized credentials, which allow them to obtain entry-level jobs upon high school graduation or continue their education to pursue a technical or professional career.

Veterinary medicine is one of the fastest-growing

industries in America. According to the U.S. Bureau of Labor Statistics, employment opportunities will grow 16% by 2029; compared with 4% across all industries. During the pandemic, 20% of all households acquired a new dog or cat, according to the ASPCA.

Minuteman continues to meet workforce development needs through its adult evening programming, offered through Minuteman Technical Institute (MTI). As a result of receiving Career Technical Initiative grants from Governor Charlie Baker's Workforce Skills Cabinet, MTI continues to provide programming in carpentry, CNC (computer numeric control) machine operation, and welding training. In June 2021, MTI graduated a carpentry class of all women, which was held in collaboration with the North Atlantic States Regional Council of Carpenters (NASRCC) of Boston.

Athletics, Facilities Usage Expanding

The first of three new synthetic turf athletic fields opened in October 2021 to host football games and other sports on the Minuteman campus. The fields are located at the site of the old school building, which was torn down following the opening of the new, state-of-the-art building in 2019. The first field that opened is a multi-sport synthetic turf field with an adjacent competitive running track. In April of 2022 the baseball/multipurpose and softball fields will be ready for play. All fields are lighted to expand utilization and enhance field rental revenues.

As Minuteman had been without home fields for 5 years, the long-term cost benefit by having the new fields is clear. Minuteman will no longer need to rent athletic spaces and will see reduced transportation costs. Minuteman recently hired a Facilities/Event Coordinator to focus on renting facilities and increasing revenue by hosting mission-compatible outside groups and organizations.

Accomplishments and Highlights

Minuteman High School alumni are well known for their college and career success after graduation – and the Class of 2021 was no exception. Within one month of graduation, 92% of recent graduates were in college/university or employed. Of that total, 67% were in a two- or four-year college/university, and 23% were employed in their trade of study.

There were 33 Arlington graduates from the Class of 2021 including Hannah Bardei, an Engineering Technology major and the Class of 2021 Valedictorian and Lucy Kitchenka, a Carpentry major and the Class of 2021 Senior Class President. Kitchenka, is also a member of the National Honor Society, received Minuteman's Outstanding Vocational Technical Student of the Year Award, and was nominated for a state-level award with the Massachusetts Association of Vocational Administrators (MAVA).

ROBBINS AND FOX LIBRARIES

The library's mission is to be a vital resource for Arlington, creating opportunities for lifelong learning, meaningful connection, and discovery for all. The Robbins Library and Fox Branch Library strive to offer outstanding collections and services to meet the evolving interests and needs of the community. To accomplish its mission, the library relies on a variety of resources including volunteer hours, library trust funds, grants from the Arlington Libraries Foundation and the Friends of the Robbins Library, proceeds from the Fox and Robbin Shop, and state aid.

Department Overview

Under the administration of the director and assistant director, the library's six service departments and the Fox Branch Library work together to achieve the library's mission.

The Circulation Department is responsible for customer service and functions related to checking out and returning thousands of items at the Robbins Library circulation desk and at the Fox Branch, issuing library cards, and maintaining order on the shelves with assistance from library pages and volunteers. The Department also processes the daily Massachusetts Library System delivery of returned items and items on hold from other Minuteman Library Network libraries.

The Children's Services and Teen Services Departments are responsible for collection development and services for children, teens and families, and outreach to schools. The Children's Services Department oversees the distinctive Anne A. Russell Children's Educational and Cultural Enrichment Fund, which sponsors a program coordinator and special programs and services for children and teens on an annual basis.

The Adult Services Department provides reference services and public technology support on site at the main reference desk and by phone, email, and chat. The Department includes the Local History librarian and the Local History Room collection and resources, plus oversees book clubs and programs for adults and the

library's array of online databases.

The Technical Services Department receives vendor shipments of new items and prepares them for library collections. In 2021 the department processed over 18,000 new items, maintained catalog records, and managed invoices and accounts in coordination with the library Office Manager.

All of the library's public-facing and staff-facing technology equipment, systems, and peripherals are managed by the Information Technology (IT) Department. The department ensures that Robbins and Fox equipment meet the Minuteman Library Network's management system requirements and support all library cataloging, purchasing, collection management and circulation functions.

The Fox Branch Library manager plans collections and services at the branch and works with all departments to ensure smooth and consistent delivery of library services.

Library Board of Trustees

Under trustee bylaws and consistent with Section 22 of the Arlington Town Manager Act, the seven-member Board of Trustees establishes general operating and administrative policies, advocates for excellent library services, plans and anticipates the future needs of the library, and administers all restricted and unrestricted contributions to the library and all restricted and unrestricted Library Trust Funds.

Accomplishments in 2021

Restored library services and hours, moving from a short-term appointment reservation system at Robbins (April – mid-June) to reopening Robbins and Fox with fully restored hours and in-person programs in June 2021.

Completed a new Strategic Plan to guide library services and activities from 2022 to 2026. Having a plan filed with the Massachusetts Board of Library Commissioners (MBLC) also makes the library eligible for grants.

Library Statistics	FY2018 Actual	FY2019 Actual	FY2020 Actual	FY2021 Actual
Materials Circulated	741,374	749,636	669,692	707,033
<i>Physical materials</i>	663,644	643,004	520,080	516,134
<i>Digital materials (ebooks/audio/video)</i>	77,730	106,632	149,612	190,899
Children's and Teen program attendance	26,478	25,254	*5,756	*2,029
Adult program attendance	2,756	2,886	*676	*2,700
* Includes virtual program attendance.				

LIBRARIES

Created a digital repository, Elevating Arlington's Voices of Color, in support of Town-wide Diversity, Equity, and Inclusion efforts. In partnership with the DEI Director and the Arlington Commission for Arts and Culture, the library continues seeking contributions for this unique and dynamic collection.

Expanded the Arlington Reads Together selection committee to include a DEI Division representative, two Arlington High School students, and additional school librarians.

Brought renowned author Dr. Beverly Daniel Tatum to Arlington via Zoom in March 2021 through a grant partnership between the Arlington Libraries Foundation and the Arlington Education Foundation. Over 200 attended Dr. Tatum's keynote Arlington Reads Together program on her seminal work, *Why Are All the Black Kids Sitting Together in the Cafeteria?*



Screenshot of Dr. Tatum and Dr. MacNeal. Caption: Dr. Beverly Daniel Tatum and Assistant Superintendent Dr. Roderick MacNeal, Jr.

The updated Sora app launched with K-12 students, a schools-specific Overdrive digital content platform. Through Sora students can link their school accounts to the Minuteman Library Network and search the library's collection of thousands of titles in addition to the schools' content. Thanks to promotion and outreach efforts by school librarians, Arlington's Sora collection is the most heavily used in the region.

Within the Minuteman Library Network, Arlington had the 4th highest use of digital content in FY21 after Cambridge, Newton, and Brookline.

Added a "readalongs" collection in the Children's Room. Readalongs are picture books enhanced with a simple audio MP3 player that allows children to listen and follow along.

Applied for and received 20 circulating hotspots through a federal grant funded program offered by the Mass Board of Library Commissioners.

Continued the popular Grab Bags materials reservation system. Library users can request materials for themselves or their children by filling out a simple online form, and librarians put together curated materials for them.

Planned much-needed improvements to the library's "third branch," robbinslibrary.org, awarding a

redesign contract to a highly qualified Arlington-based firm. The new site launches in 2022.

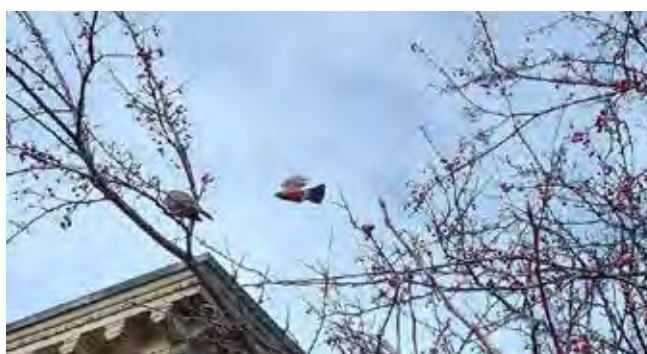
Continued being an active partner in the Housing Corporation of Arlington's Human Services Network, a coalition of Town departments and non-profit social services organizations working to identify and stabilize vulnerable community members by connecting families and individuals to resources that promote healthy living.

Supported public art projects in and around the Robbins Library and Fox Branch Library, in partnership with the Arlington Commission for Arts and Culture.

Coordinated with ACMi to make library-produced videos of virtual programs available to wider audiences.

Partnered with Arlington EATS to provide age-appropriate giveaway books to families receiving meals in July and August.

Assisted in the creation of a self-guided tour of Arlington's Cultural District in collaboration with the Arlington Cultural District and the Arlington Commission for Arts and Culture.



A robin over Robbins. Credit: Jonathan Spiller

Future Goals

The following objectives are defined in the library's new Strategic Plan. The complete plan can be found on the library website, robbinslibrary.org.

Reevaluate and explore the expansion of library hours with specific attention to weekends, Thursday mornings, and the Fox Library.

Expand co-creation of programs and events, using community expertise and partner resources more fully.

Diversify and expand program offerings for teens, tweens, and adults, including exploring options for inter-generational events.

Continue to reevaluate and balance physical and digital/downloadable collections, in keeping with sustained and projected usage trends.

Develop and implement a marketing plan, with a focus on increasing use and awareness of underserved audiences and non-users.

Partner with the Arlington Public Schools to issue a library card to each student and expand the use of library services by children.

LIBRARIES

Develop an action plan for incremental and long-term physical upgrades at both libraries to better serve and support people of all abilities and build towards the “Reimagining Our Libraries” vision, as resources allow.

Additional Objectives

Proceed with plans to divest the library of the Winfield Robbins Art Prints collection.

Continue as a partner within the Human Services Network, a coalition of Town departments and non-profit social services organizations working to identify and stabilize vulnerable community members by connecting families and individuals to resources that promote healthy living.



Acknowledgements

The Library Board of Trustees and library administration recognize that special grants, gifts and bequests do not take the place of public support, but help to further enhance library facilities, services and collections. These library support organizations and their volunteer boards, advisors and members are gratefully acknowledged:

Arlington Libraries Foundation

The Arlington Libraries Foundation fulfilled the library's fiscal year 2022 grant request, funding materials and various initiatives including the Arlington Reads Together program. Established in 2013, the Arlington Libraries Foundation conducts fundraising appeals and campaigns, and secures and stewards the gifts, grants and endowments that provide essential

funds toward the library's current and long-term goals.



Friends of the Library

In 2021 the Friends of the Robbins Library granted funds for signature initiatives such as the library's 3rd floor balcony beehives, the popular museum pass program, and the Library of Things. The Friends of the Robbins Library is a membership-driven non-profit that also runs ongoing book sales for the benefit of the library.



The Fox & Robbin Shop

The Fox & Robbin Shop is a children's resale shop within the Fox Library. The shop is operated by a non-profit with paid and volunteer staff whose primary mission is to support services at the Fox Library with proceeds from the shop.



Volunteers

During the pandemic the library suspended its general volunteer program but continued offering Homebound Delivery service, supported by volunteer couriers. Library administration and the Board of Trustees are grateful to the Homebound Delivery volunteers who helped keep some of our most vulnerable residents supplied with library materials to enjoy.

CULTURAL AND HISTORICAL ACTIVITIES

COMMISSION FOR ARTS AND CULTURE

Mission

The Arlington Commission for Arts and Culture (ACAC) cultivates a sustainable and supportive environment for the arts and enlivens public space with accessible creative experiences to strengthen and enrich our community, create opportunities for artists, and invigorate the local economy.

Operations

ACAC is an umbrella organization including the following:

- Grants Committee (formerly the Arlington Cultural Council);
- Community Engagement Committee (formerly two separate committees, Public Art and Programs & Festivals);
- Cultural District Managing Partnership (CDMP);
- Representative of non-profit arts community (currently Arlington Center for the Arts);
- Representative of business community (currently Arlington Chamber of Commerce);
- Representative of the local community of working artists (currently ArtLinks)
- Representative appointed by the School Committee;
- Liaison from the Department of Planning and Community Development (DPCD);
- And 3 at-large members.
- Liaison to the Poet Laureate Committee

In fiscal year 2022, ACAC leveraged a \$30,000 allocation from the Town to raise an additional \$32,290* toward local arts and culture programming and infrastructure. In addition, the Grants Committee of ACAC administered \$17,774 in grants to local artists and arts organizations, for a total of \$50,064 of additional funding coming into the Town of Arlington to support audience experiences, local artists, arts and culture organizations, and local businesses by attracting potential customers to Town. ACAC works closely with the DPCD and employs two part-time contractors, a marketing coordinator who promotes Arlington-based arts and culture activities, and a public art curator focused on community engagement. It also engages dozens of volunteers in projects all around town.

While the focus of this report is ACAC's work, it is important to note that ACAC is one part of a diverse community of arts and culture nonprofits, for-profits, and individual artists striving to help Arlington thrive. Amid the vicissitudes of the pandemic, a key focus has been building infrastructure; amplify-



Nilou Moochhala's Reflections on Our Pandemic Experience in Menotomy Rocks Park. Photo: Luciano Oliveira

ing messages of community, solidarity and safety; and serving as a resource and facilitator connecting state and municipal entities, businesses, organizations and artists for mutual support.

In 2021, ACAC reviewed and adjusted its strategic plan (see ArtsArlington.org/About-Us/) for COVID-19 conditions, emphasizing organizational improvements, communicating relief opportunities, and contingency planning for resuming public arts programming under pandemic restrictions.

Committee restructuring and expansion, new member and volunteer recruitment, new fundraising measures, and a Diversity, Equity, Inclusion and Accessibility (DEIA) taskforce bolstered strategic plan goals for sustainability, diverse representation, and relationship-building. In collaboration with the Chamber of Commerce, ACAC's expanded fundraising committee launched Spruce Up Arlington—Get Your Sparkle On! Campaign, connecting artists with businesses on neighborhood improvement projects.

Early 2021 saw several impactful collaborative projects with other town entities from the Black History Month banners project with the Arlington Human Rights Commission (AHRC), environmental talks with Zero Waste Arlington, and talks by BIPOC artists for The Robbins Library and Town Diversity, Equity and Inclusion Division's Elevating Arlington's Voices of Color series.

ACAC continued to host supportive convenings for nonprofits to discuss survival and reopening strategies, and engaged in additional activities with organizations town-wide including the Economic Development Recovery Task Force, Arlington Tourism and Economic Development Committee, Friends of Menotomy Rocks Park, Friends of Spy Pond Park, ACMi TV, Arlington Community Education, Arlington Heights Community Association, Arlington Public Schools (APS) Green Teams, the Ottoson Middle School Arts Department, and others.

CULTURAL AND HISTORICAL ACTIVITIES

In Spring ACAC retained coordinators to expand public art programs including Live Arts Arlington outdoors performances, APS Youth Banners on Mass Ave, and others. Projects from Painted Utility Boxes to the 10-town Go Out Doors-Neighbors collaborative exhibition received wide regional media coverage.



Volunteers painted community-authored haiku poems on storefront windows in Arlington Heights. Photo: Cecily Miller

2021 saw Arlington filled with poetry, from Poet Laureate Steven Ratiner's Red Letter Poems, April's Poetry Appreciation Month, "Beehive Poets" events, and the community-created Heights Haiku project celebrating Arlington Heights, with writing workshops by Jessie Brown generating some 150 submissions, culminating in neighborhood-wide painted window poems celebration.

Delayed by the pandemic, Michelle Lougee's high-profile Persistence exhibition on the Minute-man Bikeway raised awareness about plastic pollution and was spotlighted in an environmental activism conference keynoted by U.S. Congresswoman Katherine Clark.

Subsequent major Artist-in-Residence projects with broad community participation launched this year include Nilou Moochhala's Reflections on Our Pandemic Experience in Menotomy Rocks Park and Arlington Center, and Chanel Thervil's Portraits of Black Arlington project. East Arlington and the Fox Library came alive with a temporary mural and kickoff celebration of 12 Arlington High School student interns who worked with artist Tom Starr on next year's townwide Remembrance of Climate Futures public art project, supported by a major grant from the Metropolitan Area Planning Council (MAPC).

Outdoors performances flourished this summer with the return of Live Arts Arlington bringing a



Maria Lobo mural and C#MINOR7 LiveArts jazz trio at Medford St. parklet. Photo: Stewart Ikeda

dozen music and puppetry acts, painting demos and more to artist-decorated parklets and open spaces townwide. The new hybrid-format Chairful Where You Sit online auction had a festive kickoff featuring art chairs, live bands, poetry reading, and an Arboreal Attire artist talk by sculptor Leslie Wilcox at Jason Russell House.



Artist-decorated dining parklet near Roasted Granola in Arlington Heights by Adria Arch. Photo: Cecily Miller.)

Late summer and fall saw a proliferation of new art in public spaces including the expanded Go Out Doors - Neighbors, part of a collaborative regional exhibition engaging towns throughout Greater Boston and Metrowest; expanded Town parklets art; new and continuing Pathways installations by Christopher Frost, Resa Blatman, and Johnny Lapham on the Bikeway; Confluence by Laurie Bogdan and Kimberley Harding at Spy Pond Park; and artist-decorated Utility Boxes townwide, recently spotlighted by *Boston 25 News*.

ACAC's ArtsArlington.org website, newsletter, and other communications channels remain a valuable resource for audience members discovering, and artists and arts organizations promoting, cultural activities. Following a huge reduction in linking and content the prior year due to COVID-19, in 2021 web traffic has nearly

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doubled even pre-pandemic levels.

Pursuing a strategy to promote Arlington as a cultural destination with regional appeal, ACAC has continued to grow and diversify out-of-town audiences. 51% of in-state web traffic came from 108 communities outside of Arlington, and indeed, 33% of total U.S. web traffic came from 49 other states. Meanwhile, ACAC maintained an accelerated semi-monthly newsletter schedule, ArtsArlington-branded Instagram, Twitter, and Facebook channels; an online auction platform; and established new audio podcast platforms to be expanded this coming year.



Student interns of artist Tom Starr's *Climate Futures* public art project by a temporary installation at Fox Library. Photo: Fox Library Staff

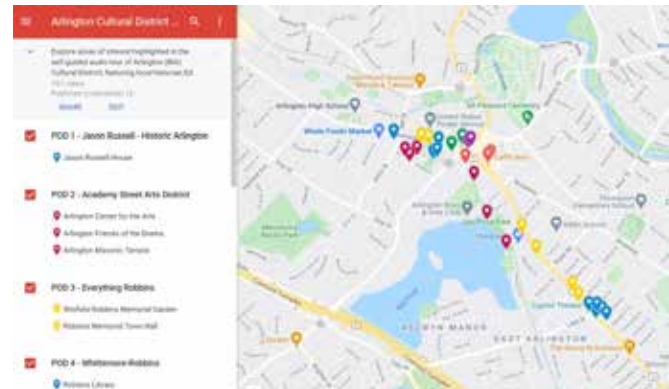
Striving to diversify its audiences, ACAC has worked at creating a taskforce to promote its Diversity, Equity, Inclusion & Accessibility goals; recruiting new Commissioners, sub-committee members and non-commissioner chairs; and widening its regional media reach. One result was a leveling of most age demographics in web traffic, and an increase in younger visitors especially in the 18-24 and 25-34 age ranges.

ACAC programs have been featured in *The Boston Globe*, *Boston 25 News*, *WBUR Artery*, *YourArlington.com*, the *Advocate*, *Artscope*, *Art New England*, a major centerfold feature in the inaugural *Visit Arlington Magazine & Community Guide 2021/2022*, statewide tourism and arts media, and in several cultural updates on *ACMI News* and *Talk of the Town*. ACAC was invited to present its work in a panel for a joint conference of Boston and Atlanta Metropolitan Area Planning Councils examining the role of arts and culture in metropolitan planning.



Boston 25 News films Arlington artist Grace Willoughby while decorating a utility box in Arlington Heights. Photo: Laurie Bogdan

The Arlington Cultural District Managing Partners distributed expanded COVID mitigation funds to artist-created projects in the cultural district while continuing to work with local content and technology producers to create a new COVID-safe and accessible, cloud-based self-guided audio tour of cultural district highlights.



Interactive Google Map linked to audio tour of key sites in the Arlington Cultural District. Map by Stewart Ikeda

The ACAC Grants Committee, a local council of the Massachusetts Cultural Council (MCC), a state agency, distributed 24 grants totaling \$17,774 for cultural programs in Arlington, with grantees chosen from 37 competitive applications showcasing a wide range of arts: music, visual, film, and literature.

ACAC continues to work with the Town on behalf of artists, from COVID-19 relief funds and busking to public art commissions and studio space. ACAC advocated for Artists' Mixed-Use in Article 35 at Town Meeting. With over 320 Facebook members, the ArtLinks network provides monthly professional development events and has organized Open Studios and Holiday Market opportunities for its members.

CULTURAL AND HISTORICAL ACTIVITIES

ARLINGTON HISTORIC DISTRICT COMMISSIONS

The Historic Districts Act, M.G.L. Chapter 40C, was created to protect and preserve the historic resources of the Commonwealth through a local review system that encourages and ensures compatible improvement and development. Over 340 Local Historic Commissions across Massachusetts are already established and working closely with the Massachusetts Historical Commission. They serve as local preservation advocates and as an important resource for information about their community's cultural resources and preservation activities.

Arlington has seven established historic districts that include approximately 351 properties that the community has recognized as unique resources worthy of protection. The seven districts and the dates they were established or most recently enlarged are: Avon Place, 1996; Broadway, 1991; Central Street, 1982; Jason/Gray, 1998; Mount Gilboa/Crescent Hill, 1991; Pleasant Street, 2006; and Russell, 1983.

The Arlington Historic District Commissions (AHDC) are required by law to review the architectural appropriateness of most proposed exterior design changes, whether they be a minor alteration, new additions or structures. Each Commission consists of qualified volunteers appointed by the Select Board and always includes a property owner or resident of each District (if one is willing to serve), an architect, a real estate professional, and a representative from the Arlington Historical Society. During 2021 the Commissions met fourteen (14) times to hold hearings for property owners seeking approval for certificates on exterior work to be conducted on their properties or to discuss ongoing litigation. Meetings were cancelled on March 11, April 8th and July 22nd. During the year the Commission entered into Executive Session three (3) times to discuss pending or ongoing litigation. Part of the regular meetings included eighteen (18) informal hearings held for property owners seeking advice or resource information for work to be conducted and twenty (20) formal hearings. As a result of those meetings and additional CONA applications not requiring a hearing, thirty-one (31) Certificates of Appropriateness (COA) and forty-five (45) Certificates of Non-Applicability (CONA) to be undertaken were granted. In addition, there was one (1) Application Denial issued.

During the year the Commissioners worked on updating their Design Guidelines, gave input and sent recommendations on a number of Community Preservation Act (CPA) Projects – ranging from the Jason Russell House to Cooke's Hollow and Mt Gilboa – listened to concerned citizens' input on preserving local homes, and submitted a warrant article related to ap-

proval of fiberglass gutters without the need for a formal hearing, which was approved by Town Meeting. All meetings were conducted on ZOOM due to COVID-19.

ARLINGTON HISTORICAL COMMISSION

The Arlington Historical Commission (AHC) was established in 1970 as the Town agency responsible for community-wide preservation planning as described in Massachusetts General Laws, Chapter 40, Section 8D. The 2021 members of the Commission are: Chair, JoAnn Robinson; Commissioners, Michael Gervais, Pamela Meister, Dianne Schaefer, and Eric Stange. Vicki Rose serves as Recording Secretary.

The Commission is an advocate for historic preservation in Arlington and

- Encourages appropriate maintenance and restoration of the Town's historic structures and open spaces
- Educates and advises municipal departments, boards, commissions, and citizens on historic preservation and the significance of Arlington's historic buildings, landscapes, other historic objects, and landmarks.
- Provides guidance and advice to owners of historically significant properties
- Participates in the management and maintenance of historic resources owned by the Town, e.g., Arlington Town Hall, the Whittemore-Robbins House

In addition, the Commission reviews and acts upon any applications for building permits that involve changes to historically or architecturally significant structures in Arlington under the Town's demolition-delay bylaw.

To accomplish these goals, the Commission maintains Arlington's *Inventory of Historically and/or Architecturally Significant Properties* and administers the demolition delay bylaw through formal public hearings and informal meetings with owners of inventoried properties. The inventory can be found on the Commission's website.

Due to the coronavirus shutdown, the Historical Commission has met via Zoom beginning in 2020 to the present.

Hearings and Property Monitoring

The Commission conducted formal hearings for 33 inventoried properties in 2021.

In addition to property hearings, the Commission held one formal hearing for approval of a new sign in the Arlington Center National Register Historic District at 430 Massachusetts Avenue.

Arlington Community Preservation Act (CPA)

The Historical Commission is actively supporting historic preservation grants approved by the CPA Com-

CULTURAL AND HISTORICAL ACTIVITIES

mittee and Town Meeting. CPA-funded projects include the Jason Russell House, the Whittemore-Robbins Cottage and the preservation of the Winfield Robbins Memorial Garden.

Historic Markers

The Historical Commission provides plaques through the historic house marker program for all Arlington properties on the *Inventory of Historical and Significant Properties*. Each plaque displays the year the property was built and a historic house name, if any.

Web Site

The Commission continues to maintain its own web site that provides a copy of the *Inventory of Historically and/or Architecturally Significant Properties* and describes the process for hearings before the Commission as well as listing our publications and projects. arlingtonhistoricalcommission.org

Other Activities

The Commission continues to work with other Town agencies on the maintenance and restoration of the Whittemore-Robbins House and its outbuildings, the Robbins Library, the Winfield Robbins Memorial Garden, the Town Hall and its grounds.

Commissioners represented the Historical Commission on various municipal boards and historic organizations in Arlington, including the Arlington Historical Society (Pamela Meister), and the Arlington Community Preservation Act Committee (JoAnn Robinson).



CYRUS E. DALLIN ART MUSEUM BOARD OF TRUSTEES

The Cyrus Dallin Art Museum (CDAM) promotes new insights into our shared history by exploring the life, work, and values of a celebrated American sculptor. The Museum's mission is deeply informed by Cyrus Dallin's commitment to social justice, education, and artistic expression. The museum seeks to make art accessible to all and to provide experiences that enrich and inspire while promoting mutual understanding and empathy in our communities.

The museum followed the governmental guidance regarding COVID-19 precautions--closing the museum when necessary and limiting the number of visitors in the galleries when open. The safety of the public and volunteers were the top priority. The Museum reopened in August 2021 and visitors are once again able to tour the galleries with the volunteer docents. The museum expanded its docent program and worked to strength its relationships within the Arlington business community.

In response to the pandemic, CDAM developed a robust slate of online programming that extended its reach beyond the museum's walls. An art and architecture walking tour of Arlington Center was hosted monthly from May to September. This program attracted many new visitors, about half of whom patronized local restaurants following the tour, demonstrating the Museum's positive economic impact to the town. Virtual programs about the *Paul Revere Monument*, *Storrow Memorial*, sculptures of influential women, and Dallin's social justice advocacy attracted over 600 viewers across the country.

We have increased our efforts to uplift the experiences and perspectives of Indigenous People. The Museum supported the Arlington Human Rights Commission's 2020 campaign to recognize Indigenous Peoples Day, and in October 2021 we hosted a virtual conversation with Ute Elder Forrest Cuch on trauma and healing.



The Dallin Museum invited Ute Elder Forrest Cuch to lead an important dialogue about history and healing in observance of Indigenous Peoples Day.

2021 Achievements

- Active and strategic social media engagement has led to a dramatic increase in followers across all platforms which include Instagram, YouTube, Facebook, Twitter, and LinkedIn.
- Acquired a 1952 bronze cast of *Paul Revere No. 5* from the Unum Insurance Company of Worcester, Mass.
- Re-designed the museum's website and linked to an online gift shop through Red-Bubble.com.
- Observed Arlington's inaugural Indigenous

CULTURAL AND HISTORICAL ACTIVITIES

Peoples Day holiday with a conversation with Ute Elder Forrest Cuch about history and healing. The discussion addressed colonial violence against Indigenous peoples, laws that formalized and perpetuated harmful practices and a range of issues impacting Indigenous communities today. He shared his thoughts on how to learn from the past and build a more just and equitable world.

2021 Activities and Programs

- Hosted an online unveiling of two newly acquired paintings, *Mrs. Hall's Letter* and a Dallin self-portrait. This program was supported with a grant by the Arlington Cultural Council and donations from the Dallin family.
- Led a special tour of the museum for the Arlington Retired Teachers Club and presented an illustrated lecture about the Paul Revere Monument to the Retired Men's Club of Arlington.
- Engaged new audiences with virtual programming for groups in Winchester, Lincoln, Boston, and Topsfield. These online events drew in-person visitors to Arlington when COVID closures were lifted.

Future Goals

- Complete the grant-funded re-design of the museum entrance hall and Indigenous Peoples Gallery.
- Process, re-house, catalogue and digitize archival collections to preserve these unique materials and make them accessible to community members and outside scholars.
- Continue to strengthen relationships with Indigenous communities in the northeast and in Utah to learn more about Native American cultures and initiatives.
- Seek funding for the interior restoration of the Jefferson Cutter House.



The Unum Insurance Company (successor of the Paul Revere Life Insurance Co.) donated a bronze cast of Dallin's Paul Revere No. 5 to the museum.



Board Director Andrew Jay led a monthly walking tour highlighting the art and architecture of Arlington Center.

COMMUNITY DEVELOPMENT

REDEVELOPMENT BOARD

The Arlington Redevelopment Board (ARB) is the Town's Planning Board, under G.L. c. 41, § 81. There are five members of the board: four are appointed by the Town Manager and the fifth is a gubernatorial designee appointed by the Massachusetts Department of Housing and Community Development.

The Board serves as the Town's special permit granting authority for projects, which require an Environmental Design Review per the Town's Zoning Bylaw; 10 applications were approved by the Board in 2021 and one remains under review.

The Board completed three signage reviews that began in 2020. The ARB approved the Town Yard facilities on Grove Street, one mixed-use building that will include two affordable rental homes on Mass Ave and Medford Streets, one reconstructed bank building in Arlington Heights, one new business on Mill Street, and three signs for businesses on Mass Ave and on Broadway. The Board began hearings for a proposed office building and a mixed-use building – both applications were withdrawn without prejudice. The Board also began review of a new bank in Arlington Center; the public hearings have been continued and will resume in 2022. All public hearings were completed virtually as required by social distancing guidelines resulting from the pandemic.

- The Board, via, and in partnership with DPCD, oversaw significant renovations continued to the Central School where the new Community Center will occupy the ground and first floors of the building. Renovations to a second-floor office suite allowed the Department of Health and Human Services to move from the ground floor to that space.
- Completed the Economic Analysis of Industrial Zoning Districts which led to a rewrite of allowable uses which were adopted at Annual Town Meeting. The Industrial Zoning District now allows artist live-work spaces, flex spaces, light industrial uses, food production, breweries, and vertical farming among others with development and design standards that aim to enhance the district's connection with and improve development along the Mill Brook.
- Advanced numerous Zoning Bylaw amendments including allowing for: parking reductions in all Business zoning Districts; by-right accessory dwellings in single-family, two-family homes, and accessory buildings in any Residential and Business Zoning District; marijuana delivery services in the B4

and Industrial Zoning Districts, and allowing for more energy-efficient homes to be built in lower-density residential zoning districts.

- Participated in a range of Town committees and initiatives that advanced community planning goals, including the Arlington Economic Development Recovery Task Force, Master Plan Implementation Committee, Zoning Bylaw Working Group, Arlington Heights Neighborhood Action Plan Implementation Committee, Envision Arlington Standing Committee and Advisory Committee, Open Space Committee, Housing Plan Implementation Committee, and Community Preservation Act Committee.

The ARB is also the Town's Urban Renewal Authority under G.L. c. 121; with Town Meeting approval, the Board may hold land or buildings to improve and rehabilitate them to meet community development goals. The ARB currently manages three properties: the Central School at 20 Academy Street, 23 Maple Street, and the Jefferson Cutter House at 611 Massachusetts Avenue, which includes Whittemore Park. Building tenants include the Senior Center, Mystic River Watershed Association, Arlington Chamber of Commerce, Arlington Center for the Arts, Dallin Museum, and Town departments.

Lastly, the ARB serves as the Board of Survey with authority to approve the design of roads for the purposes of ensuring that new building lots can meet zoning frontage and access requirements. There were no Board of Survey applications for consideration in 2021.

Construction began on the Senior Center (Community Center) in spring 2020 and progressed even with the limitations of the pandemic. When completed in 2022, the modern, expanded space on the ground and first floors will be dedicated to the Council on Aging, Arlington Senior Association, and community events and activities; the major building systems will be improved, including HVAC, electrical, restrooms, and the building exterior; and Health and Human Services Department, including Veterans' Services from Town Hall, will be relocated to renovated space on the 2nd floor. The building will also become fully accessible and compliant with the Americans with Disabilities Act.

Four projects were completed in 2021 advanced Arlington's Master Plan. These projects include the completion of the Economic Analysis of Industrial Zoning Districts; Connect Arlington, the Town's Sustainable Transportation Plan; the Net Zero Action Plan; and the Fair Housing Action Plan. The Economic Analysis of Industrial Zoning Districts resulted in proposed zoning amendments to modernize the industrial zoning district and create opportunities for redevelopment in these areas that include modern uses and sustainabil-

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ity measures. These amendments were submitted for consideration and subsequently approved by 2021 Annual Town Meeting. Connect Arlington provides a vision for the development of Arlington's transportation system over the next 20 years. The Net Zero Action Plan guides Arlington toward achieving net zero greenhouse gas pollution by the year 2050; a recommendation of the plan to allow reconstruction of the foundations of homes on nonconforming lots provided the new construction reaches energy efficiency standards was approved by 2021 Annual Town Meeting. The Fair Housing Action Plan addresses equitable access to housing choice in Arlington and describes concrete actions the Town can take to eliminate housing discrimination and segregation.

The Arlington Master Plan was developed from 2013-2015, adopted by the Redevelopment Board, and endorsed overwhelmingly by Arlington Town Meeting in 2015. The Master Plan Implementation Committee (MPIC) works with the Redevelopment Board and the Department of Planning and Community Development to advance the plan. The MPIC has working and task groups aimed at implementing specific plan elements, including historic and cultural resources and land use and zoning amendments. To continue to achieve Master Plan goals in the upcoming year, the Board:

- Review progress on implementation of the Master Plan and consider new working groups, including a group to advance economic development goals and objectives.
- Develop Zoning Bylaw amendments that encourage development and redevelopment opportunities to generate a full range of housing options for all incomes and housing types and encourage mixed-use development, and new commercial development. This will include updates to Zoning Districts, map amendments, dimensional regulations and use regulation updates, exploration of Form-Based codes, and updates to the Design Standards for Commercial Areas. The Board will also be considering zoning amendments to comply with the new M.G.L. 40A MBTA Communities requirement in order to access state infrastructure funding to support redevelopment and neighborhood projects.
- Participate in a Town Information Technology project to ensure a transparent, welcoming, and efficient permit review and delivery system.
- The Board will be exploring transitioning ARB property management back to the Town.
- Develop urban renewal plan options for Arlington Center and at site-specific locations

along Arlington's main commercial corridors.

- Participate in a range of Town committees and initiatives that advance community planning goals including the: Arlington Heights Neighborhood Action Plan; Envision Arlington; Open Space Committee, Housing Plan Implementation; Community Preservation Act Committee, Master Plan Implementation Committee, Remote Participation Committee, and others on an ongoing basis.

In 2021, David Watson, the Board's Gubernatorial Designee, ended his second term. Stephen Revilak was appointed the Gubernatorial Designee by Governor Baker via the Massachusetts Department of Housing and Community Development. Katherine Levine-Einstein ended her term and Melisa Tintocalis was appointed to the ARB by the Select Board.

DEPARTMENT OF PLANNING AND COMMUNITY DEVELOPMENT

The Arlington Department of Planning and Community Development (DPCD) oversees planning and community development activities within the town and is committed to improving the quality of life in Arlington by improving housing opportunities, transportation access, and economic development to enhance the vitality of our business districts, and preserving and promoting our community's natural, historic, and cultural resources. The Department oversees many key town-wide initiatives and implements of long-range plans for the community. The Department administers the Town's federal Community Development Block Grant Program and has done so since the program's inception in 1974. The Department also provides staff support to many Town boards, commissions, and committees, including the Arlington Redevelopment Board (ARB), the Town's Planning Board and redevelopment authority. The ARB manages three Town buildings with assistance from Town departments: Jefferson Cutter House with Whittemore Park, Community Center building at 27 Maple Street, and 23 Maple Street.



DPCD staff L to R: Dan Amstutz, Senior Transportation Planner; Mallory Sullivan, CDBG Administrator; Jennifer Raitt, DPCD Director; Kelly Lynema, DPCD Asst. Director; Ali Carter, Economic Development Coordinator; and Ken Pruitt, Energy Manager through October 2021.

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Department staff serve as liaison to the following thirty-five committees: ABC Tri-Community Flooding Group (Arlington, Belmont, Cambridge), Affordable Housing Trust Fund Board, Bicycle Advisory Committee, CDBG Subcommittee, Clean Energy Future Committee, Commission for Arts & Culture (ACAC) (includes Arlington Cultural Council and Arlington Public Art), Conservation Commission, Design Review Working Group, Economic Development Recovery Task Force, Envision Arlington Committee (Task Groups include: Business, Communication, Community & Citizen Service, Culture & Recreation, Diversity, Education, Environment, Fiscal Resources, and Governance, which include the following Reservoir Committee, Spy Pond Committee, and Sustainable Arlington), Heights Neighborhood Action Plan Implementation Committee, Housing Plan Implementation Committee, Mass Ave/Appleton Street Design Review Committee, Master Plan Implementation Committee (Active working groups include Zoning Bylaw Working Group and Historic and Cultural Resources Working Group), Open Space Committee, Parking Advisory Committee, Redevelopment Board, Transportation Advisory Committee, and Zoning Board of Appeals.

Department staff also represent the Town on eleven regional bodies: the Battle Road Scenic Byway; Boston Metropolitan Planning Organization (MPO); the North Suburban HOME Consortium; the Somerville-Arlington Continuum of Care; the Metropolitan Area Planning Council (Council, Executive Committee, and MetroCommon 2050 External Advisory Committee); Metropolitan Mayors Coalition's Climate Preparedness Taskforce and Regional Housing Partnership; Mystic River Watershed Association Resilient Mystic Collaborative; and the Charles River Watershed Association Climate Compact.

The Department administers the Town's participation in the Commonwealth's Green Communities Act Program, which includes grants for energy efficiency totaling more than \$1.875 million since 2010.

The Department reviewed and approved 13 sign permits; reviewed and provided memos to the Zoning Board of Appeals on 34 dockets and coordinated reviews and decisions for two Comprehensive Permit Applications; and reviewed and provided memos to the Select Board on 12 license applications and 37 Small Cell Wireless facilities. Economic Development staff worked with relevant departments, boards, and local business owners to set up four public parklets and one public sidewalk seating area. In addition to the public parklets, the Town licensed 11 private parklets and outdoor seating areas to local restaurants through the Temporary Outdoor Dining License (TODL) process. This is also in addition to the nine sidewalk café permits that the Town issues annually. Pre-pandemic, the Town only issued ten sidewalk café permits annually, but with the

installation of public parklets and through the COVID-responsive TODL process, the number has grown to 25.

The Department welcomed David Morgan as Environmental Planner/ Conservation Agent. Kelly Lynema, AICP, was promoted to Assistant Director. The Department thanks departing colleagues Erin Zwirko, AICP, who served as Assistant Director, Emily Sullivan, AICP, who served as Environmental Planner/ Conservation Agent, and Ken Pruitt, who served as Energy and Project Manager, for their service and many contributions to making the Department and the town a better place. At the close of 2021, the Department hired a new Senior Planner and Sustainability Manager set to begin work in early 2022. The Department also wishes to thank Meghan Mei, intern from Arlington High School, for her assistance with energy and economic development programs.



Climate Futures event at Fox Library with Dr. Elizabeth Homen, APS Superintendent, speaking to students.

2021 Highlights

Economic Development

2021 was a busy year for economic development projects and initiatives in town. In April of 2021 the Arlington Economic Development Recovery Task Force collected data from the community via the second Arlington Consumer Survey conducted during the pandemic. In the survey, which had 756 responses, 77% of respondents said that they would like the increase in outdoor dining options for restaurants to remain permanent. 77% reported that parklets and other public outdoor amenities made them either more likely (46%), or much more likely (31%) to shop at Arlington businesses. With clear public support for outdoor dining and increased interest from business owners, programs were adopted to allow businesses to pivot and thrive in a new context. Pop-ups became a more prominent feature of the town's retail landscape, with three coordinated by the Town on its own property and several others arising in Arlington Center and Arlington Heights. To normalize the process of expanding outdoor dining and retail operations for local businesses, the Select Board voted at the recommendation of the Economic Development Re-

COMMUNITY DEVELOPMENT

covery Task Force to create a new Outdoor Restaurant and Retail Permit application process, which fuses the pandemic Temporary Outdoor Dining License program and the pre-pandemic Sidewalk Café Permit program, making it faster and easier than ever for businesses to establish outdoor operations.

Aside from COVID-19-related work the Town's economic development staff received three technical assistance grants and one placemaking grant to support outdoor businesses. Technical assistance support was granted through the state's Local Rapid Response Program, which culminated in a tri-town plan for Arlington Heights, East Lexington, and Bedford Center to leverage their proximity to the Minuteman Bikeway to support their small businesses. Technical Assistance through the Metropolitan Area Planning Council (MAPC) was received through the Arts Indicators project, intended to measure the economic impact of arts and culture initiatives in the community as well as through a technical assistance study of tourism impacts in collaboration with Lexington and Concord. Economic development staff also received the designation from the Federal Highway Administration for Federal Scenic Byway Status for the Battle Road Scenic Byway, achieving the agency's highest designation as an All-American Road, one of 57 in the United States and the only All-American Road in New England. A MassDOT Shared Streets and Spaces grant funded the purchase of \$50,000 worth of equipment for an accessible parklet platform, LED umbrellas, and landscaping improvements to the parklet on Medford Street. The team completed Phase I of the Whittemore Park project in the fall of 2021. The design of Phase II was finalized as well, and construction will begin in the spring of 2022. The Town's Economic Development Coordinator also became an AICP certified planner in 2021.



Medford Street parklet

Transportation Initiatives

There were many critical transportation projects and initiatives completed or undertaken by DPCD in 2021. Of note was the completion of Connect Arlington, the Town's Sustainable Transportation Plan, which was endorsed by the Select Board on July 19, 2021. DPCD

has also played a key role in the administration of the Mass Ave/Appleton Design Review Committee and the subsequent development of short-term improvements to the intersection of Mass Ave, Appleton Street, and Appleton Place, which was implemented in November 2021. Work on trails and shared-use paths took a central role with the kick-off of the Minuteman Bikeway Planning Project in the fall and the award to the Town of MassTrails funds to develop a feasibility study to connect the Mystic River Path to the Minuteman Bikeway via the Mystic Valley Parkway and Summer Street. The Department continues to oversee the development and expansion of the Bluebikes regional bike share system in Arlington as well. DPCD has been involved in planning for other significant transportation projects in Arlington, including working with the Transportation Advisory Committee (TAC) to develop recommended improvements to Chestnut Street (approved by the Select Board on June 21, 2021), working with MassDOT and their design consultant on the state-funded Safe Routes to School project for the Stratton Elementary area, and working with the MBTA on their proposals to make changes to bus stops in Arlington Heights and on Pleasant Street. Besides TAC, DPCD also works on transportation issues with the Bicycle Advisory Committee (ABAC), Parking Advisory Committee (PAC), and the Boston Metropolitan Planning Organization (MPO).



Connect Arlington Sustainable Transportation Plan cover, July 2021.

Connect Arlington, the Sustainable Transportation Plan

With the assistance of the Sustainable Transportation Plan Advisory Committee and the Town's consultant Nelson/Nygaard, DPCD completed Connect Arlington, the Town's Sustainable Transportation Plan. Connect Arlington supplants the Traffic and Circulation section of the Arlington Master Plan with a more robust and detailed explanation of existing transportation conditions and goals and strategies for the transportation system in Arlington. The plan provides a vision for the development of the transportation system in Arlington over the next 20 years (2021-2041). Goals and recommendations were developed to prioritize next steps for projects, programs, and policies to achieve this vision.

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Connect Arlington focuses on all aspects of transportation and mobility in Arlington, including walking, bicycling, public transportation, driving, shared mobility, and micro-mobility to ensure that residents, workers, business owners, and visitors are provided a safe, reliable, multimodal transportation network that meets the needs of all people of all ages and abilities. The plan emphasizes that the ability for a community's transportation system to move people and goods effectively, efficiently, and equitably is fundamental to quality of life, economic opportunity, and sustainability. Funding for this project was approved at the 2019 Annual Town Meeting.

The Strategies & Implementation section of the plan explains how the Town should meet the goals and vision of the plan and is broken into several categories covering themes such as safety, mobility, pedestrian and bicycle access, public transportation, and support for economic development. DPCD is already working to implement the strategies in the plan, which include: completing the Minuteman Bikeway Planning Project; conducting a feasibility study for a trail connection between the Mystic River Path and the Minuteman Bikeway; working on projects that improve bicycle and pedestrian safety and connections by redesigning streets and intersections; developing and working on Safe Routes to Schools projects for Stratton and Dallin Elementary; and working with the MBTA on public transportation projects.



Short-term improvements at Mass Ave and Appleton, November 2021.

Mass Ave/Appleton Street

After the death of Charlie Proctor at the intersection of Mass Ave and Appleton Street/Appleton Place in May 2020, who was riding his bicycle when he was struck by a left-turning driver at the intersection, the Select Board approved the creation of the Mass Ave/Appleton Design Review Committee. The Committee began meeting in earnest in early 2021 and held five meetings throughout the year to provide guidance on short-term improvements at the intersection and consider longer-term improvements to the wider corridor including the intersections of Mass Ave and Lowell Street and Mass Ave at Forest Street/Burton Street. DPCD organized and administered the committee meetings

and worked with the Town's transportation consultant, Green International, to develop short-term concepts for review by the Committee. A short-term improvement plan was recommended by the Committee to the Select Board, which was modified to combine two possible alternatives and approved by the Board in October 2021. Short-term improvements were installed in November 2021, which included bike lanes, new signage, new pavement markings, change of traffic flow on Appleton Place, and some new parking restrictions. A flashing pedestrian warning beacon at Mass Ave and Forest Street/Burton Street and speed feedback signs along the corridor are also planned. In 2022 the Town expects to contract with a consultant to begin work on the longer-term design to remake the corridor for the safety and accessibility of all transportation modes.

Minuteman Bikeway Planning Project

DPCD received \$80,000 in funding from the Community Preservation Act (CPA) to conduct the Minuteman Bikeway Planning Project, which will identify opportunities to improve safety, comfort, access, and user experience throughout the Minuteman Bikeway in Arlington; develop an action plan for pursuing site-specific improvements; and develop programmatic strategies for the ongoing success of the Bikeway facility. The Town hired Kittelson & Associates to develop the plan. In Fall 2021 a public meeting was held, alongside a public survey which garnered over 1,600 responses. Kittelson & Associates is finalizing their review of the existing conditions of the Bikeway, and is now developing policy, corridor-wide, and site-specific recommendations with

the intention of finalizing the action plan in early 2022.



Proposed route for Mystic River Path to Minuteman Bikeway Trail.

Mystic River Path to Minuteman Bikeway Feasibility Study

Arlington received a 2021 MassTrails grant of \$80,000 to conduct a feasibility study on creating a safe and accessible trail connection between the Mystic River Path and the Minuteman Bikeway via the Mystic Valley Parkway and Summer Street in Arlington. In addition, the Lawrence and Lillian Solomon Foundation has contributed \$10,000 to assist with the funding match for the grant. The Town has hired Toole Design Group to conduct the study and perform the public engagement on this project through a series of public surveys and

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meetings. DPCD is partnering with the Mystic River Watershed Association to oversee the project development and assist with the public engagement. The project is underway and will be wrapped up by the end of June 2022.

Public Transportation/ MBTA Initiatives

DPCD works closely with the MBTA to identify bus priority projects and make bus stop improvements around Arlington. Town staff continue to monitor the Mass Ave bus lane that operates in the parking lane on the eastbound section of Mass Ave between Varnum Street and Alewife Brook Parkway that was installed in fall 2019. This bus lane serves MBTA routes #77, #79, and #350 and operates Monday through Friday, 6:00 a.m. to 9:00 a.m. The Town continues to learn how to manage, operate, and maintain the many elements of the dedicated lane, which is instructive for future bus priority improvements around the town.

Adjustments were made to bus stops on Pleasant Street to improve ADA-accessibility and improve bus service with changes to bus stop spacing and locations. DPCD assisted with the public engagement process to ensure that abutters were notified and had the opportunity to comment on the MBTA's proposal. The Select Board approved these changes to the Pleasant Street stops in spring 2021. DPCD is now working with the MBTA on a similar proposal to make accessibility improvements and adjust the stop network on Park Ave and Wachusett Ave in Arlington Heights. This work will continue in 2022.

Town staff have been engaged with the MBTA on future bus priority projects in Arlington and with the Bus Network Redesign process underway with the MBTA and MassDOT. The MBTA expects to release its proposed network of new high-frequency bus routes in early 2022.



Hosting bus priority lane event with DPCD staff and regional leaders.

Bike Share

The Town became part of the Bluebikes regional bike share program in fall 2020. The program operated throughout 2021 with six bike share stations distributed in Arlington Center and East Arlington. Funding for the start-up of this program was provided by the MassDOT Workforce Transportation Grant and an appropriation from Town Meeting to match the grant funds. DPCD continues to monitor and oversee the program, participating in frequent check-ins with the program's operator, Lyft, and the other communities in the region that are part of the program.

Arlington continues to be one of the most successful expansion communities based on trips taken. Just under 10,000 Bluebikes trips were taken in Arlington in 2021, with the stations at the Railroad Lot and the Minuteman Bikeway and Linwood Street at the Minuteman Bikeway being the most popular. August and September also had the highest number of trips out of the year. The Bluebikes program in the region has a whole saw significant gains in 2021, with daily trips surpassing previous records and total usage well above pre-pandemic levels.

More Bluebikes stations are planned for installation in 2022. The Town has received Community Connections Grant funding from the Boston Region Metropolitan Planning Organization that will be used to purchase and install new stations. The Town is also considering additional grant opportunities and long-term local funding for the program. New stations are expected to expand the program further west towards Arlington Heights, as this continues to be a desire of the Town and of public feedback received on the program.

Safe Routes to School

The Town supports safe walking and bicycling for children to reach their schools to increase their daily physical activity; reduce traffic congestion around schools during drop-off and pick-up times; reduce environmental pollution from vehicle emissions; and promote traffic safety for all street users. DPCD works with the Transportation Advisory Committee, the Massachusetts Safe Routes to School (SRTS) program, and other Town departments to ensure that all schools have safe and accessible routes for children to walk and bicycle to school year-round.

This fall saw significant activity to develop the SRTS Infrastructure Project for the Stratton school area, which will provide a fully accessible walking route with safe roadway crossings for children and others walking to Stratton Elementary School along Hemlock Street between Brattle Street and Dickson Avenue and Dickson Avenue between Hemlock Street and Pleasant Avenue. DPCD worked with MassDOT and the Pare Corporation, MassDOT's design consultant, to hold a public meeting in fall 2021 to take comments on the

preliminary design for the project. This informed significant adjustments for the 25% design submission that was provided to MassDOT in December. A design public hearing is expected for spring 2022 to review the 25% design submission. This project is funded through a grant award received by Arlington in March 2019. The current estimated project cost, of which the design and construction are fully funded through MassDOT, is \$1,072,752. Funding for this project is programmed in Federal Fiscal Year 2024, with construction expected to begin in calendar year 2024.

DPCD staff have also been engaged with the Dallin School to implement recommendations from their Massachusetts SRTS arrival/dismissal audit, in partnership with TAC. This included a public meeting in August 2021 to review the proposed changes to the arrival/dismissal plan and take questions and comments. Staff will continue to work with Dallin School in 2022 to help pilot their project.

Complete Streets

A strategy recommendation from Connect Arlington is to review and update the Complete Streets Policy and Complete Streets Prioritization Plan. Many of the projects on the Prioritization Plan, which was approved by MassDOT in summer 2016, have been completed or are being addressed through other projects. The Massachusetts Complete Streets program has also been updated with new guidance and funding policy. DPCD expects to work with TAC and other Town Departments to update the policy and plan in 2022, particularly to add key projects such as safety on Chestnut Street and the Mass Ave/Appleton Street area to ensure these projects are eligible for funding through the state program.

Boston MPO

In 2021 Arlington was re-elected as a member of the Boston Region Metropolitan Planning Organization (MPO), with DPCD staff attending MPO meetings representing the current Chair of the Select Board, Steve DeCoursey. The Boston MPO is responsible for conducting the federally required metropolitan transportation planning process for the Boston metropolitan area. The planning process is necessary to develop a vision for transportation in the region and to decide how to allocate federal and state transportation funds to transportation programs and projects that improve roadway, transit, bicycle, and pedestrian infrastructure. In 2021 the MPO approved a new Transportation Improvement Program (TIP), which is updated annually; began preliminary work on the update to the Long Range Transportation Plan (LRTP), Destination 2050; convened an ad hoc committee to review policies for projects added to the TIP and annual cost increase issues; and approved work on new studies or continuations of previ-

ous studies related to vehicle trip generation from new developments, curbside management, travel demand management strategies, equity and access issues in the Boston region and the Blue Hills, safety and operations at specific intersections, and corridor analyses for local and regional roadways. The studies are conducted by the Central Transportation Planning Staff (CTPS), which provides staff support to the MPO.

Arlington continues to be involved with the development of the plans and studies in the region, including the TIP, LRTP, the Unified Planning Work Program, and other projects.

Broadway Plaza

Broadway Plaza in Arlington Center will be reconstructed based on a design that was developed during the design process for the Arlington Center Sidewalk Project, which was completed in 2020. In fall 2021 work began on the Plaza in preparation for a Massachusetts Water Resources Authority (MWRA) project to replace a major water pipe directly under the Plaza. This MWRA project was scheduled to begin in 2021 but was delayed until the winter of 2022 due to the COVID-19 pandemic. Restoration of the Plaza is expected to be completed in late spring 2022, after the MWRA completes their work in the winter. Improvements expected include removing the brick sidewalks and replacing them with concrete sidewalks, upgrading curb ramps and improving ADA accessibility, removing and replacing street trees, removing granite planters, and creating a more open and navigable Plaza space. Sidewalk seating for adjacent restaurants will be maintained. The Plaza pavement and design will be consistent with the design of the Arlington Center Sidewalk Project.

Energy Conservation & Climate Change Mitigation

Energy Conservation

In 2010 Arlington was named a Green Community by the state Department of Energy Resources. This designation was in recognition of the work that Arlington had done in the past to reduce energy usage, and the plans it had to further reduce energy use in the future. Arlington has substantially benefited from competitive Green Communities grants from the Green Communities Division, having received seven grant awards over the past eight years with a cumulative total of \$1,873,615, among the highest grant totals in the state. The most recent grant award of \$100,000 was received in 2021 and was used to replace inefficient lighting fixtures with high efficiency LEDs at the Peirce and Brackett Elementary Schools and upgrade insulation at the Community Safety Building. These projects are projected to save nearly \$20,000 cumulatively in electricity costs annually.

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Clean Energy Future Committee

The Clean Energy Future Committee (CEFC) was created by the Select Board on July 16, 2018. The mission of the CEFC is to guide the Town of Arlington to a future where, by 2050, net emissions of carbon dioxide and other greenhouse gases attributable to all sources in Town are net zero.

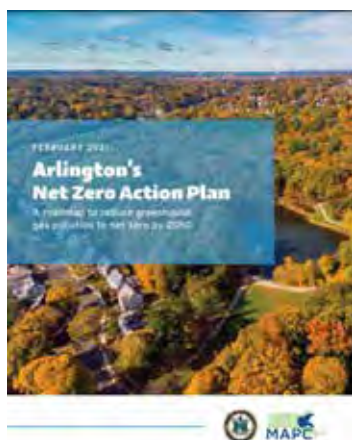
The Committee is charged with identifying short and long-term energy goals; facilitating research studies, projects, and collaborations; enlisting the support of residents and businesses; recommending changes to laws and regulations; seeking state and local funding; and taking any other actions necessary for Arlington to achieve net zero carbon emissions by 2050.

The Committee includes three members of the Department of Planning and Community Development: the Energy and Project Manager, Environmental Planner and Conservation Agent, and Senior Transportation Planner. There are currently 10 other members. The Committee met 11 times in 2021.

Net Zero Planning

In 2018 the Select Board voted to commit Arlington to becoming carbon neutral by 2050 (net zero emissions of greenhouse gases from all sources). Following this vote, Arlington and three municipalities began working with the Metropolitan Area Planning Council (MAPC), after receiving a Planning Assistance Grant from the Executive Office of Energy and Environmental Affairs, to develop greenhouse gas inventories and net zero plans for each community. The Net Zero Action Plan was completed in and endorsed by the Select Board in February of 2021.

The Clean Energy Future Committee worked with the ARB to advance a zoning amendment to allow the replacement of home foundations on nonconforming lots if the resulting structure achieves energy efficiency standards. The amendment, Article 38, was approved by 2021 Annual Town Meeting.



Environmental Planning

Wellington Park & Mill Brook

In 2018 Arlington received an Executive Office of Energy and Environmental Affairs Municipal Vulnerability Preparedness MVP action grant in the amount of almost \$400,000 to increase flood storage capacity in Wellington Park, along Mill Brook. This increased flood storage capacity is approximately 70 cubic yards. Project construction included building the flood storage channel, removing invasive plant species, building a boardwalk, installing a porous asphalt pathway, and installing educational signage. In 2021 the last phase of the project was conducted to improve the recreational amenities of the park, which now include an extended porous asphalt path and a play area. The bridge over Mill Brook was found to pose a safety hazard and was removed. Some finishing touches remain for 2022, including planting new vegetation and landscaping, but public access to the park was reestablished in early December.



Wellington Park from above.

Stormwater Management

In close coordination with the Engineering Division, DPCD works to improve stormwater compliance throughout town. Massachusetts recently revised its stormwater permitting, creating more stringent regulations for nonpoint-source pollution transported through municipal stormwater systems. In 2021 DPCD worked with the Engineering Division to update the Town's Stormwater Management Bylaw, which came into effect April 26, 2021. The new version of the bylaw requires the Engineering Division's review of any project that would add 350+ sq. ft. of impervious surface. The goal of the review is to ensure that projects properly mitigate the impacts of additional stormwater flow and volume. In 2020 Arlington received a Coastal Pollutant Remediation Grant from the Office of Coastal Zone Management (CZM) to install stormwater infrastructure in East Arlington. This grant was awarded with the partnership of the Mystic River Watershed Association (MyRWA) and the Town of Lexington. In 2021 the grant funded the construction of 30 infiltration trenches in East Arlington. The trenches reduce the quantity of pollutants entering Alewife Brook and the Mystic River, improving

compliance with the state stormwater permit. This grant expands on another CZM grant awarded to Arlington and MyRWA in 2019, through which two rain gardens and twenty trenches were constructed in East Arlington in 2020. In addition to the trenches, Arlington installed other best management practices for stormwater, including a rain garden, a porous pavement path, and a Vortech Unit, which traps and retains trash, debris, sediment, and hydrocarbons from stormwater runoff.

Regional Resilience and Adaptation

Arlington is a member of three regional resilience collaborations: the Metropolitan Area Planning Council Metro Mayors Coalition (MAPC MMC); Resilient Mystic Collaborative (RMC) facilitated by MyRWA; and the Charles River Climate Compact (CRCC) facilitated by the Charles River Watershed Association. As a member of these three collaborations, Arlington has committed to climate adaptation and resilience building actions and goals. These actions and goals focus on building capacity for stormwater management, renewable energy, urban heat island mitigation, floodwater retention, public engagement around resilience building, and inter-municipal project and policy alignment. Many of the climate change vulnerabilities that Arlington suffers from are impacting our neighboring communities as well. These regional collaborations strengthen Arlington's resilience through knowledge-sharing and regional projects that more efficiently leverage funding and technical opportunities.

Arlington chaired the RMC's Upper Mystic Stormwater Working Group through early 2021. Arlington and other Mystic Watershed communities that participate in the working group have received two regional Municipal Vulnerability Preparedness (MVP) grants to identify locations for and design large-scale green infrastructure in the watershed. Total MVP funding thus far amounts to \$1,020,000. Participation in the RMC will continue through 2022.

Arlington, on behalf of the RMC, was awarded \$186,200 from the MVP Program for Fiscal Year 2021 for the Wicked Hot Mystic Project. The Town led this project through much of 2021 with RMC communities and the Museum of Science to mitigate extreme heat throughout the Mystic River Watershed. The Wicked Hot Mystic Project consists of three parts. Citizen science efforts measured and mapped ground-level heat and humidity data through community data collection. These data have been collected and analyzed and will be repackaged for public use in 2022, including for education materials and events designed to inform the communities within the watershed of the most vulnerable areas. Finally, participating communities will work with local artists to create public art, such as poetry, stories, photos, and other visual representations to engage more residents impacted by extreme heat events.

Arlington Reservoir

DPCD won a MassTrails grant in 2020 to support the design and engineering of a connector from the Minuteman Bikeway to Arlington Reservoir. During 2021 DPCD administered the grant and supported Arlington's Recreation Department and Parks & Recreation Commission with the design and planning of improvements to Hurd Field, where the connection will be made. The connection supports the implementation of the 2018 Reservoir Master Plan, which identified the need for a one-mile trail around the reservoir. The connector trail will unite these two extremely popular recreational resources with an ADA-compliant pathway.

Additionally, in November of 2021, DPCD secured a \$306,940 federal Land and Water Conservation Fund (LWCF) grant for the Arlington Reservoir Restoration Project to fund additional improvements to the park, perimeter trail, and water body through erosion control measures, removal of invasive plants, and installation of native plantings; construction of overlook seating and an improved boat launch; reconstruction of entrance pathways; and installation of interpretive signage with historic, environmental, and recreational information.

Public Land Management Plan

The award of a Community Preservation Act grant allowed DPCD to issue a Request for Qualifications in 2021 for development of a public land management plan. The project will create a short- and long-term management plan for all open space, recreational land, and other natural resources in Arlington, including underutilized or unmanaged resources. The plan will detail a structure for maintaining and managing relevant lands, provide analysis of the policies that govern the lands in question, and advise on the treatment of such lands, including recommendations of best practices. The planning process will be led by DPCD with support from the Public Land Management Working Group and the chosen contractor.

Housing Initiatives

The Town of Arlington continued its strong support of affordable housing during 2021. The Housing Plan Implementation Committee (HPIC) continue its work to implement the goals of the Housing Production Plan (HPP) and participated in the update of the HPP throughout 2021.

Via the Select Board, the HPIC submitted a warrant article to the 2021 Annual Town Meeting to approve the submittal of a home rule petition to establish a Real Estate Transfer Fee. The fee would provide a dedicated funding source for the recently adopted municipal affordable housing trust fund.

DPCD completed a Fair Housing Action Plan with assistance from the Metropolitan Area Planning Council (MAPC). The Fair Housing Action Plan includes an

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Analysis of Impediments to Fair Housing Choice (AI), as currently required by the U.S. Department of Housing and Urban Development (HUD). It also incorporates elements of an Assessment of Fair Housing, as previously required under the Affirmatively Furthering Fair Housing Final Rule, to understand the Town's fair housing issues more deeply and to proactively identify strategies to address them. The plan identifies and prioritizes contributing factors to fair housing barriers and sets fair housing goals and priorities to address these contributing factors.

DPCD also served as Arlington's liaison with the North Suburban Consortium, an eight-community group that receives HOME funding from HUD to allocate to affordable housing and community development activities. The North Suburban Consortium completed the first year of its five-year consolidated plan. DPCD also represents Arlington on the Balance of State Continuum of Care, which promotes a commitment to the goal of ending homelessness, provides funding for these efforts by nonprofit providers and local governments to rehouse homeless individuals and families, promotes access to mainstream programs, and promotes self-sufficiency among individuals and families experiencing homelessness.

Additionally, multiple developments that include affordable housing units moved forward:

- Downing Square. HCA continued construction of 34 units of affordable housing at this property.
- 117 Broadway. HCA continued construction of 14 units of affordable housing at this property. A ribbon cutting to celebrate the completion of these two projects was held in December 2021.
- Thorndike Place. This Chapter 40B development returned for permitting by the Zoning Board of Appeals in 2020, and a comprehensive permit was issued in November 2021. The 136-unit project includes 124 senior independent living rental apartments and 12 townhouse units, with 31 total affordable homes (3 ownership units and 28 rental units).



HCA building at 117 Broadway.

- 1165R Mass Avenue. This 124-unit project, including 31 affordable units received a comprehensive permit in September 2021. Construction is expected to begin in winter, 2022.
- 882-892 Mass Ave. Construction began in 2021 on this mixed-use building, which includes a total of 21 rental housing units (three affordable housing units). The development is expected to be complete in spring, 2022.

AFFORDABLE HOUSING TRUST FUND BOARD OF TRUSTEES

The Affordable Housing Trust Fund Board of Trustees (Board of Trustees) was established for the purpose of creating a separate fund "to provide for the preservation and creation of Community Housing in the Town of Arlington, as such term is defined in Section 2 of M.G.L. c.44B, the Community Preservation Act (CPA)."

The Board of Trustees acts on the powers set forth in M.G.L. Chapter 44, Section 55C. The eight-member Board includes one ex officio non-voting member, one member of the Select Board, at least one tenant who earns a low- or moderate-income and residents in subsidized housing and understands tenant issues, and at least two representatives of local housing organizations dedicated to the creation and maintenance of affordable housing. All voting members are residents or representatives of local housing organizations, and have experience in areas of expertise applicable to advancing the purpose and goals of the trust, such as real estate, social services, banking, law, etc.

The Select Board appointed the Trustees in the fall of 2021. Immediately after appointment, the Trustees begin their initial work including drafting and receiving approval for a Declaration of Trust and Certificate of Trust, applying for Community Preservation Act funding, and developing an Annual Action Plan. The development of the Action Plan will closely align with recommendations in the updated Housing Production Plan.

COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM (CDBG)

This year, the Community Development Block Grant (CDBG) program supported public service programs, facilities and parks projects, affordable housing improvements, and small business pro-

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grams, all intended to create safer, more accessible, and more inclusive spaces and opportunities, particularly for households earning a low or moderate income.

Several CDBG-funded public facilities and affordable housing projects were completed this year, including the Town Hall Plaza ADA-compliance project and construction of Food Link's Hub. The Whittemore Park revitalization project is underway, and the Department of Public Works' sidewalk and curb accessibility improvements are ongoing. Pandemic-related disruptions continue to delay the Arlington EATS Market construction, but the project is expected to be completed in 2022. The Housing Corporation of Arlington (HCA) made capital improvements to 17 existing homes in its portfolio and brought its 48-unit new construction project, the Downing Square-Broadway Initiative, closer to completion, with occupancy beginning incrementally in December 2021.

In 2020-21, CDBG funded eight public service agencies that assist low- and moderate-income-earning individuals and families with daily transportation, access to jobs, food security, scholarships to athletic and summer camp programs, tutoring services, and access to mental health and adult day health services. While some social programs were truncated due to the pandemic and related public health and safety restrictions, strategic reprogramming and use of funds enabled most Subrecipients to expand offerings; these services continue to hold significant community value.

Supplemental to the initial CDBG annual entitlement grant, special funds designated through two allocations of funding from the Coronavirus Aid, Relief, and

Economic Security (CARES) Act provided additional funding. This \$980,388 in funds, known as CDBG-CV, was used to provide tenant assistance, business assistance, and public services. Notably, 99 households benefited from the Arlington Emergency Tenant Assistance Program's three rounds of rental assistance and/or the Housing Corporation of Arlington's Homelessness Prevention Program. CDBG-CV also funded two economic development programs that provided financial and technical assistance to 41 small businesses in town and helped to create or retain 21 full-time equivalent jobs. Moreover, important public services were carried out to address the negative effects of the pandemic: the Council on Aging ran a technology lending library for seniors, Food Link, Inc., and Arlington EATS expanded food delivery services, Arlington Public Schools ran a tutoring program for students, and the Department of Health and Human Services facilitated COVID-19 testing clinics.

During National Community Development Week 2021 the Town showcased the work of community partners in serving Arlington residents in the areas of housing, human services, parks and public facilities, and economic development, through news pieces, social media, and a panel on food security, equity, and the role of federal grants at the local level. The Town was recognized by the National Community Development Association with the John A. Sasso National Community Development Week Award for its efforts to engage community members and elected and appointed officials with the CDBG program.

In total CDBG and CDBG-CV grants directly supported over 12,000 residents in 2020-2021.

MASTER PLAN IMPLEMENTATION COMMITTEE

The Master Plan Implementation Committee (MPIC) was formed by the Arlington Redevelopment Board in September 2015, to implement the recommendations of the Arlington Master Plan, *Your Town Your Future*, adopted by the Redevelopment Board on February 4, 2015, and endorsed by Town Meeting on May 11, 2015. The Master Plan Implementation Committee typically meets quarterly to review its subcommittees' activities and the implementation table. The active subcommittees of the MPIC include the Zoning Bylaw Working Group and the Historical and Cultural Resources Working Group. Previous subcommittees included the Mill Brook Study Committee, the Residential Study Group, and the Zoning Recodification Working Group.

Zoning Bylaw Working Group

The Zoning Bylaw Working Group (ZBWG) is reviewing and proposing zoning amendments as identi-



Arlington EATS volunteers prepare bags of groceries.

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fied through the Master Plan and the recodification processes. During 2021 the Zoning Bylaw Working Group completed work with DPCD staff and consultants, RKG and Harriman, on the Economic Analysis of the Industrial Zoning Districts, a project contemplated in the Master Plan to modernize the industrial zoning districts. The project goals include positioning Arlington to attract new businesses and jobs in emerging growth industries to the Industrial District; and creating opportunities through which Arlington can realize greater revenue with strategic amendments to the Zoning Bylaw and Zoning Map. Zoning recommendations were advanced to 2021 Annual Town Meeting, which voted to adopt the amendments. The updated Zoning Bylaw was approved by the Massachusetts Attorney General in fall, 2021.



In the fall of 2021 the ZBWG reviewed the Zoning Audit included in the Master Plan (2015) and as part of the recodification of the Zoning Bylaw (2018). The ZBWG began identifying and prioritizing outstanding zoning amendments, including reducing the overall number of Business Zoning Districts, reducing the number of uses requiring Special Permits, amending the Special Permit for Large Additions, addressing parking issues throughout the bylaw, and amending standards for townhouses. Amendments will be advanced to Annual Town Meeting and a potential Special Town Meeting in 2022.

The ZBWG includes representatives from the Redevelopment Board, the Zoning Board of Appeals, the Conservation Commission, the Master Plan Implementation Committee, a Town Meeting member, the Town Manager and a Town Manager appointee, Inspectional Services staff, and DPCD staff.

Historic and Cultural Resources Working Group

Following the completion of the Community-Wide Historic Preservation Survey Master Plan in 2019 the Historic and Cultural Resources Working Group (HCRWG) looked to act on the recommendations of the plan. During 2021, the HCRWG began two projects: documentation of historic municipal resources and an archaeological reconnaissance study. The historical municipal resources project includes completing specialized and detailed documentation to inventory the older

Town-owned structures, cemeteries, and landscapes. Completion of this documentation will allow the Town to pursue grant funds for preservation. The HCRWG prepared a Request for Proposals for the Archaeological Reconnaissance Study, which will be posted in spring, 2022. The project will produce a comprehensive inventory of known archaeological resources in Arlington and identify areas of high potential for further planning and preservation. These two projects are funded by the Community Preservation Act Committee.

The HCRWG includes representatives from the Town's Historic Districts Commission and Historical Commission, the Arlington Historical Society, and DPCD.

TRANSPORTATION ADVISORY COMMITTEE

The goal of the Transportation Advisory Committee (TAC) is to enhance the quality of life in Arlington by improving safety, mobility, and access for people using all modes of transportation, and contribute to improving the environment and public health. In this effort, the TAC works closely with the Arlington Police Department's (APD) Traffic Division, the Department of Public Works (DPW), and the Department of Planning and Community Development (DPCD), along with Arlington Schools and the Arlington Bicycle Advisory Committee (ABAC).

The TAC was established in 2001 by the Select Board, which serves as the Traffic Authority for Arlington, to advise the Board on transportation matters.

2021 Major Activities

Chestnut Street Safety and Accessibility

In response to the death of Ann Derosiers, who was struck and killed by a driver while walking in the crosswalk at Chestnut Street and Chestnut Terrace on December 31, 2019, TAC worked to gather public feedback and finalize recommendations for improving pedestrian safety at this crosswalk and along Chestnut Street as a whole. With the assistance of DPCD, a public listening session was held in March 2021 to share initial ideas and recommendations and take public comment on how to improve safety on Chestnut Street. From this listening session and over discussions at several TAC meetings, the Committee developed a plan for short-



Improvements to Chestnut St. recommended by Transportation Advisory Committee (TAC) to Select Board.

term and long-term safety improvements to Chestnut Street. These recommendations were presented to the Select Board on June 21, 2021, which unanimously approved them. Town staff have been working to implement the recommendations, which has required review by MassDOT due to an old grant agreement related to Chestnut Street. TAC has continued to keep track of these improvements and see if there are other adjustments that can be made as they are implemented, such as adjusting the timing of the light at Chestnut Street and Mystic Street. TAC also recommended studying the intersections of Chestnut Street at Mystic Street and Chestnut Street at Medford Street to make them safer and more friendly to pedestrians and cyclists. TAC installed pedestrian flags at the Chestnut Street crosswalk as a short-term improvement measure..

Safe Routes to School: Dallin School Arrival/Dismissal Plan

Dallin School approached the Massachusetts Safe Routes to School (SRTS) Program to re-examine their arrival/dismissal plan after a non-injury collision in front of the school had school administrators and parents concerned. Dallin School staff and caregivers have been concerned about poor driver behavior and compliance during arrival/dismissal, and general traffic safety, for a few years. Dallin School staff and the PTO came to TAC for help implementing a pilot program to make Florence Avenue from George Street to Renfrew Street a school street that would be closed to vehicular traffic except school buses during the arrival and dismissal times. A TAC working group is helping the school develop a plan that will meet APD requirements, and TAC has collected data to measure the traffic impact that this plan may have on other streets in the neighborhood. The pilot program may be implemented in early 2022.

Washington Street Traffic Recommendations

Residents of Washington Street came to the Select Board with concerns about the southernmost stretch of Washington street, just north of Brattle Street, which is a steep, narrow private way that does not allow for two vehicles to pass each other. It is also a street often used by bicyclists and pedestrians to access the Minuteman Bikeway, as there is an entry connected to this section of the street. A TAC working group looked at Washington Street from Summer Street to Brattle Street and contacted several town departments like the Fire Department and School Transportation Department about potential solutions. The group is developing some possible improvements that the Town could make on the publicly owned portion of Washington Street on the north end, and the improvements that the abutters could make on the southernmost part, which is a private way.

Wellesley Rd/Thompson School Traffic Calming

Residents of Wellesley Road requested TAC to review making it one-way away from the Thompson School. In the mornings, drivers use Wellesley Road to get to the school and there is a high volume of pedestrian activity but there are no sidewalks. At the same time concerns were raised about safe access to the rebuilt playground at Lussiano Field. The two efforts were combined in a single project to consider traffic calming around the school. TAC conducted observations near Wellesley Road in late 2019, and the school asked the MassDOT Safe Routes to School program to conduct arrival and dismissal observations at the school in 2020. The working group has conducted observations at morning arrival in fall 2021 to see the impact of increased vehicular traffic and the return of all students to school.

Development Projects: Thorndike Place and 1165 R Massachusetts Ave

TAC completed its review of the Traffic Impact Analysis (TIA) for the Thorndike Place proposed development in East Arlington, in a follow-up to previous reviews the Committee had completed for different iterations of the project. This was completed in January 2021 and TAC has continued to monitor the status of the project as it has evolved over the course of the year.

The TAC Executive Committee was also asked to review the TIA for the 1165R Mass Ave proposed development and provide comments to the Zoning Board of Appeals (ZBA) via DPCD. These were provided in March and June of 2021.

Mt Gilboa Neighborhood and Crosby Street Traffic Calming

TAC received requests this year from the Mt. Gilboa and Crosby Street neighborhoods to look at concerns of excessive speeding and poor driver behavior. TAC working groups continue to review these areas and have met with the residents of these areas to discuss their concerns. For the Mt. Gilboa neighborhood, DPW was scheduled to install a flashing pedestrian warning beacon and a speed feedback sign on Lowell Street, in a follow up to previous work approved by the Select Board. TAC will review this change to determine how it impacts the concerns of the neighborhood residents.

Crosswalk Flag Program

TAC has continued to monitor and maintain the pedestrian crossing flag program at 11 crosswalks in Arlington.

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PARKING ADVISORY COMMITTEE

The Parking Advisory Committee works with Town staff to make parking policy recommendations for the business and commercial areas within the town, particularly in Arlington Heights, Arlington Center, and East Arlington. Within these areas, the Committee makes recommendations to the Select Board regarding public on-street and off-street parking, freight loading and unloading in the public way, on-street public transit stops, public bicycle and low-speed vehicle parking, and drop-off/pick-up areas for taxis and rideshare services. Another key responsibility of the Committee is to recommend allocations of the Parking Benefits District (PBD) funds to specific transportation projects in Arlington Center. This funding is generated by metered parking revenues and the net proceeds are reinvested back into Arlington Center to improve transportation safety, access, and curbside management. The allocation of these funds for projects must be approved by Town Meeting annually.

The Committee met six times in 2021, primarily to discuss recommended appropriations for the PBD fund, address an Arlington Center parking request referred to it by the Select Board, and receive updates about the reconstruction of Broadway Plaza. The Massachusetts Water Resource Authority (MWRA) will be undergoing utility work underneath Broadway Plaza through early 2022. In the spring Broadway Plaza will be restored with a new design that was developed along with the plans for the Arlington Center Sidewalk Project.

Although parking meter fees for on- and off-street parking spaces were being collected throughout the year, revenues have not rebounded to pre-pandemic levels. However, initial projections show that revenues in FY2022 are expected to surpass revenues in FY2021. The implementation of mobile parking payment via PaybyPhone has been particularly successful and has provided a contactless avenue for drivers to pay for their parking. PaybyPhone usage steadily increased during 2021 and December saw the highest usage and revenue collected by PaybyPhone, with approximately 6,900 transactions, 4,100 unique users, and \$11,300 in total revenue based on PaybyPhone data.

Due to the depressed funding during last fiscal year, PBD funds were used only for seasonal plantings in the Center for FY2021. However, the Committee expects to have more funding this year that can be allocated to other projects, including public space improvements, that will improve safety and accessibility in the Center.

BICYCLE ADVISORY COMMITTEE

The Arlington Bicycle Advisory Committee (ABAC) was appointed by the Select Board in 1996 to advise the Town on local bicycling conditions. The all-volunteer committee promotes all forms of safe bicycling on town roadways and the Minuteman Bikeway — from recreational riding to using the bicycle for transportation and errands. The Committee has the support of the Arlington Police Department who have a COBWEB trained officer attend the meetings remotely, as well as regular attendance by the Senior Transportation Planner of the Department of Planning and Community Development. While the remote meeting has removed an element of personal engagement in the meetings, it has by and large provided a good forum for discussions for a group our size. It has also enabled others to attend the meeting who may have had difficulty doing so in person.

An ABAC Executive Board member was a member of the Mass Ave/Appleton Design Review Committee and was supportive of the Option 2 Design presented by the consultants Green International. While initially disappointed in the selection of Option 1 by the Select Board, ABAC was pleased with the comprise version of the plan that was approved and implemented in November 2021. The Committee looks forward to being involved with the planning for the more permanent solution to the intersection in the future when the funding is available.



New signage, pavement markings, and bollards at Mass Ave and Appleton Street, November 2021

Another significant project with ABAC member support and involvement has been the Minuteman Bikeway Planning Project. Assisting with the selection of the consultants for the project. ABAC member Jack Johnson was part of the selection committee for the project consultants. The Committee also assisted in putting out the survey that the consultants, Kittelson & Associates, produced as part of the project and attended the first public meeting in November. The Committee will continue to be involved with the project as it progresses towards completion in the spring.

There has been continued monitoring of the functionality of the new Lake Street/Bikeway crossing and there has been some constructive changes made to the functioning of the traffic signals and intersection approaches. In the same area the Committee has contin-

ued to advocate for the installation of bike lane pavement markings and signs for the Lake Street bike lane and shared-lane markings.

Since the Eco Counter at the Bikeway near Swan Place continues to provide data on Minuteman Bikeway usage, the Committee has worked on collecting bicycle and pedestrian data at other locations of interest. This year in late spring a volunteer effort was organized to monitor the usage of the bicycle infrastructure in Arlington Center at the Mass Ave/Mystic Street/Pleasant Street intersection. Manual counts were taken at the corners to understand how cyclists use the intersection's markings and how well the bike box functions for the numbers of cyclists using it.



Cyclists crowd the bike box at Mass Ave & Pleasant St, summer 2021

Working with Bedford and Lexington, we have revamped the Tri Town meeting of the Bike Committees along the Minuteman Bikeway to include information about recent bicycle-centric developments in our respective towns. We are also looking to develop this forum into a more regional group, enabling us to ensure that we have uniformity over the various trails with regards to standards and rules as well as good connectivity between the trails themselves.

The Committee has several initiatives it will be working on in 2022. Members of the Committee will participate in a working group with the Department of Planning and Community Development to revise the bicycle lane design guidelines to align with the new Connect Arlington Sustainable Transportation Plan and the Town's Complete Streets Policy. Members are exploring using existing ABAC funds to link up with MassBike to facilitate some bicycle education in elementary schools. The Committee is in the early stages of developing plans for a public spring cleanup of the Bikeway that has not occurred since the start of the pandemic. ABAC is also planning on bringing back the annual Tour of Arlington as part of the statewide bike week celebrations in May.

Finally, ABAC continues to work on strategic planning for the future. Just before the State of Emergency set up in response to COVID-19, ABAC conducted a retreat to identify areas that the committee is interested in to concentrate on for the future. A few main topics that were identified were connectivity with other towns and trails, more bike infrastructure, and enforcement of road regulations for all users.

CONSERVATION COMMISSION

The Arlington Conservation Commission (ACC) is required by state and town laws to protect and preserve wetlands, waterways, and their surrounding areas under ACC jurisdiction. The ACC is composed of seven volunteer Commissioners and two volunteer Associate Commissioners, who are appointed by the Town Manager with the approval of the Select Board and supported by the Environmental Planner & Conservation Agent at bimonthly meetings and onsite visits. The ACC is mandated to protect wetlands, waterways, water supplies, fisheries, wildlife, and wildlife habitat as well as regulate floodplain activities through its administration of the Massachusetts Wetlands Protection Act and the Arlington Bylaw for Wetlands Protection.

In 2021 the ACC held twenty-three public meetings, one fewer than usual owing to the cancellation of the July 1st meeting. The ACC provided coordination, monitoring, permit review, and consultation on numerous residential, commercial, and municipal projects throughout the town. The Commission issued seven Permits/Orders of Conditions, six Determinations of Applicability, and six Certificates of Compliance.

The ACC also protects and manages the Town's Conservation Lands and natural resources through collaboration with other entities and grants from various sources, as described below.

Water Bodies Oversight

The ACC, through its Water Bodies Working Group (WBWG), continued to monitor important water bodies in town, including Spy Pond, Mill Brook, the Arlington Reservoir, and Hill's Pond in Menotomy Rocks Park.

The WBWG commissioned a report on the health of Spy Pond, including its water quality and the state of its aquatic vegetation. The report found considerable historic contamination which, together with stormwater runoff, create an environment in which opportunistic and invasive species crowd out other pond life. The report also reviewed past management efforts and recommended alternatives for 2022.

The improvements at Wellington Park will improve water quality in Mill Brook and create more robust native vegetated buffers along the brook's bank.

Construction at Arlington Reservoir prevented removal of invasive water chestnuts this year. The newly built access ramp will allow harvesting to resume in 2022.

Hill's Pond in the heavily used Menotomy Rocks Park suffers from water quality and invasive plant problems. Monthly site visits for proactive low-dose chemical herbicide treatments in 2021 proved successful in reducing invasives and prevented a harmful algal bloom from developing. The Conservation Commission also

green-lighted the addition of a fourth aerator in the pond for the improvement of water quality.

Land Stewards

The ACC's volunteer arm, Arlington Land Stewards (ALS), assists in managing 28 Town-owned lands comprising approximately 53 acres. Land Stewards monitor, coordinate, and maintain open space of their choice, with guidance from the ACC. The Land Stewards remained dormant during 2021 owing to COVID-19 concerns but look to be reinvigorated in the spring of 2022.

Arlington's Great Meadows

Arlington's Great Meadows (AGM) are comprised of 193 acres, making it Arlington's largest open space parcel, although located in East Lexington. AGM is mostly wetlands but contains many upland trails that make connections to the Minuteman Bikeway, the Arlington Reservoir, and the Whipple Hill conservation area through the ACROSS Trail System. The Friends of Arlington's Great Meadows (FoAGM) are active in caring for and increasing Arlington's awareness of this wonderful area. In 2021 public events were curtailed although many people still visited there. In the spring FoAGM organized a boardwalk repair project that was then carried out by Arlington Scout Troop 313. FoAGM volunteers maintain the trails, boardwalks, and kiosks at the Meadows. This also includes removing invasive plants such as Japanese Knotweed and Oriental Bittersweet. More information, including further details on 2021 activities, can be found online at FoAGM.org.

The construction work continued at the former nursing site on Emerson Gardens Road that has been a major access point to AGM. When that work is completed in 2022 there will be new public parking and an access path to AGM thanks to the efforts of the public and officials in Arlington and Lexington.

Supporting the ZBA for 40B Comprehensive Permits

Thorndike Place 40B: The ACC provided five sets of formal comments plus one set of comments jointly prepared with the Town's peer review consultant, to the Zoning Board of Appeals (ZBA) in support of its hearings to consider the wetlands and stormwater components of the Thorndike Place Comprehensive Permit Application. To assist the ZBA, which is administering the Town of Arlington Wetlands Protection Bylaw as part of the review, the ACC provided extensive and detailed comments, recommendations, and justifications for permit conditions and Bylaw Waivers. The ACC publicly promoted these recommendations at nine ZBA hearings in 2021. The ACC's input was pivotal in the Applicant's re-design of the project and the ZBA's adoption

of permit conditions to minimize impacts to wetland resource areas, flooding, stormwater, and wildlife habitat. The Comprehensive Permit was issued on November 22, 2021. Additionally, the ACC was an active participant in discussions with the Town Manager and other town departments on the disposition and potential for Conservation Restrictions on approximately 12 acres of the remaining property.

1165R Massachusetts Ave 40B: The ACC provided four sets of formal comments and hosted several Working Sessions with the ZBA, the applicant, and the Town's peer review consultant to facilitate the free exchange of ideas and to further develop recommendations by the ACC on project design, specifically for the re-location of Ryder Brook and for the enhancement of Mill Brook resource areas on-site. The ACC also provided direct comments on Waivers and draft permit conditions and publicly promoted these recommendations at 8 ZBA hearings for this 40B project. The Comprehensive Permit was issued on September 17, 2021. In addition to supporting the ZBA, the ACC coordinated with Town Counsel to evaluate an Historic Mill Complex exemption to the Riverfront Area wetlands regulations for this project – the first time this exemption had been considered in Arlington.

Climate Change Initiatives

The ACC and its Agent developed and presented "Arlington's Climate Resiliency Wetlands Protection Regulations" at the Environmental Business Council's Climate Change webinar. The ACC continues to be a leader in local climate change resilience regulations for wetlands protection as Arlington's local regulations have been adopted, wholly or in part, by several other towns and cities in the Commonwealth, most recently in the regulations of the Town of Wrentham, July 2021.

Regulation Update

The ACC had drafted several goals and actions for 2021 towards strengthening and updating regulations for performance standards, permitting efficiency, and process clarity. The following goals were achieved in 2021:

- Revision of the Arlington Regulations for Wetlands Protection, which will be finalized for approval in 2022. These revisions were delayed due to difficulty in administering the Commission without an Agent for several months in 2021. Revisions include adding an administrative review process to create an expedited review of certain small projects, updating vegetation replacement requirements, and strengthening climate change resilience.
- Updating the master permit tracking list and

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adding tolling (COVID-19 allowance) for tracking permit expiration dates.

- Developed “Living with Wetlands” brochure as educational outreach material.

Goals and Beyond

The ACC will continue to encourage, support, and assist the various volunteer and environmental advocacy groups that are dedicated to preserving the Town’s valued conservation lands and other open spaces. These groups include, among others: Arlington Land Stewards, Arlington Land Trust, Open Space Committee, Friends of Arlington’s Great Meadows, Friends of Spy Pond Park, Friends of Menotomy Rock Park, and the Mystic River Watershed Association. Additional specific goals include the following:

- Continue to strengthen and update regulations for permitting efficiency and process clarity with the specific goal to update the local Wetlands Regulations in 2022.
- Improve the stewardship of conservation lands through better coordinated land management. Expect Land Management RFP (from CPA funding) to result in actionable recommendations.
- Improve communication and educational outreach to residents in resource areas.
- Continue to look for opportunities to work collaboratively with neighboring towns and allied organizations towards protection of wetland resources.

Acknowledgments

ACC sincerely thanks all individuals, Friends groups, and organizations that contributed directly or indirectly to the activities of its 56th year. A special thanks goes out to Emily Sullivan, Environmental Planner & Conservation Agent, for her dedication and support to preserve the Town’s natural resources and conservation lands.

OPEN SPACE COMMITTEE

Arlington’s Open Space Committee (OSC) was established by Town Meeting in 1996. Members, appointed by the Town Manager and approved by the Select Board, include concerned citizens and representatives of key Town departments and commissions. The Committee meets monthly to exchange ideas and discuss ways to protect, maintain, and promote the Town’s open spaces and recreational resources. The Committee serves an oversight function but does not have management responsibility for Town properties. It seeks to enhance communication and coordination among those entities that do have ownership and management au-

thority. In addition, the OSC works to raise broad-based community concerns and to advocate for the protection, stewardship, and appropriate uses of the Town’s open spaces, natural resources, and recreational facilities.

The Committee’s primary responsibility is to prepare the Town’s official Open Space and Recreation Plan (OSRP), monitor its provisions and goals, and document accomplishments. The OSRP is a foundational document for all Town-wide planning and programs relating to parks, playgrounds, playing fields, natural resources, conservation land, sustainable development, climate resiliency, and other open space issues. The current Plan covering the years 2015 to 2022 was prepared and approved as required by the state and adopted as Town policy in the fall of 2015. This plan is set to expire in May 2022. Communities with a current state approved OSRP are eligible to apply for funding from various state programs. To date, the Town has leveraged its OSRP to receive more than \$1 million in Land and Water Conservation Fund (LWCF) funds for parks and open spaces, as well as grants from other sources.

In preparation for updating the OSRP for 2022-2029, the Open Space Committee, through the Department of Planning and Community Development, requested and received a Community Preservation Act grant for Fiscal Year 2021 to hire a consultant to help with the process, beginning in January 2021. Throughout 2021 Committee members and DPCD staff met with the consulting firm, Horsley Witten Group, to develop a timeline and process for public participation, to compile current demographic and other required data, and to document accomplishments and other changes related to open space and recreation resources since 2015. Two community forums were held via Zoom, in June and December, to engage residents in the planning process, and an online survey received more than 1,000 responses full of ideas on community needs and suggestions for future planning.

The OSC section of the Town’s website is updated regularly with current and former OSRP documents, as well as several ongoing initiatives. “Take A Walk” is a digital map-based project to encourage residents to get outside to explore Arlington’s diverse parks and recreational facilities. The website has links to a Town-wide map showing all interconnecting routes as well as seven neighborhood maps. The Take A Walk maps can also be used with Experiencing Arlington’s Open Spaces, a separate interactive application highlighting nineteen major open space sites that are featured in the OSRP. For each site there are multiple photographs and a brief description of the property, as well as a map showing access points and internal walking trails.

In 2022 the Committee will continue working with the OSRP consultants to complete the Plan update, and then to reach out to local stakeholders to begin to implement the goals and objectives outlined in the Plan.

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Members will continue to enhance use of the Town website and social media to disseminate Take A Walk maps and other information about local open spaces and recreational facilities. Members will also continue their collaborations with Town departments and community organizations to ensure that open space and recreation recommendations are fully incorporated into all future Town-wide planning.

ENVISION ARLINGTON

About Envision Arlington

Envision Arlington, established by Town Meeting in June 1992, is a collection of committees and task groups that brings together residents, Town employees, and Town leaders to foster an engaged, culturally diverse, and civically active community. The Standing Committee is charged to “create, implement, monitor, and review methods for town-wide participation in the Envision Arlington process.”

The Standing Committee is grateful to Sue Dectrow and Elisabeth Carr-Jones for their years of service as members of the Envision Arlington Standing Committee. The Committee welcomed new members Michael Brownstein, Alex Bagnall, Jagat Adhiya, and Caroline Murray in 2021.

Annual Town Survey

Envision Arlington volunteers work with Town departments and organizations to create an annual survey of the priorities and opinions of people in Arlington. Results of the survey are provided to Town Meeting and to the groups who helped compose the survey.

The 2021 Town Survey was administered between January and March. The survey was primarily available online, with paper surveys available to those who needed them. A survey notice was mailed to 18,500 households as an insert to the Town’s Annual Census mailing in January. A total of 3,380 complete responses were received, providing feedback on resilience to community wellness, diversity equity and inclusion, education and childcare, senior issues, and Town communications. Reports on the 2021 Town Survey, as well as reports from prior years, are available at arlingtonma.gov/envision.

Task Group Highlights

Diversity Task Group

The Diversity Task Group (DTG) is a group of Arlington residents who are committed to making our town inclusive, to fostering awareness of issues that affect the voice and experience of the historically marginalized within Arlington, and to creating community and safe spaces where all voices are welcome. Our members are engaged in dozens of DEI-related or-

ganizations and efforts in town. Bringing our diverse backgrounds and experiences, we meet monthly to engage, share, and educate ourselves, operating under our member agreed upon guidelines for respectful dialogue. In between meetings, we connect regularly with email communications about Town and regional issues and events of interest.

Throughout the year DTG invites representatives of Town organizations and committees with potential DEI influence and impact to share and discuss with our members. Special guests in 2021 included: Arlington Chief of Police, Julie Flaherty; Arlington Public Schools Superintendent, Dr. Liz Homan; and Arlington Public Schools DEI Director, Margaret Thomas. Invited guests for the beginning of 2022 include Arlington Director of Veterans’ Services, Jeff Chunglo; and, Housing Plan Implementation Committee member and Arlington Affordable Housing Trust Fund Chair, Karen Kelleher.

Diversity Task Group Highlights

- Appointed a DTG representative to the Police Civilian Advisory Board Steering Committee, and received periodic reports from said representative, providing feedback as requested.
- Partnered with Robbins Library in communicating the events around the 2021 Arlington Reads Together, for which DTG is the founder and a lead contributor and participated in the selection of the title for 2022.
- Supported the roll-out of the 2021 Envision Arlington annual survey as well as plans for the development and roll-out of the 2022 survey.
- Received presentations by authors of various 2021 Town Meeting warrant articles pertinent to issues of diversity and equity.
- Responded to DEI-related issues brought to the Diversity Task Group’s attention re: construction signage for the new high school, and the Arlington Commission for Arts and Culture--Arts Arlington Youth Banner Initiative.
- Engaged in a visioning session for DTG’s 2021-2022 year.
- Attended the public session of the Arlington Police Department’s Hate Crimes Enforcement Training.

Fiscal Resources

The Fiscal Resources Task Group (FRTG) researches and discusses topics related to the Town’s finances and reports findings and recommendations to the appropriate Town departments, officials, and the public at large. In 2021 the following activities were undertaken:

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- Annual Town Meeting Warrant Review: FRTG Members discussed ATM Agenda
- Financial Interview: Town Comptroller Ian Cody discussed her team's duties with FRTG
- New Growth Recognition Process: FRTG continued its ongoing review of the activities of Inspectional Services (Building Permits/Inspections) and Assessor (New Growth determination) and how they are integrated to insure the proper assessment of New Growth.

Civic Engagement Group

The Civic Engagement Group (CEG) launched in the fall of 2021 with the goal to create more and better avenues for Arlingtonians to engage constructively with each other and with the institutions and decision-making bodies of Town government. Its inaugural meeting was the first of two brainstorming sessions with Len Diggins, a member of the Select Board. The CEG also hosted a Warrant Article Primer & Workshop with Town Counsel Doug Heim and Deputy Town Counsel Michael Cunningham. In addition, the CEG hosted a forum on Reprecincting with Juli Brazile, the Town Clerk, and members of the Reprecincting Working Group. Although its organizational structure will likely remain flexible, the CEG is new as of 2021, and is determining whether to form specialized subgroups. CEG seeks to engage in activities that are of interest to participating members and the wider public. Since the CEG is a task group, there is no formal membership; all members of the community are welcome to join the CEG monthly meetings at which any ideas and concerns can be shared.

More information on CEG, including upcoming meetings, their website, and YouTube channel may be found at arlingtonma.gov/envision.

Sustainable Arlington

Sustainable Arlington is one of three committees of Envision Arlington's Environment Task Group and is a chapter of the Massachusetts Climate Action Network. It promotes environmental awareness and climate resilience, while engaging residents and Town government in protecting our local environment. More information about Sustainable Arlington may be found at the task group's website: sustainablearlington.org.

2021 started with a partial leadership change. Co-Chair Amos Meeks stepped down and was succeeded by Tom Ehbrecht, while Brucie Moulton continues as Co-Chair.

Throughout 2021 Sustainable Arlington focused on the Town's Net Zero Action Plan and its Co-Chairs joined working groups formed to implement the plan. Sustainable Arlington also supported related initiatives, endorsing Warrant Article 38 Energy Efficient Homes

on Nonconforming Lots which passed at Town Meeting, and publicizing the proposed Net Zero Building Code for Massachusetts which will be finalized in 2022.

To further educate Arlington residents about the Town's net zero goals and steps that residents can take, Sustainable Arlington worked with Arlington Community Education to create two panels held in the fall:

- Net Zero: Arlington's Efforts to Eliminate Greenhouse Gas Emissions, with Ken Pruitt (Project Energy Manager) and Ryan Katofsky (Clean Energy Future Committee; High School Building Committee; Sustainable Arlington)
- Local Efforts Toward Zero Carbon Homes, a panel of 6 Arlington homeowners discussing steps they've taken to transition their homes off fossil fuels.

Additional accomplishments by Sustainable Arlington in 2021 include:

- Collaborated with Sustainable Middlesex to present a multi-town March 13 event, "Carbon Countdown 2021," on Massachusetts climate legislation, with Sen. Michael Barrett and Rep. Tami Gouveia and breakout sessions covering local initiatives to combat climate change.
- Supported a Declaration of Climate Emergency which was presented to and approved by the Select Board.
- Participated in Arlington EcoWeek, support bicycle transportation and practices that enhance native pollinator habitat.
- Collaborated with Arlington Community Education and the Mystic Pollinator Pathways Group on a 2-session class, Gardening for Native Pollinators; and co-sponsored the class, "Natural Deathcare: Caring for the Body, Caring for the Earth."
- Met with Arlington High School summer interns working on the Remembrance of Climate Futures historic markers project designed by Northeastern University Prof. Thomas Starr and already implemented in several Massachusetts communities.
- Hosted a series of speakers at monthly meetings on:
 - residential options for solar hot water: John Moore, architect, New England Solar Hot Water
 - Arlington's Significant Environmental Impact (SEI) gas leaks: Ann Boland, Town Manager's Gas Leaks Task Force and Mothers Out Front.
 - Pulling by the Curtain on the Hydrogen Hoax: by Gas Leaks Allies members Sarah Griffith

(Climate Reality Project), Cathy Kristofferson (Pipeline Awareness Network for the Northeast), and Claire Humphrey, Mothers Out Front.

- Alewife Brook Combined Sewer Overflows (CSOs) and sewage pollution: Kristin. Alexander and David White, Save the Alewife Brook.
- The Future of Heat Bill, S.2148/H.3298: Anne Wright, Mothers Out Front.

Spy Pond Committee

The Spy Pond Committee monitors the health of Spy Pond and assists the Conservation Commission and Dept. of Public Works with its care. The Committee is part of the Environment Task Group of Envision Arlington. Additional details may be found at arlingtonma.gov/spypond.

At the end of January 2021 there was good ice with 200 skaters and walkers on Spy Pond. A 13" yellow perch was caught on the first day of ice fishing. In April, an 18" chain pickerel was caught. The swans laid eight eggs on Elizabeth Island. Sadly, the female swan died after the eggs hatched in May. The male swan took over and raised four cygnets. He found a mate after the cygnets fledged in October. Other animals include coyotes, foxes, and eagles. A Great Horned Owl is occasionally heard.

Instead of distributing the fertilizer flyer to households, we worked with the Conservation Commission on a fertilizer flyer for all of Arlington. It was distributed electronic and posted at businesses and public sites. One of our members joined Arlington's fishing line working group. Fishhooks and fishing lines are dangerous to animals and people.

The Massachusetts Department of Transportation dredged the sandbar located in the western portion of the pond. They removed three to four feet of sand that was deposited by the storm drain from Rt. 2 and Arlington Heights. They removed the stone pillars that directed sand into the cove. The Arlington Department of Public Works installed a hydrodynamic separator at the foot of Alfred Road. Kelwyn Manor cleaned its catch basins.

Kate Meierdiercks of Tufts and Siena colleges found her Spy Pond data from 2001. The data reveals a deep, narrow basin near the Rt. 2 path and storm drain. The west basin is seven feet deeper than the south basin. It is probably the remains of a larger basin filled in by the Rt. 2 expansion project of 1968.

This year was unusually wet with water overflowing into Little Pond throughout the summer. Hurricanes Henri and Ida dumped over 4" of rain apiece. The heavy rain, dredging, and limited aquatic plants led to an algae bloom from mid- August to the end of September.

Dredging and COVID-19 restrictions cancelled Spy Pond Trails Day for a second year. Dredged sand blocked the Rt. 2 path for most of the summer. Two plus containers of contaminated sand and sediment were sent to Canada. Three geotubes of dredged sand eventually tested clean. Rocks up to a foot across prevented dredging the sandbar closest to the Rt. 2 storm drain.

The Spy Pond Committee and Conservation Commission developed a treatment plan for Spy Pond. It included a fertilizer flyer, aquatic biologist, and monitoring for water chestnut and Eurasian watermilfoil. These goals were met. The treatment goal was to slow down the natural process of eutrophication with multiple, limited treatments when the plants were young. The growth of aquatic plants was monitored by rake tosses.

Solitude Lake Management treated excessive curly leaf pondweed in May. Spy Pond was excellent for boating and water activities into August. The algae bloom in mid-August led to a harmful algae bloom advisory by the Board of Health. One morning, Spy Pond was pea green in front of the condominiums. Solitude Lake Management treated invasive spiny naiad in early September. Spy Pond remained a murky green until early October.

In late September, SWCA Environmental Consultants of Amherst spent a day on Spy Pond and reported their findings and recommendations. Their conclusion was that Spy Pond was over-treated with aquatic herbicides. SWCA's plant survey and Solitude Lake Management's plant survey found no aquatic plants other than Nitella (a form of algae). Next year, we need to improve the management of Spy Pond. We have initiated discussions with several companies.

The Spy Pond Committee held its traditional barbecue in June.

Reservoir Committee

With the ongoing COVID-19 pandemic 2021 continued to be a different kind of year for the Arlington Reservoir Committee. Our committee met only remotely which simplified finding a meeting room. The beach, on the other hand, was open for a full season of swimming, and with improved water quality provided by the new water-treatment system.

The Wildlife Habitat Garden was in its twelfth growing season, and we had monthly in-person workdays with reasonable precautions. In addition to weeding out undesirable plants and removing much of the dried tall grass from the previous season, we also relocated some of the tall grass clumps to prevent these from dominating the garden. We engaged volunteer support working with Girl Scouts, Boy Scouts, and new groups like Boston Volunteers, and Boston Area Return Peace Corps Volunteers. Several new volunteers returned regularly for our gardening days.

Water chestnut mechanical harvesting was not

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done this summer because of the construction work on the Reservoir area and the lack of access. There was also no hand harvesting.

The Reservoir Master Plan moved into Phase 2 construction with work on the perimeter path and shoreline. The work on the parking lot and beach area is mostly done and will be completed in the spring before the 2022 beach season. Among other things, the Wildlife Habitat Garden now has a new post and rail fence. Public documents related to the Master Plan as well as other Committee activities and photos may be found at arlingtonreservoir.org

The Arlington Land Trust (ALT) maintains a stewardship fund for the work of the Reservoir Committee. This has mostly been used for the Wildlife Habitat Garden expenses. Those wishing to make a tax-deductible donation for this can do so through the ALT website at arlingtonlandtrust.org.

Education Task Group

The education task group was approached by the new APS Superintendent to reengage on a district-wide planning, vision, and strategy exercise. This subject was raised and championed by the Envision Arlington Education Task Group between 2015 and 2018 before the community's focus shifted to the AHS rebuild and the search for the new superintendent. Dr. Homan has engaged the ETG to reinstate the discussion on district-wide planning, vision, and strategy.

The ETG partnered with the district to develop a year-long planning, visioning, and strategy process that will engage a broad set of community stakeholders in the development of a renewed vision and strategy for the Arlington Public Schools. That process will include several community workshops to jointly author a vision and strategy for the school district, a plan to execute on the initiatives included in that strategy, and a governance process to ensure the realization of the strategy and vision.

The ETG drafted a grant application, refined by the district, presented to the Arlington Education Foundation, and funded to support the process.

COMMUNITY PRESERVATION ACT COMMITTEE

Arlington began implementing the Community Preservation Act (CPA) in 2015. The CPA allows cities and towns to reserve dedicated funds to preserve open space and historic sites, create affordable community housing, and develop outdoor recreational facilities. CPA projects are financed by local revenues collected from a property tax surcharge (in Arlington, 1.5% of the net tax levy minus exemptions), plus annual distributions from the state CPA trust fund.

Expenditures by CPA Program Area



The Community Preservation Act Committee studies local community preservation needs, recommends CPA appropriations to Town Meeting, and oversees projects funded by CPA. In 2021 the Committee reviewed project applications for CPA funding in fiscal year 2022, hosted public applicant presentations, and successfully recommended ten projects to Town Meeting. The Committee consulted with the Select Board, Finance Committee, Capital Planning Committee, and other Town leaders in reaching our recommendations.

CPA Projects Funded for FY2022

Following the recommendation of the Committee, Town Meeting appropriated or reserved a total of \$2,847,054 in CPA funds for FY2022 to support local community housing, historic preservation, open space, and recreation:

- \$251,793 for Drake Village Cottages Renovation.
- \$27,228 for Leasing Differential for Arlington Tenants.
- \$100,000 to the Housing Corporation of Arlington (HCA) for Emergency Response Initiative, providing tenant assistance to those impacted by COVID.
- \$40,000 for North Beach Ramp at Spy Pond Park.
- \$1,493,026 for Hurd Field Renovation, Phase I.
- \$30,000 for Public Land Management Plan.
- \$490,883 for Spy Pond Playground.
- \$50,000 for Foot of the Rocks Study and Preliminary Design.
- \$249,625 for Historic Preservation of the Jason Russell House.
- \$55,000 for Old Schwamb Mill Envelope & Structural Engineering Report.

For more information, please visit arlingtonma.gov/communitypreservation

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PERMANENT TOWN BUILDING COMMITTEE

The Permanent Town Building Committee (PTBC) was established by the 1969 Town Meeting to oversee the design and construction of new buildings and major renovations for Town of Arlington properties. The Committee is comprised of five registered voter members, appointed jointly by the chairs of the Select Board, Finance Committee, and School Committee, a representative of the School Committee and in addition the Town Manager, Superintendent of Schools, and Facilities Director or their designees.

Activities in 2021

The coronavirus pandemic continued to have an impact on construction projects at the local level and across the nation. Suppliers of basic raw materials such as steel, lumber, and insulation reduced production starting in the Spring of 2020, and this caused shortages and increased prices through 2021 as the supply chain for domestic and foreign-made materials struggled to recover. Further, shortages of labor from truck drivers to skilled tradespeople resulted in increased costs and delays in the face of a robust construction environment. Despite these challenges, the PTBC pressed forward in 2021 with two important projects for the Town because any pause or delays at this point would only mean increased costs and disruption of Town services for Arlington residents

Central School (renovation)

Architect:	Sterling Associates	
Owners Project Manager:	The Vertex	
Companies		
Construction Manager:	Kronenberger & Sons	
Restoration		
Project Budget		
Construction:	\$ 6,878,273	
Soft Costs*:	\$ 1,676,727	
Total:	\$ 8,555,000	
* soft costs include architecture, engineering, contingency, furniture, etc.		
Funding History		
Initial Design:	\$ 400,000	2017
Town Meeting Article 34 5/3/2017 205-1		
Additional Planning and Design:	\$ 100,000	2018
Town Meeting Article 30 4/25/2018 207-1-2		
Construction:	\$ 8,055,000	2019
Town Meeting Article 58 5/8/2019 198-14		
Total:	\$ 8,555,000	

The renovation of the lower floors of the Central School, which was built in 1894 as the Arlington High School and is listed in the National Register of Historic Places, began in May 2020. The building is managed

by the Arlington Redevelopment Board. An earlier renovation of the 3rd and 4th floors, housing the Arlington Center for the Arts, was completed a few years earlier. The current renovation will serve the Council on Aging, Seniors Association, Department of Health and Human Services including Veteran's Services, and a wide variety of senior-oriented programs and services. The original schedule for the renovations was approximately twelve months, from May 2020 to May 2021, but for the reasons noted above, this schedule is now expected to extend into the early months of 2022.

During the initial phases of the renovations, many unforeseen latent conditions were uncovered, which resulted in a series of changes in design, materials used, and coordination with mechanical and structural elements of the project. In 2021 there were delays in portions of the project related to electrical utilities, the installation of the new elevator/lift, HVAC equipment, and pre-cast stone, among others. While these delays did impact the overall timeline for the completion of the project, they have not yet had a substantial impact on the estimated final cost of the project and are being monitored closely. The installation of large chimney caps, the replacement of select exterior soffits and downspouts, and the installation of new HVAC components were completed in the Summer and Fall of 2021.

As of the end of 2021 the second-floor offices have been completed, the large activity room on the first floor, as well as the art room, kitchen, bathrooms, and other support spaces, have also been mostly completed. The ground floor office and activity areas, including the game room and pool room, are expected to be completed by the end of January 2022, and will be occupied by Council on Aging staff shortly thereafter. The main entrance on Maple Street, with its new doorway and canopy, is expected to be completed in the February-April 2022 timeframe, along with the replacement of exterior stone and the installation of new East and West entry doors.

Following this renovation project, the Town may consider a future project to address the remaining areas of this historic building that need attention. In particular, the building envelope including windows and brickwork may need restoration, upgrades, or replacements. While these improvements are outside of the scope of the current project, they may be necessary to ensure that the building is energy efficient and structurally sound and will continue to serve the Town into the future.



New Wheelchair Lift connecting East entrance to ground and first floors.

COMMUNITY DEVELOPMENT



Maple Street entrance with canopy, installation in progress..



Academy Street entrance with new steps.



Library with electric fireplace on ground floor.



Community Room on first floor.

Department of Public Works / Town Yard

(renovation and new construction)

Architect: Weston & Sampson
 Owner's Project Manager: Sydney Project Management
 Construction Manager: Commodore Builders
 Project Budget
 Construction: \$ 37,420,480
 Soft Costs: \$ 9,099,744
 Total: \$ 46,520,224

* soft costs include architecture, engineering, contingency, furniture, etc.

Funding History

Initial Design:	\$ 1,050,000	2016
Town Meeting Article 36 5/16/2016 193-4		
Additional Planning and Design:	\$ 1,253,754	2018
Special Town Meeting Article 7 12/5/2018 180-9		
Construction:	\$ 29,900,000	2019
Town Meeting Article 58 5/8/2019 198-14		
Supplemental Funding 1:	\$ 8,900,000	2020
Special Town Meeting Article 23 11/30/2020 237-9		
Supplemental Funding 2:	\$ 5,416,470	2021
Town Meeting Article 56 5/17/2021 228-7		
Total:	\$ 46,520,224	

In the Winter of 2021 construction bids for the DPW / Town Yard project were opened and came in higher than expected. This situation was not foreseen in the Fall of 2020, when additional funds for this project were secured at the Special Town Meeting. Further, there had been hope that the local construction market would be depressed by the pandemic and competitive enough to yield some savings. However, as noted above, the pandemic did not dampen the pace of local construction. On the contrary, a booming construction environment in the greater Boston area increased competition for scarce materials and labor, resulting in increased costs.

Rather than maintain the construction portion of the budget at \$38.93 million by reducing the scope of the project, the PTBC determined that the Town should proceed with the full project scope contained in the original goals of the project (less a few reasonable value engineering reductions) and avoid additional disruptive and expensive construction activities that would be needed soon. This meant maintaining the "impact" scope items that had been identified by the architects as possible reductions in the project. By maintaining the interior and exterior work at Buildings C and D, which house the extensive and expensive DPW vehicle fleet, the Town can provide storage and maintenance space to help preserve these valuable assets. Further, by keeping the repair of the Mill Brook culvert within the scope of the project, the Town can address the continuing deterioration of the culvert and avoid expensive emergency repairs. Finally, the PTBC determined that a conservative contingency account should be estab-

COMMUNITY DEVELOPMENT

lished for this project because the Town Yard rests on a known contaminated site, and that the renovations to historic buildings would likely uncover latent conditions that were not foreseen and need to be addressed.

After consulting with its consultants and the Capital Planning Committee, the PTBC requested an increase to the budget of \$5,416,470. The PTBC voted to support this increase in a unanimous vote on April 20, 2021. The increase was supported by the Capital Planning Committee with a unanimous vote on April 29, 2021, and the Finance Committee supported the request with a vote of 13-4 on May 5, 2021. Town Meeting supported the increase as part of the 2022 Capital Budget by a vote of 228-7 on May 17, 2021.

As of late 2021 the renovations to Building A (the "Arlington Gas Light Company" building on Grove Street) are well underway in anticipation of moving the Town's IT servers from the High School to this new permanent location. There were unforeseen latent conditions discovered in Building A, but these conditions were not extremely extensive, and the repairs have been covered by funds from the contingency account. There has been much site work completed, and a temporary salt shed has been constructed for the winter snow season. The delivery of the new Building E, a pre-engineered building that will be assembled on site, will likely be delayed due to the supply chain issues. The Construction Manager is shifting focus to other project tasks that can be completed while awaiting delivery of Building E so that the overall schedule of the project can be maintained.



Grove Street entrance to Building A



IT Server Room in Building.

ZONING BOARD OF APPEALS

In 2021 the Zoning Board of Appeals as prescribed in Massachusetts General Laws, Chapter 40A, The Zoning Act, and, also, as further clarified by the Town's Zoning Bylaw, heard and rendered decisions on thirty seven petitions. Since its inception in 1946 the Zoning Board of Appeals has heard and rendered decisions on over 3,300 appeals. Petitions heard by the Board include Variances, Special Permits, Appeals from the Decision of the Building Inspector, and Comprehensive Permits (Chapter 40B).

The Zoning Board of Appeals is comprised of five regular members: the Chair and four appointees and two associate members. For a decision to be granted, the vote of the five-member board must either carry a super majority or a simple majority, depending on the petition. All hearings are open to the public and are generally held on the second and fourth Tuesdays of the month, as needed. The meetings are usually held in the conference room located on the second floor of the Town Hall Annex, but have been held remotely since March 2020. All hearings are advertised in The Arlington Advocate for two consecutive weeks and posted on the Town Clerk's Bulletin Board at least three weeks prior to the hearing date. Hearings are also posted on the Town website and abutters to the property are notified by mail. To receive ZBA Agendas by email, subscribe online at arlingtonma.gov/subscribe. The Rules and Regulations of the Zoning Board of Appeals are on file in the Office of the Town Clerk and in the Zoning Board of Appeals' Office at 23 Maple Street.

2021 Petitions Heard by ZBA

Petitions for Variance	4
Applications for Special Permits	30
Appeal of Building Inspector's Decision	2
Amendments to Special Permits/Variance	0
Comprehensive Permits	2 (1165R Mass Ave) (Thorndike Place)
Total Petitions Filed with Clerk	38
Total Continued Hearings	11
Total Petitions Withdrawn	1
Total Petitions sent to ARB	3

COMMUNITY DEVELOPMENT



4 Winslow Street, Arlington, MA 02474 p: 781-646-3400 f: 781-646-0496

ARLINGTON HOUSING AUTHORITY

The Arlington Housing Authority (AHA) is proud of its distinction as the single largest provider of affordable housing in Arlington.

Our mission is to provide adequate, affordable and safe housing to low, very-low and extremely low-income families from the Town of Arlington and surrounding communities through collaborative partnerships with community agencies while managing Housing Authority finances in a fiscally responsible manner.

The Arlington Housing Authority manages 1,148 housing units and provides housing to over 1,700 residents and program participants. The AHA housing portfolio includes 520 units for the elderly and those with a disability under the age of 60 years old at Drake Village, Chestnut Manor, Cusack Terrace, Hauser Building, Mystic Gardens, and Winslow Towers; 179 units of family housing at Menotomy Manor, ten of which are handicapped accessible wheel chair units; the Donnelly House for 13 developmentally challenged residents; and 422 Housing Choice Vouchers that help participants live in privately-owned dwellings throughout the community.

The Arlington Housing Authority currently has four active tenant associations. The presidents of the Chestnut Manor, Cusack Terrace, Menotomy Manor, and Winslow Towers tenant associations hold monthly meetings with their residents in accordance with their bylaws. They also represent the residents of their developments at monthly meetings with AHA management. Through these meetings and others, tenant associations are able to advocate for their fellow residents in order that the AHA can better understand the needs of its resident population.

The Authority is a quasi-governmental agency created by Arlington's Town Meeting in 1948 that administers these programs sponsored by the State or Federal government. Properties owned by the Authority are exempt from local property taxes, yet the Authority annually pays the maximum payment in lieu of taxes (PILOT) as allowed by state statute.

Board of Commissioners

The Board of Commissioners of the Authority is the policy making body of the agency. There are five members of the Arlington Housing Authority's Board of Commissioners. The Executive Director, John "Jack"

Nagle is appointed by the Board of Commissioners and manages the day-to-day operations of the Authority.

Year in Review

2021 was another difficult year in which great progress was made in combatting the COVID-19 virus. However, new strains have led to the reimplementation of restrictions and precautionary measures. Through continued collaboration with the Town of Arlington, the AHA has been able to take measures to ensure resident, staff, and public safety.

The AHA is grateful for its partnerships with outside agencies in providing vaccine clinics and other resources on site for residents and staff. We are especially grateful to Arlington Health and Human Services (H&HS) for conducting a COVID-19 vaccination clinic for residents and staff in the spring of 2021 and Keyes Drug for providing a COVID-19 booster clinic in December of 2021. Other important efforts that positively impacted our residents were food delivery services coordinated by Arlington EATs, Food Link, and H&HS as well as continued care services coordinated through Minuteman Senior Services.

In addition to the challenges associated with COVID-19, there have been personnel changes like the retirement of John Griffin and Bob Cronin, constantly evolving policies and procedures from the Department of Housing and Community Development (DHCD), funding opportunities, and increased public interest. Through these opportunities and challenges, the AHA has been able to build on and identify areas in which it will be able to better serve its residents and program participants.

During 2021 the Authority began, and completed, a number of capital improvement projects that are essential in the preservation of the Authority's public housing portfolio.

Cusack Terrace, 67 Units 8 Summer Street

The replacement of the buildings ballasted membrane roof was completed. The phone intercom system was upgraded to ensure better access and ensure security for residents.

Winslow Towers, 132 Units 4 Winslow Street

Projects that were completed include repairs to the building façade, the replacement of all outer windows, and the replacement of the side doors in the community room. Projects that are currently under construction include the upgrade of the fire pump sprinkler, the common area bathrooms upgrade to meet ADA compliance, and the air conditioning project for the community room and office.

COMMUNITY DEVELOPMENT



Chestnut Manor, 100 Units 54 Medford Street

The balcony resurfacing project was completed this year. The common area bathroom upgrade to meet ADA compliance is currently under construction.

Drake Village, 72 Units and the Hauser Building, 144 Units, 37 Drake Road

The AHA completed the exterior renovations to the cottages as well as the upgrade of its key FOB entry system at the Hauser Building. There are projects currently planned to; replace the entry way doors at the Cottages, upgrade the fire alarm system in the Hauser Building and the Cottages and replace the Hauser Building roof. Additionally, the AHA is in the design phase of the creative placemaking project. This project will improve the exterior grounds and provide additional active spaces for our residents. It will also fit in well with the projects being completed at Arlington Reservoir and Hurd Field.

Menotomy Manor, 179 Units Freemont Court

AHA is currently in the process of obtaining funding to replace the windows at Menotomy Manor. American Recovery Plan Act (ARPA) funding through the Town, as well as potential funding through other state and local sources, will play a major role in the AHA's ability to replace these windows. Additionally, AHA is currently in the process of completing a Window Study in order that it can effectively plan, prioritize, and best describe its needs to outside agencies. The AHA is also seeking out options to increase energy efficiencies so Menotomy Manor can become more sustainable to climate change. A flood survey was recently started by DHCD to help identify Menotomy Manor's needs.

998 Mass. Ave. Special Needs Housing

Future projects include interior renovations to include new bathrooms and kitchen, and the installation of a new egress door.

Community Partnerships

The AHA continues to seek out and build upon our partnerships with community service program providers.



Minuteman Senior Services has been very successful at our Drake Village location by providing services to our seniors on site and at our other developments as well as administering the meals on wheels program out of the Hauser Building kitchen. Through the continued efforts made by Minuteman Senior Services and its vendors, the quality of life for our residents has improved.

The partnership between the AHA and the Arlington Police Department has continued to have a positive effect on the residents and neighbors of Menotomy Manor. The AHA has seen significant decreases in crime and expanded services to the area.

Arlington Health's Department and Council on Aging provide essential supports to our residents in a normal year. Throughout COVID-19 they have been critical in ensuring our residents have sufficient resources, access to the flu vaccine, and other medical resources like testing kits. We are grateful to these agencies as well as Keyes Drug for their partnership in the COVID-19 vaccine and booster clinics. Their support was vital in these extremely important efforts.

After a year in which most programs were put on hold, we were excited to bring back the following programs as well as add some new ones.

The Community Work Program (CWP) sponsored by the Middlesex Sheriff's Office. Under the supervision of correctional personnel, inmates assisted the AHA maintenance staff in its spring and fall cleanup efforts as in other projects that benefit residents and improve building aesthetics.

The Fidelity House includes afternoon programs in our Menotomy Manor Development that provides transportation for children, as well as free memberships and financial assistance to make summer programs more attainable for families and their children. This program has been extremely successful, with many residents participating.

The award-winning evening program, Operation Success, has been a major factor in improving student grades by providing homework help and guidance for

COMMUNITY DEVELOPMENT

the residents of Menotomy Manor. Janet Maguire and Peggy Regan run this program with a large group of young volunteers.

The Kids LAHF program at Menotomy Manor will be starting its inaugural programs at Menotomy Manor. These programs, run by Darryl Bullock, will cater to children grades K – 5 helping them improving reading skills and encourage healthy eating. This program was made possible through funding by Arlington EATs.

The Lamplight Women's Literacy Center will be providing English classes at Menotomy Manor starting the end of January 2022. This program run by Lisa Chiulli Lay from Lamplight Women's Literacy Center, will provide adult residents at Menotomy Manor the opportunity to attend beginner and intermediate English classes.

The Arlington Housing Authority Board would like to thank all our partners for their hard work, and we look forward to many new and exciting ideas being put into action in the coming year.

Challenges Ahead

A continuing challenge for the AHA and state-aided public housing industry is the demand and need of funding for capital improvements and day to day operations. While the AHA applies for all funding opportunities available, and utilizes 100% of the funds received, there is still a great deficit in the funding needed to ensure optimal quality of life for our residents.

DHCD provided the AHA with \$906,131 in its annual Formula Funding for 2021. Formula Funding is provided to fund capital improvements at Local Housing Authorities. In 2021 the AHA spent over \$1,400,000 for capital improvement projects. To address gaps in funding needs, the AHA routinely applies for funding through outside sources including but not limited to CPA, CDBG, and other special funding sources through DHCD.

The majority of the AHA's operating budget comes from the rent receipts generated from family and senior public housing tenants. These funds are used to fund staff positions, expenses associated with office and maintenance operations as well as extraordinary expenses which fund the replacement of vehicles, machinery, tools, and other items essential to AHA operations. The average monthly rent and state subsidy for our largest types of public housing, Ch. 200 (Menotomy Manor) and Ch. 667 (Chestnut Manor, Cusack Terrace, Drake Village, Mystic Gardens, and Winslow Towers), are as follows:

Ch. 200 Family Housing (179 Units)	
2021 Average Monthly Rent Per Household	State Subsidy
\$648.61	\$30.87 per month/per household

Ch. 667 Elderly & Non-Elderly Disabled Housing (520 Units)

2021 Average Monthly Rent Per Household	State Subsidy
\$434.51	\$12.50 per month/per household

Administrative Services

The Authority continues to be a member of the centralized waitlist, which has now changed location to www.affordablehousing.com. The list is open to all prospective applicants daily. Arlington residents are given a preference.

The AHA's website, www.arlingtonhousing.org, provides valuable information to those wishing to learn more about the AHA and its programs. Applications for housing can be completed through online links, downloaded from our website or picked up at the main office.

Wait Lists

Through DHCD's state-aided public housing waiting list, Common Housing Application for Massachusetts Public-Housing (CHAMP), applicants can submit and self-manage their applications and upload other necessary documents through the CHAMP on-line portal from a computer, smartphone, or tablet and apply for available public housing across the Commonwealth.

The current number of applicants on each of our program waitlists are as follows.

Stated-Aided Elderly/Handicap One Bedroom Units
Total: 4,791 applicants (of those, 58 claim to live or work in Arlington)

State-Aided Family 2-Bedroom Units
Total: 7,620 applicants (of those, 28 claim to live or work in Arlington)

State-Aided Family 3-Bedroom Units
Total: 3,430 applicants (of those, 11 claim to live or work in Arlington)

Section 8 Wait List
Arlington Applicants: *403

**Because Arlington is on a centralized wait list, the Section 8 wait list is extremely long; therefore, only Arlington residents and those employed in Arlington are listed for this program.*

Acknowledgments

The Arlington Housing Authority would like to thank all its employees for their dedication throughout the year.

LEGISLATIVE

MODERATOR

Town Meeting

As with many aspects of our lives, 2021 and the COVID pandemic continued to significantly change the way Town Meeting was conducted. Arlington's Legislative body, Town Meeting, held a Special Town Meeting in November of 2020, as well as the 2021 Annual Meeting, our 215th, virtually. The sessions utilized a Zoom video conferencing portal in conjunction with a customized online Town Meeting Platform. It was herculean effort on the part of a dozen dedicated Town employees who put in a mass amount of overtime during the five nights of the November Special and the 11 nights of Annual Town Meeting, plus eight evenings of training. We had a full Warrant which picked up the items left over from last years truncated Annual Meeting. The entirety of both meetings were held remotely with all presentations being made by way of prerecorded videos. All meetings had remarkably high attendance.

Budgets

After a good debate over the course of two evenings, the omnibus budget, the capital budget, and a multitude of warrant articles calling for other appropriations, a balanced budget for Fiscal Year 2022 expenditures totaling \$187,456,161.00, an increase of 5.29% from the FY21 budget.

Warrant Article

There were several Warrant Articles of note:

Two Home Rule Legislation Articles both passed with overwhelming margins. The first calling for Ranked Choice Voting in local elections, and the second to establish a local Real Estate Transfer Fee. These have been sent on to the Legislature for review and a vote.

One of the longest debates of the spring session, lasting two nights, concerned the Warrant Article calling for the establishment of Accessory Dwelling Units, (ADUs) which had a record 14 Amendments, all of which failed. This was the third time that an ADU Article was before the Meeting. In the end, Town Meeting voted to establish a Zoning Bylaw to allow ADUs by a vote of 189 in the affirmative and 48 in the negative.



Annual Town Meeting socially distanced on Peirce Field June 6, 2020. One session, X# of Articles.

Town Meeting

Fall 2020 & Spring 2021

16
Sessions

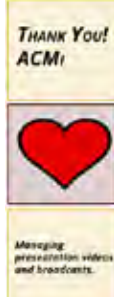
114
Articles heard

632
Staff hours to conduct
Town Meeting



8
Staff members to support Virtual
Town Meeting

176
Staff hours train
Town Meeting
Members



LEGISLATIVE

2021 TOWN MEETING MEMBERS

Precinct 1

Gregory D. Dennis	19 Wheaton Road	2024
Kevin M. Mills	28 Mystic Valley Pkwy	2024
Stephen A. Revilak	111 Sunnyside Avenue	2024
Peter Young	10 Wellesley Road	2024
Leah D. Broder	44 Michael Street	2023
Nada El-Newahy	38 Hilton Street	2023
Marian E. King	122 Decatur St. #4	2023
Rebecca Persson	15 Fremont Street	2023
Stephanie K. Ford-Weems	15 Wheaton Road	2022
Asia Kepka	17 Silk Street	2022
Paul Townsend Marshall	14 Yale Road	2022
Juliet M. Moir	14 Wellesley Road	2022

Precinct 2

Stephen W. DeCoursey	7 Cheswick Road	2024
Mark W. McCabe	4 Dorothy Road	2024
Maxwell B. Palmer	1 Roanoke Road	2024
Robert V. Rossi	27 Colonial Drive	2024
Peter M. Gast	36 Margaret Street	2023
Bill Hayner	19 Putnam Road	2023
Aimee I. Lim-Miller	75 Bay State Road	2023
William Logan	5 Mary Street	2023
Steven R. Cella	99 Spy Pond Parkway	2022
Samit Chhabra	26 Spy Pond Parkway	2022
Virginia S. Reeder	79 Spy Pond Parkway	2022
Brendan M. Sullivan	319 Lake Street	2022

Precinct 3

Adam Auster	10 Cottage Avenue	2024
Lenard T. Diggins	8 Windsor Street, #1	2024
Amos W. Meeks	25 Lee Terrace	2024
Nandana M. Mewada	53 Winter Street	2024
John R. Ellis	59 Teel Street	2023
Kezia H. Simister	24 Teel Street	2023
Susan D. Stamps	39 Grafton Street	2023
Courtney Urick	11 Teel Street	2023
Robert P. Marlin	11 Cross Street	2022
Stacie N. Smith	9 Henderson Street	2022
Jennifer R. Susse	45 Teel Street	2022
Christopher H. Wilbur	24 Windsor Street	2022

Precinct 4

Ezra Fischer	32 Thorndike Street	2024
Judith E. Garber	130 Mass. Ave. #4	2024
Clarissa Rowe	137 Herbert Road	2024
Ethan P. Zimmer	18 Lake Street, #3	2024
Alia K. Atlas	49 Magnolia Street	2023
Silvia Dominguez	72 Thorndike Street	2023
Michele J Phelan	135 Thorndike Street	2023
Carolyn Frances Sullivan	32 Milton Street	2023
Madeleine Delpha McClure	27 Boulevard Road	2022
Nawwaf W. Kaba	9 Thorndike Street	2022
Kate J. Leary	39 Milton Street	2022
Alham Saadat	62 Magnolia Street	2022

Precinct 5

Sarah C. Huber	24 Amherst Street	2024
Karen E. Kelleher	57 Beacon Street	2024
Lauren Ledger	169 Franklin Street	2024
Peter Jared Thompson	127 Palmer Street	2024
Adam E. Badik	1 Beacon Street	2023
Patrick M. Hanlon	20 Park Street	2023
Terrance Ashley Marshall	129 Palmer Street	2023
David F. Swanson	21 Dartmouth Street	2023
Jason M. Donnelly	36 Amherst Street	2022
Catherine L. Farrell	76 Park Street	2022
Christa M. Kelleher	153 Medford St, #2"	2022
Katherine E. Mayers	68 River Street	2022

Precinct 6

Charles E. Blandy	58 Lombard Ter, #2	2024
Anna J. Henkin	11 Marion Road, #1	2024
Adam MacNeill	12 Wellington St, #3	2024
Lesley A. Waxman	60 Pleasant St, #303	2024
Mara Collins	18 Hamilton Rd, #502	2023
George J. McNinch	22 Whittemore St, #2	2023
Jill A. Snyder	276 Mass. Ave, #305	2023
Laura Sosnowski Tracey	25 Marion Road	2023
James Ballin	30 Swan Place	2022
Daniel C. Jalkut	17 Randolph Street	2022
Adele A. Kraus	438 Mass. Ave., #116	2022
Lisa M. Reynolds	1 Pond Terrace	2022

Precinct 7

Elizabeth A. Garlton-Gysan	268 Broadway	2024
Roderick J. Holland	88 Grafton Street	2024
Marc E. Lefebvre	89 Bates Road	2024
Laurence J. Slotnick	96 Grafton Street, #2	2024
Alexander G. Bagnall	10 Wyman Street	2023
Sheri A. Baron	10 Raleigh Street	2023
Mary C. Malek-Odom	19 River Street, #2	2023
Catherine McParland	227 Broadway	2023
Phil E. Goff	94 Grafton Street	2022
Betty J. Stone	99 Harlow Street	2022
Timur Kaya Yontar	58 Bates Road	2022
Rebecca J. Younkin	30 Harlow Street	2022

Precinct 8

Rebecca G. Gruber	215 Pleasant Street	2024
John D. Leone	51 Irving Street	2024
Joshua Lobel	73 Jason Street, #2	2024
Patricia B. Worden	27 Jason Street	2024
Carol L. Band	57 Bartlett Avenue	2023
William R. Berkowitz	12 Pelham Terrace	2023
Elizabeth H. B. Dray	130 Jason Street	2023
Sharon P. Grossman	16 Peabody Road	2023
Charles T. Foskett	101 Brantwood Road	2022
Sophie C. Miglizzo	175 Pleasant Street	2022
Brian H. Rehrig	28 Academy Street	2022
John L. Worden III	27 Jason Street	2022

LEGISLATIVE

2021 TOWN MEETING MEMBERS

Phedjina Jean	113 Medford Street, #2	2024
Jennifer Lyn Mansfield	44 Franklin Street	2024
Jo Anne Preston	42 Mystic Lake Drive	2024
Paul Schlichtman	47 Mystic Street, #8C	2024
Lisa S. Blankespoor	11 Webcowet Road	2023
Steven M. Liggett	25 Hayes Street	2023
Susan McCabe	22 Russell Street	2023
A. Michael Ruderman	9 Alton Street	2023
Mona Mandal	14 Water Street, #2	2022
Beth Melofchik	20 Russell Street	2022
Susan R. Stewart	23 Alton Street	2022
Rieko Tanaka	47 Mystic Street, #8C	2022

Precinct 10

Barbara M. Costa	26 Woodland Street	2024
Danuta M Forbes	4 Iroquois Road	2024
Christian MacQuarrie Klein	54 Newport Street	2024
Mustafa Varoglu	26 Shawnee Road	2024
Jane L. Howard	12 Woodland Street	2023
Peter B. Howard	12 Woodland Street	2023
Sanjay S. Newton	32 Ottawa Road	2023
Christopher John Rohter	48 Pleasant View Rd	2023
Charlotte W. Milan	19 Bellevue Road	2022
Elizabeth M. Pyle	66 Gloucester Street	2022
Michael J. Quinn	15 Shawnee Road	2022
Donna K. Wren	75 Hillsdale Road	2022

Precinct 10

Mary Ellen Bilafer	59 Cutter Hill Road	2024
Christine C. Carney	98 Richfield Road	2024
Meredith DiMola	47 Crosby Street	2024
Carroll E. Schwartz	20 Robin Hood Road	2024
Lynette Culverhouse	24 Draper Avenue	2023
Ian Goodsell	193 Mystic Street	2023
Leba Heigham	82 Richfield Road	2023
Joyce H. Radochia	45 Columbia Road	2023
Christopher J. Heigham	82 Richfield Road	2022
Judson L. Pierce	42 Draper Avenue	2022
Matthew L. Reck	27 Richfield Road	2022
Paulette Schwartz	20 Robin Hood Road	2022

Precinct 12

Lisa A. Bielefeld	132 Mt. Vernon Street	2024
Alexander R. Franzosa	178 Scituate Street	2024
Robert J. Jefferson	27 Park Circle	2024
Jeffrey D. Thielman	37 Coolidge Road	2024
Juliana H. Brazile	56 Coolidge Road	2023
Eric D. Helmuth	33 Grand View Road	2023
Caroline H. Murray	95 Glenburn Road	2023
Sanjay S. Vakil	74 Scituate Street	2023
Benjamin B. Ames	14 Hawthorne Avenue	2022
Larry F. Dieringer Jr.	11 Coolidge Road	2022
James E. DiTullio	31 Fountain Road	2022
Gordon A. Jamieson Jr.	163 Scituate Street	2022

Lynn Bishop	51 Windmill Lane	2024
Michael Byrne	28 Upland Road	2024
DeAnne Dupont	32 Oldham Road	2024
Marie A. Krepelka	12 Mohawk Road	2024
Kristin L. Anderson	12 Upland Road West	2023
John J. Deyst Jr.	26 Upland Road West	2023
Mary A. Deyst	26 Upland Road West	2023
David F. Good	37 Tomahawk Road	2023
Laura Fuller	219 Crosby Street	2022
Zachary P. Grunko	21 Old Middlesex Path	2022
Lee Poage	10 Cherokee Road	2022
Priya Sankalia	253 Pheasant Avenue	2022

Precinct 14

Elisabeth Carr-Jones	1 Lehigh Street	2024
Wynelle A. Evans	20 Orchard Place	2024
Alan H. Jones	1 Lehigh Street	2022 A
John F. Maher	990 Mass. Ave. #44	2024
Richard B. Gallagher	29 Fessenden Road	2023
Guillermo S. Hamlin	1228 Mass. Ave., B	2023
Michaiah L. Healy	26 Howard Street	2023
Diane M. Mahon	23 Howard Street, #2	2023
Amy R. Goldstein	29 Albermarle Street	2022
Christopher B. Moore	80 School Street	2022
Brendan F. O'Day	48 Walnut Street	2022
Michael W. Stern	10 Farmer Road	2022

Precinct 15

Joseph A. Curro Jr.	21 Millett Street	2024
Annie LaCourt	48 Chatham Street	2024
Nancy A. Mara	63 Epping Street	2024
Amy H. Speare	118 Ridge Street	2024
Rachelle A. Dobbs	184 Brattle Street	2023
Elizabeth R. Exton	231 Washington Street	2023
Beth Ann Friedman	10 Hazel Terrace	2023
Naomi L. Greenfield	169 Mountain Avenue	2023
Kirsi C. Allison-Ampe	2 Governor Road	2022
Greg Christiana	82 Ridge Street	2022
Frank J. Ciano	65 Woodside Lane	2022
Jane Pierce Morgan	172 Brattle Street	2022

Precinct 16

Holly Czapski	25 Ely Road	2024
Deanna Graham	80 Hillside Avenue	2024
William Brooks Harrelson	27 Ashland Street	2024
Barbara Thornton	223 Park Avenue	2024
Chris DiMeo	124 Park Avenue	2023
Kevin P. Koch	100 Florence Avenue	2023
Carol Luddecke	125 Park Avenue	2023
Sandra M. Mostajo	191 Park Avenue	2023
Lauren V. Boyle	28 Hillside Avenue	2022
Melanie Francis	35 Ashland Street, #1	2022
Marvin Lewiton	18 West Street	2022
John C. Weiss	237 Appleton Street	2022

A = appointed to fill vacancy

LEGISLATIVE

2021 TOWN MEETING MEMBERS

Precinct 17

Ann V. Fitzgerald	162 Summer Street, #1	2024
Laura B. Gitelson	56 Bow Street	2024
Xavid Pretzer	44 Grove Street	2024
Allan Tosti	1 Watermill Place, #419	2024
John V. Finochetti	55 Dudley Street	2023
John R. Leonard	26 Grove Street, #10	2023
Angela M. Olszewski	1 Watermill Place, #428	2023
Amy Lynne Slutzky	1 Watermill Place, #407	2023
Joshua W. Arnold	56 Bow Street	2022
Michael J. Brown	10 Brattle Terrace	2022
Ann M. LeRoyer	12 Peirce Street	2022
Susan D. Webber	1 Watermill Place, #212	2022

Precinct 18

Nancy Bloom	169 Sylvia Street	2024
Shirley M. Canniff	71 Hathaway Circle	2024
Jon Gersh	24 Kipling Road	2024
Kristin Jeanne Greeley	283 Oakland Avenue	2024
Heather Angelina Cooke	283 Oakland Avenue	2023
Jeffrey Hadden	134 George Street	2023
John V. Hurd	198 Sylvia Street	2023
David Levy	242 Hillside Avenue	2023
John Richard Donato	16 Homer Road	2022
Gilbert Irizarry	42 Standish Road	2022
Carolyn M. Parsons	23 Brewster Road	2022
Michael R. Watson	216 Sylvia Street	2022

Precinct 19

Neva Corbo-Hudak	100 Overlook Road	2024
Christine P. Deshler	65 Huntington Road	2024
Doralee Fleurant-Heurtelou	133 Newland St	2024
Claire Johnson	84 Wright Street	2024
Melanie C. Brown	14 Skyline Drive	2023
Dganit Sivan Cohen	43 Brand Street	2023
Elaine M. Crowder	2 Glenbrook Lane, #17	2023
Jonathan Rabinowitz	81 Thesda Street	2023
Deborah Sirotkin Butler	19 Overlook Road	2022
Michelle M. Durocher	65 Huntington Road	2022
Flynn C. Monks	14 Wright Street	2022
Ines Montserrat Zuckerman	4 Gay Street	2022

Precinct 20

Dean E. Carman	29 Kilsythe Road	2024
Peter T. Fuller	7 Kilsythe Road	2024
Sarah Doyle McKinnon	10 Kilsythe Road	2024
Robert L. Tosi Jr.	14 Inverness Road	2024
Maureen E. Gormley	1250 Mass. Avenue	2023
Patricia Muldoon	67 Smith Street	2023
Kristin A. Pennarun	1261 Mass. Ave., #2	2023
Katharine M. Radville	106 Paul Revere Rd	2023
Curtis A. Connors	46 Tanager Street	2022
Samantha R. Dutra	69 Appleton Street	2022
Leonard J. Kardon	65 Tanager Street	2022
Michaela C. May	29 Aberdeen Road	2022

Precinct 21

Anne T. Ehlert	156 Westminster Ave	2024
Carmine Arthur Granucci	16 Nourse Street	2024
Lori Leahy	53 Westmoreland Ave	2024
Janice A. Weber	29 Crescent Hill Ave	2024
Elizabeth Benedikt	7 Morris Street	2023
Zarina G. Memon	15 Sunset Road	2023
Christopher R. Rowell	88 Westminster Avenue	2023
Jordan E. Weinstein	23 Lennon Road	2023
Susan R. Doctrow	99 Westminster Avenue	2022
Daniel J. Dunn	58 Alpine Street	2022
Leslie A. Mayer	131 Crescent Hill Ave	2022
David E. White	55 Bow Street	2022

This is a roster of the Town Meeting Members who represented their precincts for the 2021 Annual Town Meeting. Since then, some of them have moved away or resigned.

LEGISLATIVE

2021 Annual Town Meeting

SESSION	DATE	TOTAL MEMBERS	MEMBERS PRESENT	PERCENTAGE
1	4/26/21	252	246	97.6%
2	4/28/21	252	247	98.0%
3	5/3/21	252	247	98.0%
4	5/5/21	252	247	98.0%
5	5/10/21	252	246	97.6%
6	5/12/21	252	245	97.2%
Average 97.8%				

<u>ARTICLE</u>	<u>ACTION</u>	<u>TALLY</u>	<u>DATE</u>
1	AUTHORIZE USE OF REMOTE TECHNOLOGY	PASSED: ELECTRONIC TALLY YES: 237 NO: 0	4/26/21
2	STATE OF THE TOWN ADDRESS	RECEIVED: UNANIMOUS	4/26/21
3	REPORTS OF COMMITTEES	RECEIVED: ELECTRONIC TALLY YES: 238 NO: 0	4/26/21
4	APPOINTMENT OF MEASURER OF WOOD AND BARK	PASSED: ELECTRONIC TALLY YES: 222 NO: 5 John L. Worden, III elected	4/26/21
5	ELECTION OF ASSISTANT TOWN MODERATOR	PASSED: ELECTRONIC TALLY 126 Auster 108 Ruderman Adam Auster elected	4/26/21
6	BYLAW AMENDMENT/CPAC MEMBER TERM LIMITS	PASSED: ELECTRONIC TALLY YES: 164 NO: 70	4/26/21
7	BYLAW AMENDMENT/ROCK REMOVAL REQUIREMENTS	FAILED: ELECTRONIC TALLY YES: 62 NO: 172	4/28/21
8	BYLAW AMENDMENT/CANINE CONTROL FEES & FINES	PASSED: ELECTRONIC TALLY YES: 222 NO: 1	4/26/21

LEGISLATIVE

9	BYLAW AMENDMENT/DISPLAY OF NOTICE FINES	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
10	BYLAW AMENDMENT/STREET PERFORMANCE DEFINITIONS	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
11	BYLAW AMENDMENT/STORMWATER MANAGEMENT	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
12	BYLAW AMENDMENT/CHANGING COLUMBUS DAY TO INDIGENOUS PEOPLES DAY	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
13	BYLAW AMENDMENT/ADDING JUNETEENTH INDEPENDENCE DAY TO HOLIDAYS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
14	BYLAW AMENDMENT/GUTTERS IN HISTORIC DISTRICTS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
15	BYLAW AMENDMENT/DOMESTIC PARTNERSHIPS - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 221 NO: 11	4/28/21
16	BYLAW AMENDMENT/PRE-CONSTRUCTION RODENT SURVEY AND PEST MANAGEMENT	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
17	VOTE/ESTABLISHMENT OF YOUTH AND YOUNG ADULT ADVISORY BOARD, COMMISSION, OR COMMITTEE STUDY GROUP	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
18	VOTE/ESTABLISHMENT OF TOWN COMMITTEE ON RESIDENTIAL DEVELOPMENT	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
19	VOTE/ESTABLISHMENT OF TOWN COMMITTEE ON AUTO AND PROPERTY INSURANCE CLAIMS AND LOSSES	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
20	VOTE/PUBLIC REMOTE PARTICIPATION - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 230 NO:	4/28/21

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21	VOTE/RESERVE AFFORDABLE HOUSING FOR PEOPLE EARNING AT OR UNDER 60% AMI	NO ACTION:	ELECTRONIC TALLY YES: 190 NO: 49	5/3/21
22	VOTE/PROVISION OF TOWN EMAIL ADDRESSES FOR TOWN MEETING MEMBERS	NO ACTION:	ELECTRONIC TALLY YES: 177 NO: 48	6/2/21
23	VOTE/ AFFORDABLE OVERLAY STUDY	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
24	HOME RULE LEGISLATION/ RANKED CHOICE VOTING - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 202 NO: 38	5/5/21
25	HOME RULE LEGISLATION/ REAL ESTATE TRANSFER FEE - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 187 NO: 50	5/5/21
26	ENDORSEMENT OF CDBG APPLICATION	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
27	REVOLVING FUNDS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
28	ZONING BYLAW AMENDMENT/ AFFORDABLE HOUSING REQUIREMENTS	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 235 NO: 4	5/5/21
29	ZONING BYLAW AMENDMENT/ APARTMENT CONVERSION REQUIREMENTS	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 225 NO: 7	5/5/21
30	ZONING BYLAW AMENDMENT/ GROSS FLOOR AREA	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 222 NO: 14	5/5/21
31	ZONING BYLAW AMENDMENT/ PROHIBITED USES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21
32	ZONING BYLAW AMENDMENT/ OTHER DISTRICTS DIMENSIONAL AND DENSITY REGULATIONS	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21

LEGISLATIVE

33	ADMINISTRATIVE AMENDMENTS	2/3 VOTE	YES: 223 NO: 6	
34	ZONING BYLAW AMENDMENT/ MARIJUANA USES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21
35	ZONING BYLAW AMENDMENT/ INDUSTRIAL USES - AS AMENDED	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 201 NO: 41	5/19/21
36	ZONING MAP ADOPTION	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21
37	ZONING BYLAW AMENDMENT/ MULTIFAMILY ZONING FOR MBTA COMMUNITIES	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
38	ZONING BYLAW AMENDMENT/ ENERGY EFFICIENT HOMES ON NONCONFORMING LOTS - AS AMENDED	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 226 NO: 8	5/24/21
39	ZONING BYLAW AMENDMENT/ CLARIFICATION OF DEFINITION OF MIXED USE	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 174 NO: 58	5/24/21
40	ZONING BYLAW AMENDMENT/ CONVERSION OF COMMERCIAL TO RESIDENTIAL	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 191 NO: 40	5/24/21
41	ZONING BYLAW AMENDMENT/ DEFINITION OF FOUNDATION	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 183 NO: 42	5/24/21
42	ZONING BYLAW AMENDMENT/ AFFORDABLE HOUSING ON PRIVATELY OWNED PARCELS OF "NON-CONFORMING" SIZE	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
43	ZONING BYLAW/ADOPTION OF ACCESSORY DWELLING UNITS	PASSED:	ELECTRONIC TALLY YES: 189 NO: 48	5/26/21

LEGISLATIVE

44	ZONING BYLAW/PARKING MINIMUMS	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 180 NO: 51	5/17/21
45	ZONING BYLAW/INCREASE PERCENTAGE OF AFFORDABLE HOUSING UNITS	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 195 NO: 41	5/19/21
46	ZONING BYLAW/TEARDOWN MORATORIUM	NO ACTION:	ELECTRONIC TALLY YES: 189 NO: 37	5/17/21
47	ZONING BYLAW AMENDMENT/ ESTABLISHING REQUIREMENTS FOR OFF-STREET HP (HANDICAP PLACARD) PARKING	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
48	ZONING BYLAW AMENDMENT/ADA/ MAAB STANDARDS IN ADMINISTRATION AND ENFORCEMENT	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 230 NO: 2	5/17/21
49	ZONING BYLAW AMENDMENT/ SIDEYARD SKY EXPOSURE PLANES	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 176 NO: 41	5/17/21
50	ACCEPTANCE/LOCAL OPTION TAXES	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
51	APPROPRIATION/PEG ACCESS BUDGET	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
52	ENDORSEMENT OF PARKING BENEFIT DISTRICT EXPENDITURES	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
53	POSITIONS RECLASSIFICATIONS	PASSED:	ELECTRONIC TALLY YES: 213 NO: 8	5/19/21
54	COLLECTIVE BARGAINING - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 203 NO: 3	5/26/21

LEGISLATIVE

55	APPROPRIATION/TOWN BUDGETS	PASSED:	ELECTRONIC TALLY YES: 213 NO: 10	5/10/21
56	CAPITAL BUDGET - AS AMENDED	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 7	5/17/21
57	RESCIND BORROWING AUTHORIZATIONS FROM PRIOR YEARS	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
58	APPROPRIATION/TRANSPORTATION INFRASTRUCTURE FUND	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
59	APPROPRIATION/FINANCING OF CONSTRUCTION OR RECONSTRUCTION OF SEWERS AND SEWERAGE FACILITIES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21
60	APPROPRIATION/FINANCING OF CONSTRUCTION OR RECONSTRUCTION OF WATER MAINS AND WATER FACILITIES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 228 NO: 1	4/26/21
61	APPROPRIATION/MINUTEMAN REGIONAL VOCATIONAL TECHNICAL HIGH SCHOOL AND OUT OF DISTRICT VOCATIONAL PLACEMENTS	PASSED:	ELECTRONIC TALLY YES: 169 NO: 55	5/12/21
62	APPROPRIATION/COMMITTEES AND COMMISSIONS	PASSED:	ELECTRONIC TALLY YES: 227 NO: 1	6/2/21
63	APPROPRIATION/TOWN CELEBRATIONS AND EVENTS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
64	APPROPRIATION/MISCELLANEOUS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
65	APPROPRIATION/WATER BODIES FUND	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
66	APPROPRIATION/TRAFFIC STUDY ON PARK AVE	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21

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67	APPROPRIATION/COMMUNITY PRESERVATION FUND	PASSED:	ELECTRONIC TALLY YES: 223 NO: 3	6/2/21
68	APPROPRIATION/HARRY BARBER COMMUNITY SERVICE PROGRAM	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
69	VOTE/APPROPRIATION/SCHOOL COMMITTEE MEMBER STIPENDS	PASSED:	ELECTRONIC TALLY YES: 193 NO: 22	6/2/21
70	VOTE/TOWN CLERK STUDY	PASSED:	ELECTRONIC TALLY YES: 133 NO: 93	6/2/21
71	APPROPRIATION/OTHER POST EMPLOYMENT BENEFITS (OPEB) TRUST FUND	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
72	APPROPRIATION/PENSION ADJUSTMENT FOR FORMER TWENTY-FIVE YEAR/ACCIDENTAL DISABILITY EMPLOYEES	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
73	TRANSFER OF FUNDS/CEMETERY	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
74	APPROPRIATION/OVERLAY RESERVE	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
75	APPROPRIATION/FISCAL STABILITY STABILIZATION FUND	PASSED:	ELECTRONIC TALLY YES: 202 NO: 2	6/2/21
76	APPROPRIATION/LONG TERM STABILIZATION FUND	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
77	USE OF FREE CASH	PASSED:	ELECTRONIC TALLY YES: 218 NO: 0	6/2/21
78	RESOLUTION/TREE CANOPY AS A PUBLIC HEALTH RESOURCE	NO ACTION:	ELECTRONIC TALLY YES: 157 NO: 35	6/2/21

LEGISLATIVE

79	RESOLUTION/ENCOURAGEMENT OF ENERGY EFFICIENT AND/OR SUSTAINABLE ENERGY INSTALLATIONS IN HISTORIC DISTRICTS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
80	RESOLUTION/FACILITIES DEPARTMENT REPORT/CLARIFY RESPONSIBILITIES, TRACK PROGRESS OF THE DEPARTMENT OF FACILITIES AND MAINTENANCE	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
81	RESOLUTION/BROADWAY CORRIDOR DESIGN COMPETITION	PASSED:	ELECTRONIC TALLY YES: 137 NO: 48	6/2/21
82	RESOLUTION/ADVANCED REGISTRATION AND ORGANIZATION OF TOWN MEETING SPEAKERS	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
83	RESOLUTION/PROTOCOLS FOR DELIBERATIVE COLLABORATION IN TOWN GOVERNMENT	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
84	RESOLUTION/FORMALLY INVITE ARLINGTON HOUSING AUTHORITY REPRESENTATIVES TO PRESENT TO TOWN MEETING	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
85	RESOLUTION/ACKNOWLEDGING NATIVE LANDS	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
86	RESOLUTION/CELEBRATING INDIGENOUS PEOPLES DAY	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
87	RESOLUTION/OVERNIGHT PARKING WAIVER FOR RESIDENTS OF MULTI-FAMILY DWELLINGS IN PRECINCT 4	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
88	RESOLUTION/RESIDENT PARKING PROGRAM FOR PRECINCT 4	NO ACTION:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21
89	RESOLUTION/PRINCE HALL DAY	PASSED:	ELECTRONIC TALLY YES: 222 NO: 1	4/26/21

LEGISLATIVE

90	RESOLUTION/PROGRAM TO INSTALL ELECTRIC VEHICLE CHARGING STATIONS	PASSED:	ELECTRONIC TALLY YES: 163 NO: 17	6/2/21
91	RESOLUTION/DECLARE CLIMATE EMERGENCY IN THE TOWN OF ARLINGTON	PASSED:	ELECTRONIC TALLY YES: 172 NO: 13	6/2/21

TOWN CLERK & ELECTIONS

TOWN CLERK

- Records births, deaths and marriages with the Commonwealth and provides certified copies to the public by request.
- Licenses dogs and kennels.
- Issues business certificates by request.
- Permits raffles, bazaars, and underground tanks.
- Accepts for official recording documents such as Zoning Board of Appeals decisions, Redevelopment Board decisions on special permits, amendments to traffic rules and orders, and legal claims against the Town.
- Certifies Town Meeting actions and submits bylaw changes for review by the Attorney General.
- Records financial statements, utility pole locations, street permits, drain layer, blasting, and other surety bonds covering contractors.
- Administers oaths of office to elected or appointed officials and to police officers when they are promoted; provides required forms and materials regarding open meeting law, conflict of interest law, Town policy on discrimination, harassment, and sexual harassment.
- Posts copies of meeting agendas on the bulletin board outside the office.
- Collects fines for violations of Town bylaws and refers overdue fines for such citations to the Middlesex District Court.

The Town Clerk's office administers all elections, election audits and election recounts. The Clerk's Office, like the rest of Arlington, was impacted by the novel coronavirus (COVID-19) throughout the year. When Town Hall was re-opened to the public, the office saw a significant uptick in residents

applying for certified copies of records necessary for the Real ID program. Systems that support online requests and payments for many routine functions will be implemented in 2022.

The Clerk's Office made changes to improve record-keeping or efficiency. The process for appointing members of boards, committees, and commissions was standardized for all appointing authorities and the Town Clerk revised the information packet sent to new appointees and added resources for these volunteers to the Boards and Committees page of the website.

Explanations of recent changes to the Town Bylaws were posted on the Town Bylaws page of the website and the process for notifying the public of the changes were improved to communicate the information more clearly to the public.

The only election in 2021 was the Annual Town Election on April 10th. The legislature did not restore the options for vote by mail or in-person early voting until three weeks prior to the election, which may have depressed turnout in comparison to the 2020 town election. The Town Clerk provided training for election wardens and updated procedures related to records kept by election clerks throughout election day.

Vital Statistics	2019	2020	2021
Births	473	472	425
Deaths	391	395	365
Marriages	165	105	150

Above are the vital statistics of the Town for 2021, which were recorded at the time the report was submitted. It should be noted, however, that the summaries of births and deaths are incomplete because records pertaining to Arlington residents may be delayed by clerical issues at hospitals or corrections at the state level that take several weeks to finalize.

Fees Collected	2019	2020	2021
Marriage Intentions	\$4,560	\$3,150	\$4,650
Miscellaneous Certificates	\$55,577	\$47,225	\$45,430
Gasoline Permits/Pole Locations	\$0	\$0	\$0
Underground Tanks	\$226	\$81	\$206
Miscellaneous Books/CD's	\$55	\$0	\$125
Misc.Licenses, Permits & Violations	\$2,384	\$17,406	\$1,280
Filing Fees/Special Permits	\$2,526	\$5,288	\$26,850
Dog Licenses & Late Fees	\$36,419	\$29,452	\$37,331
			\$5,390
TOTAL	\$101,747	\$102,602	\$121,262

TOWN CLERK & ELECTIONS

REGISTRAR OF VOTERS

- Conducts the annual Town census by mail.
- Updates lists of voters, potential jurors, True List of Persons, children eligible for kindergarten in the next year.
- Registers voters.
- Certifies signatures on nomination papers or petitions.
- Conducts a random drawing to determine the order of names on the ballots for local elections.
- Assists the Town Clerk hand counting provisional ballots after Election Day.

Voter registration in Massachusetts continues to evolve and in 2021 the Registrar continued to manage the interactions of registration procedures and vote by mail. Because a voter could return a ballot by mail in one community and then move to another community, registration changes near any election continue to require careful review. If a voter moved to a new town and registered to vote there after the voter registration deadline, the new town could not give them a ballot for the current election and the previous town couldn't count their returned vote by mail ballot because their name no longer appeared on the voter list.

The Registrar sent several mailings in 2021 to follow up with voters whose registration had been inactivated when they failed to return the 2021 Annual Town Census.

Massachusetts currently recognizes two political parties and allows voters to choose to be unenrolled in either party. Arlington's statistics as of December 31, 2021 are listed below.

Registered Voters	2019	2020	2021
Total Registered	31,555	32,383	31,982
Democrats	14,290	14,661	14,236
Republicans	1,627	1,523	1402
Unenrolled	15,383	15,969	16112
Libertarian	66	55	0
Green Rainbow	27	23	0
<i>Miscellaneous designations are not included</i>			

TOWN CLERK & ELECTIONS

ARLINGTON ANNUAL TOWN ELECTION, April 10, 2021

Total of Ballots Cast – 6341

% of total number of registered voters – 19.69%

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Total Ballots Cast	147	344	249	226	270	249	221	420	272	379	423	578	299	300	317	347	165	331	314	231	259	6341

Select Board for Three Years (3)

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Eric D.Helmuth	86	181	154	132	160	160	122	320	148	275	267	478	166	200	219	236	97	178	204	129	175	4087
Jennifer R.Susse	98	144	166	137	147	136	134	194	132	233	198	246	111	138	135	158	82	144	149	134	142	3158
John V.Hurd	56	235	112	104	133	111	101	176	134	161	236	271	189	144	178	200	80	198	154	114	111	3198
Write-in Votes	2	1	2	0	0	1	2	2	3	1	1	0	1	3	4	2	2	0	3	0	0	30

School Committee for Three Years (3)

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Jane Pierce Morgan	108	227	181	170	191	161	150	264	171	270	281	400	207	193	241	261	127	232	248	171	191	4445
Jeffrey D.Thielman	105	220	179	149	174	157	132	287	149	275	282	447	197	202	222	253	123	215	218	170	170	4326
Write-in Votes	1	2	5	6	1	1	2	4	5	2	6	8	3	4	2	2	0	1	4	1	0	60

Assessor for Three Years (3)

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Kevin P. Feeley	44	110	101	78	101	53	78	105	98	115	196	224	152	92	136	113	59	150	113	75	89	2282
Guillermo S. Hamlin	40	91	54	57	58	78	48	70	57	72	62	127	40	63	54	92	42	50	84	48	60	1347
Phillip P. Lohnes	49	116	57	56	58	91	71	189	77	148	117	160	81	104	98	111	46	90	87	78	71	1955
Write-in Votes	1	0	1	2	0	0	0	1	1	1	0	1	1	1	0	1	0	0	1	0	0	12

Housing Authority

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Nicholas Mitropoulos	51	198	103	87	142	95	92	194	151	192	208	310	199	147	190	195	71	212	158	138	115	3248
Kelda Kristin Fontenot	92	123	124	125	117	137	119	196	106	165	189	216	81	114	109	138	79	98	140	75	124	2667
Write-in Votes	1	0	2	1	0	1	0	0	0	2	1	0	0	0	0	0	1	0	1	1	0	10

TOWN CLERK & ELECTIONS

TOWN MEETING ELECTION RESULTS

Precinct 1 Three Years

Gregory D. Dennis	19 Wheaton Road	104
Kevin M. Mills	28 Mystic Valley Pkwy	97
Stephen A. Revilak	111 Sunnyside Avenue	106
Peter Young	10 Wellesley Road	97

Precinct 2 Three Years

Stephen W. DeCourcey	7 Cheswick Road	262
Mark W. McCabe	4 Dorothy Road	232
Maxwell B. Palmer	1 Roanoke Road	198
Robert V. Rossi	27 Colonial Drive	218

Precinct 3 Three Years

Adam Auster	10 Cottage Avenue	156
Lenard T. Diggins	8 Windsor Street, #1	188
Amos W. Meeks	25 Lee Terrace	150
Nandana M. Mewada	53 Winter Street	171

Precinct 4 Three Years

Ezra Fischer	32 Thorndike Street	166
Judith E. Garber	130 Mass. Ave. #4	165
Clarissa Rowe	137 Herbert Road	162
Ethan P. Zimmer	18 Lake Street, #3	137

Precinct 5 Three Years

Sarah C. Huber	24 Amherst Street	126
Karen E. Kelleher	57 Beacon Street	168
Lauren Ledger	169 Franklin Street	178
Peter Jared Thompson	127 Palmer Street	128

Precinct 6 Three Years

Blandy	8 Lombard Terrace, #2	118
Anna J. Henkin	11 Marion Road, #1	140
Adam MacNeill	12 Wellington St, #3	142
Lesley A. Waxman	60 Pleasant St, #303	101

Precinct 7 Three Years

Elizabeth A. Garlton-Gysan	268 Broadway	133
Roderick J. Holland	88 Grafton Street	138
Marc E. Lefebvre	89 Bates Road	134
Laurence J. Slotnick	96 Grafton Street, #2	143

Precinct 8 Three Years

Rebecca G. Gruber	215 Pleasant Street	208
John D. Leone	51 Irving Street	173
Joshua Lobel	73 Jason Street, #2	266
Patricia B. Worden	27 Jason Street	222

Precinct 9 Three Years

Phedjina Jean	113 Medford Street, #2	121
Jennifer Lyn Mansfield	44 Franklin Street	130
Jo Anne Preston	42 Mystic Lake Drive	176
Paul Schlichtman	47 Mystic Street, #8C	121

Precinct 10 Three Years

Barbara M. Costa	26 Woodland Street	282
Danuta M Forbes	4 Iroquois Road	284
Christian MacQuarrie Klein	54 Newport Street	275
Mustafa Varoglu	26 Shawnee Road	272

Precinct 11 Three Years

Mary Ellen Bilafer	59 Cutter Hill Road	234
Christine C. Carney	98 Richfield Road	255
Meredith DiMola	47 Crosby Street	214
Carroll E. Schwartz	20 Robin Hood Road	192

Precinct 12 Three Years

Lisa A. Bielefeld	132 Mt. Vernon Street	337
Alexander R. Franzosa	178 Scituate Street	320
Robert J. Jefferson	27 Park Circle	274
Jeffrey D. Thielman	37 Coolidge Road	413

Precinct 13 Three Years

Lynn Bishop	51 Windmill Lane	186
Michael Byrne	28 Upland Road	209
DeAnne Dupont	32 Oldham Road	188
Marie A. Krepelka	12 Mohawk Road	233

Precinct 14 Three Years

Elisabeth Carr-Jones	1 Lehigh Street	187
Wynelle A. Evans	20 Orchard Place	173
John F. Maher	990 Mass. Ave. #44	164
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Precinct 15 Three Years

Joseph A. Curro Jr.	21 Millett Street	224
Annie LaCourt	48 Chatham Street	199
Nancy A. Mara	63 Epping Street	172
Amy H. Speare	118 Ridge Street	226

Precinct 16 Three Years

Holly Czapski	25 Ely Road	231
Deanna Graham	80 Hillside Avenue	239
William Brooks Harrelson	27 Ashland Street	233
Barbara Thornton	223 Park Avenue	244

Precinct 17 Three Years

Ann V. Fitzgerald	162 Summer Street, #1	102
Laura B. Gitelson	56 Bow Street	110
Xavid Pretzer	44 Grove Street	84
Allan Tosti	1 Watermill Place, #419	103

Precinct 18 Three Years

Nancy Bloom	169 Sylvia Street	146
Shirley M. Canniff	71 Hathaway Circle	216
Jon Gersh	24 Kipling Road	176
Kristin Jeanne Greeley	283 Oakland Avenue	194

Precinct 19 Three Years

Neva Corbo-Hudak	100 Overlook Road	169
Christine P. Deshler	65 Huntington Road	209
Doralee Fleurant-Heurtelou	133 Newland St	202
Claire Johnson	84 Wright Street	203

Precinct 20 Three Years

Dean E. Carman	29 Kilsythe Road	130
Peter T. Fuller	7 Kilsythe Road	157
Sarah Doyle McKinnon	10 Kilsythe Road	113
Robert L. Tosi Jr.	14 Inverness Road	151

TOWN CLERK & ELECTIONS

TOWN MEETING ELECTION RESULTS

Precinct 21 Three Years

Anne T. Ehlert	156 Westminster Ave	177
Carmine Arthur Granucci	16 Nourse Street	182
Lori Leahy	53 Westmoreland Ave	160
Janice A. Weber	29 Crescent Hill Avenue	184

Precinct 5 Two Years

Terrance Ashley Marshall	129 Palmer Street	180
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Precinct 16 One Year

Melanie Francis	35 Ashland Street, #1	254
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Precinct 18 Two Years

John V. Hurd	242 Hillside Avenue	176
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Precinct 19 One Year

Ines Montserrat Zuckerman	4 Gay Street	238
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Precinct 14 One Year

Alan H. Jones	1 Lehigh Street	A *
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** An appointment for one year following a tied vote with another candidate.*

TOWN DIRECTORY

TOWN OFFICIALS AND COMMITTEES as of December 31, 2021

Elected by Arlington's Citizens

Select Board	Term
Diane M. Mahon, 23 Howard St.	2023
John V. Hurd, Chair, 242 Hillside Ave.	2024
Stephen W. DeCoursey, 28 Upland Rd	2022
Lenard Diggins, 8 Windsor St., #1	2023
Eric D. Helmuth, 33 Grandview Rd	2024

Moderator	
John Leone, 51 Irving St	2022

Town Clerk	
Juliana Brazile, 56 Coolidge Rd	2023

Board of Assessors	
Mary Winstanley O'Connor, 781 Concord Tnpk	2023
Robert Greeley, 38 Edgehill	2021
Kevin P. Feeley, 25 Baker Rd (thru June 2021)	2021
William Zagata (Appointed 8/16/21)	2022

School Committee	
Kirsi C. Allison-Ampe, 12 Brattle Terrace	2022
Leonard Kardon	2022
Paul Schlichtman, 47 Mystic Street	2023
William Hayner, 19 Putnam Rd	2023
Liz Exton, 231 Washington St	2023
Jane Morgan, 172 Brattle St	2024
Jeffrey Thielman, 37 Coolidge Rd	2024

Arlington Housing Authority	
Brian Connor, Chair	2026
Gaar Talanian	2024
Nicholas Mitropoulos	2026
Fiorella Badilla	2023
Jo Anne Preston, Vice Chair	2025
Jack Nagle, Executive Director	

Appointed by Town Moderator

Finance Committee**	Term
Grant Gibian	2022
Peter B. Howard, Secretary	2023
Shaileen Crawford Pokress	2023
William Kellar	2023
Dean Carman, Vice Chair	2023
John Ellis	2024
Brian Beck	2023
Darrel Harmer	2021
George Kocur	2024
Annie LaCourt	2022
Alan Tosti	2024
Christine P. Deshler, Vice Chair	2024
Dave McKenna	2024
Johnathan Wallach	2022

Charles T. Foskett, Chair	2023
Alan Jones, Vice Chair	2022
Arif Padaria	2022
Shane Blundell	2022
Tara Bradley, Executive Secretary	

**Appointed by the Town Moderator, Chairman of the Finance Committee, and the Board of Trust Fund Commissioners.

**Minuteman Regional High School
Committee Representative**
Sue Sheffler

Appointed by the Select Board

Town Manager	Term
Adam W. Chapdelaine	2/10/2022

Comptroller	
Ida Cody	6/2024

Board Administrator
Marie A. Krepelka

Bicycle Advisory Committee
Christopher Tonkin
Jack Johnson
Scott Smith
Adam MacNeill
Doug Greenfield
Doug Mayo-Wells
Muris Kobaslija

Zoning Board of Appeals	
Kevin Mills	2021
Roger A. DuPont	2021
Christian Klein	2022
Patrick Hanlon	2022
Dan Ricardelli	2023
Venket Holi	2023

Board of Registrars of Voters	
Lucia Kaetano	2022
William Logan	2021
Juliana Brazile, ex-officio	
John L. Worden III	2023

Arlington Cultural Council	
Emily Reynolds	2023
Andrew Conway	2023
Nicholas Castellano, ACAC	2023
Jeff Timperi, Co-Chair	2021
Scott Samenfeld	2022
Susan Larson	2022

TOWN DIRECTORY

Dallin Museum Trustees

Sarah Burks, Co-Chair	2021
Anne-Marie Delaunay-Danizio	2020
Geraldine Tremblay	2020
Dan Johnson	2020
Ellen Aamodt	2022
Tracy Skahan	2022
Mike Borgasano	2021
Chris Costello	2021
Susan Gilbert	2022
James McGough, Trustee Emeritus	

Historic District Commissions

David Baldwin	
Charles Barry	
Michael Bush	
Alison Frank Johnson	2023
Beth Melofchik	2023
Beth Cohen	
Stephen Makowka	
Carol S. Tee	
John L. Worden III	
Executive Secretary – Carol Greeley	

Transportation Advisory Committee

Laura Swan, Chair, (School Committee)	
Jeff Maxtutis, (Vice Chair)	2024
Shoji Takahashi, (Secretary)	2022
Lenard Diggins (Chamber of Commerce)	2024
Thouis (Ray) Jones	2024
Melissa Laube	2023
Scott Smith, ABAC Liaison	2023
Tycho Nightingale	
Wayne Chouinard (DPW)	
Officer Corey Rateau, Traffic Division	
Daniel Amstutz (Planning)	
Howard Muise, Associate Member	

Appointed by the Town Manager

Town Manager's Office

Sanford Pooler, Deputy Town Manager/Finance
James Feeney, Deputy Town Manager/Operations
Kristen DeFrancisco, Executive Secretary
Domenic Lanzillotti, Purchasing Officer
Joan Roman, Public Information Officer
Julie Wayman, Management Analyst

Legal

Douglas Heim, Town Counsel
Michael Cunningham, Workers' Compensation Agent

Planning and Community Development

Jennifer Raitt, Director

Community Safety

Juliann Flaherty, Chief, Police
Kevin Kelley, Chief, Fire

Libraries

Andrea Nicolay, Director

Public Works

Michael Rademacher, Director

Facilities

Gregory Walters, Director

Health and Human Services

Christine Bongiorno, Director

Information Technology

Patricia Sheppard, Chief Information Officer (as of August 2021)
Daniel Sheehan, Interim CIO

Human Resources/Affirmative Action

Caryn E. Malloy, Director

Inspectional Services

Michael Byrne, Director (Retired June 2021)
Michael Ciampa, Director

Council on Aging

Kristine Shah, Executive Director

Veterans' Services

Jeff Chunglo, Veterans Agent

Town Treasurer

Phyllis Marshall

Recreation

Joseph Connelly, Director
Matthew Curran, Program Supervisor

Ed Burns Arena

David Cunningham, Facilities Supervisor

Appointed by the Town Manager

Subject to the approval of the Select Board

Redevelopment Board

	Term
Rachel Zsembery	2023
Melisa Tintocalis	2023
Eugene Benson	2023
Stephen Revilak	2023
Kin Lau	2022

Board of Health

Kenneth Kohlberg	2022
Kevin J. Fallon, M.D.	2022
Marie Walsh Condon	2024

TOWN DIRECTORY

Board of Library Trustees

Heather Calvin	2021
Amy Hampe	2021
Jonathan Gates	2022
Adam Delmolino	2021
Joyce Radochia	2023
Katharine Fennelly	2023
Stephen Quinlan	2022

Park and Recreation Commission

Leslie Mayer	
2024	
Shirley Canniff	2023
Jennifer Rothenberg	2024
Phil Lasker	2022
Scott Walker	2024
Scott Lever (Assoc.)	2022
Sarah Carrier (Assoc.)	2024

Board of Youth Services

Lori Pescatore	2023
Joan Axelrod Lehigh	2024
Mary DeCoursey	
Carlene Newell	
Kristen Barnicle	2022
Kimberly Cayer	2022
Justine Bloch	2022
Karen Bishop	2021
Laura Pierce	2021

Equal Opportunity Advisory Committee

Barbara Boltz
Augusta Haydock
Jack Jones
Andrea Haas
Samantha Dutra
Kate Bender
Caryn Cove Malloy, ex-officio

Historical Commission

JoAnn Robinson
Michael Gervais
Pamela Meister
Dianne Schaefer
Eric Stange
Vicki Rose, Recording Secretary

Council on Aging

Rick Fentin	2022
Marjorie Vanderhill	2021
Michael Quinn	2021
Pat Baillieul	2022
Laura Liscio	2024
Sheila Connerney	2024
Jill Greenlee	
Mary Hung	
Anne Brown	2024
Nancy Cox	
Ann Fitzgerald (Assoc)	

Bob Tosi (Assoc)
Steve DeCoursey (Select Board Liaison)
Mara Klein Collins (Assoc)
Karen Nichols (Assoc.)
Kristine Shah, COA Director

Conservation Commission

Susan Chapnick, Chair	2023
Mike Gildesgame, Commissioner	2023
Cathy Garnett, Associate Commissioner	2023
Pam Heidell, Commissioner	2023
David Kaplan, Commissioner	2023
Doug Kilgour, Associate Commissioner	2023
Nathaniel Stevens, Commissioner	2022
Chuck Tirone, Vice Chair	2022
David White, Commissioner	2024

Disability Commission

Michael Rademacher	2024
Paul Parravano	2023
Paul Raia	2024
Liza Molina	2023
Cynthia DeAngelis	2021
Karen Mathiasen	2023
Kerrie Fallon	2024
Grace Carpenter	2024

Open Space Committee

Elisabeth Carr-Jones	2023
Teresa DeBenedictis	(ongoing)
Brian Kelder	2022
Ann LeRoy (Chair)	2022
Wendy Richter	2022
David Morgan	(ongoing)
David White	2022
Phil Lasker	(ongoing)
Emily Nink	2023

Human Rights Commission

Christine C. Carney	2022
A. Nick Minton	2022
Sharon Grossman	2022
Gary Horowitz	2024
Kristen Bauer	2024
Kathleen Rogers	2023
Crystal Haynes	2022
Drake Pusey	2022
Rajeev Soneja	2022
Melanie Brown	2022
Hina Jolin	
Naoka Carey	
Jillian Harvey	

TOWN DIRECTORY

LGBTQIA+ Rainbow Commission

Helene Newberg	2023
Andy Rubinson	2022
Lisa Krinsky	2024
Susan Ryan-Vollmar	2023
Molly Gillis	2024
Kari Sasportas	2024

Envision Arlington Standing Committee

Kelly Lynema	2022
Greg Christiana, Co-Chair	2023
Scott Lever, Co-Chair	2023
Juli Brazile	2021
Alex Bagnall	2022
Michael Brownstein	2022
Jagat Adhiya	2024
Caroline Murray	2024

Constables

Stephen Kelly	2024
Roland A. Demers, Jr.	2024
Wayne Parseghian	2024
Sean Galvin	2024

Commission for Arts and Culture (ACAC)

Stewart Ikeda	
Stephen Poltorzycki	2023
Nicholas Castellano	2023
Tom Davison	2024
Stephanie Marlin-Curiel	2024
Cristin Bagnall	2024
Lidia Kenig-Scher	2024
Beth Locke	2024
Thomas Formicola	2024
Sarah Morgan-Wu	2023
Christine Noah	2023
Andrea Nicolay	

Various Appointing Authorities

Capital Planning Committee

Timur Kaya Yontar, Chair
 Chris Moore, Vice Chair
 Phyllis Marshall
 Sanford Pooler
 Ida Cody
 Michael Mason
 Kate Loosian
 Kate Leary
 Joe Barr
 Jonathan Wallach

Permanent Town Building Committee

Robert Jefferson
 Brett Lambert, Vice Chair
 John Maher
 Allen Reedy, Chair
 Peter Martini
 Michael Rademacher, School Department Designee
 Bill Hayner, Arlington School Committee
 James Feeney, Town Manager Designee
 Greg Walters, Facilities Director

TOWN DIRECTORY

TOWN OF ARLINGTON www.arlingtonma.gov

TELEPHONE REFERENCE GUIDE To Reach All Town Offices: 781-316-3000

Office	Extension
Assessors	3050
Cemetery	3276
Clerk	3070
Comptroller	3330
Consumer Affairs	3408
Council on Aging	3400
Council on Alcohol Education	3252
Emergency Management	781-643-4000
Engineering	3320
Facilities	3110
Fair Housing	3429
Fire (Non-Emergency)	3800
Fire Prevention	3803
Health	3170
Human Resources	3120
Human Rights	3250
Human Services	3250
Information Technology	3340
Inspections	3390
Legal	3150
Libraries	3200
<i>Nights and Weekends</i>	781-316-3200
Fox Library	3198
Parking Clerk	3031
Planning & Community Development	3090
Police (Administration)	3900
Police (Non-Emergency) (24 Hour)	781-643-1212
Public Works:	
Administration at Grove Street	3108
Town Yard at Grove Street	3300
<i>Nights and Weekends</i>	781-316-3301
<i>Water/Sewer Nights/Weekends</i>	781-316-3301
Recreation	3880
Redevelopment Board	3090
Registrars of Voters	3070
Sealer of Weights & Measures	3193
Selectmen	3020
Town Manager	3010
Treasurer/Tax Collector	3030
Veterans' Services	3166
Zoning Board of Appeals	3390

ARLINGTON PUBLIC SCHOOLS 869 MASSACHUSETTS AVENUE To Reach All School Offices: 781-316-3500

	Extension
Superintendent of Schools	3501
Chief Financial Officer	3511
Chief Technology Officer	3343
Special Education	3531
English Language Learners	2339
METCO	3594
Athletics	3551
Data Integration for	
Curriculum, Instruction, and Assessment	3534
Transportation	3503
High School	3594
Ottoson Middle School	3745
Bishop Elementary	3791
Brackett Elementary	3705

NO SCHOOL ANNOUNCEMENTS:

Local media and www.arlington.k12.ma.gov

STATE AND FEDERAL LEGISLATORS

Office	Phone Number
Senator Cindy F. Friedman Room 208, State House Boston, MA 02133	617-722-1432
Representative Sean Garballey (23rd Middlesex District) Room 540, State House Boston, MA 02133	617-722-2090
Representative David M. Rogers (24th Middlesex District) Room 544, State House Boston, MA 02133	617-722-2637

OTHER PUBLIC SERVICES

Arlington Boys and Girls Club	781-648-1617
Arlington Chamber of Commerce	781-643-4600
Arlington Historical Society	781-648-4300
Arlington Housing Authority	781-646-3400
Eversource (Emergency)	800-592-2000
National Grid (Gas Leaks)	800-231-5325
Center for Mental Health	781-646-7300
Comcast	800-266-2278
Jason Russell House/Smith Museum	781-648-4300
Logan International Airport (Public Info)	617-561-1800
Mass. Water Resources Authority (24 Hour Emergency)	617-727-5274
Middlesex County Offices	617-494-4000
Minuteman Regional High School	781-861-6500
Post Office (Arlington Center)	781-648-1940
Registry of Motor Vehicles	617-351-4500
Visiting Nurse and Community Health	781-643-6090
Whittemore-Robbins House	781-316-3260

TOWN DIRECTORY

Incorporation: The Town of Arlington was originally settled in 1635 as a village under the name Menotomy. In 1807 the Town, and a section of what is now Belmont, were set off from Cambridge and incorporated as West Cambridge. In 1867, the Town, was renamed Arlington in honor of the heroes buried at Arlington National Cemetery in Virginia.

Population

1970 (Federal Census)	52,720
1975 (State Census)	50,223
1980 (Federal Census)	48,219
1985 (State Census)	46,465
1990 (Federal Census)	44,630
2000 (Federal Census)	42,389
2005 (American Community Survey by U.S. Census)	41,224
2010 (Federal Census)	42,844
2015 (Federal Census)	44,128
2020 (Federal Census)	46,308

Location: Arlington is situated six miles northwest of Boston, in latitude 42 degrees 25 minutes north, longitude 71 degrees 09 minutes west. The Town is bordered on the north by Winchester, on the east by Medford and Somerville, on the south by Cambridge and Belmont, and on the west by Lexington.

Elevation: The Town elevation above mean tide ranges from a low of 4 feet to a high of 377 feet. Elevations include 10 feet at Massachusetts Avenue and the Cambridge line, 48 feet at Massachusetts Avenue and Pleasant Street, 155 feet at Massachusetts Avenue and Park Avenue, 281 feet at Crescent Hill Avenue and Park Place, and 377 feet at Park Circle and Eastern Avenue.

Area: Arlington covers 3,517.5 acres, or 5.5 square miles, of which 286.2 acres are covered by water. There are 158.27 acres of parkland owned by the Town and 52.25 acres under the control of the Massachusetts Department of Conservation and Recreation. Just over fifty-nine acres of the land area is devoted to cemeteries.

Form of Government: The Town of Arlington is governed by the "Town Manager Act of the Town of Arlington, Massachusetts," the "By-Laws of the Town of Arlington," and Massachusetts General Laws Chapter 43A, "Standard Form of Representative Town Meeting Government." The executive branch is made up of an elected five-member Select Board. The Board hires a professional manager to administer the daily operations of the government. The legislative branch is a Town Meeting made up of 252 representatives, elected from each of the twenty-one precincts in Town. Arlington is also a member of the 7th Massachusetts Congressional District, 4th Middlesex State Senatorial District, and the 23rd and 26th Middlesex State Representative Districts.

Infrastructure: There are 95.27 miles of public streets and Town ways, 24.36 miles of private streets open for travel, 6.11 miles of state highways and parkways, and 3.24 miles of paper streets. The permanent water system consists of 131.43 miles, and the sewer system consists of 117.37 miles. There are 77.37 miles in the Town's storm drain system, and the Town maintains 3,698 catch basins. There are 104.09 miles of permanent sidewalks and 94 miles of curbing.

Transportation: Arlington is bounded on the south by Route 2, a major transportation route allowing access to Boston and the western part of Massachusetts. Arlington is also a short distance from Interstate Routes 93 and 95. Other major routes that go through the Town are Routes 2A and 3. Public transportation is provided through the Massachusetts Bay Transit Authority (MBTA), servicing the Greater Boston area with bus service and a subway system. View bus and subway routes at www.mbt.com.

Education: The Town of Arlington operates an excellent school system with seven elementary schools, two middle schools, and one Arlington High School. The elementary schools are: Bishop School, 25 Columbia Road; Brackett School, 66 Eastern Avenue; Dallin School, 185 Florence Avenue; Hardy School, 52 Lake Street; Peirce School, 85 Park Avenue Extension; Stratton School, 180 Mountain Avenue, and Thompson School, 70 North Union Street. Middle Schools include, the Gibbs School at 41 Foster Street (sixth grade) and the Ottoson Middle School at 63 Acton Street (seventh and eighth grades). Arlington High School is located at 869 Massachusetts Avenue.

Additional Information: Town of Arlington website at www.arlingtonma.gov.